

FRN 900843 Firm Name Tide Platform Limited

REP020 - Quarterly Statistics on Availability and Performance of Dedicated Interfaces

Submitted

Reporting Information

Reporting Period 01/01/2026 to 31/03/2026 Due Date 30/04/2026

\* Mandatory field(s)

Nil Return

A

1 Do you wish to make a nil return? \*

Daily Statistics

This section must be completed for each payment service user interface and dedicated interface for which the firm has published the daily statistics on its website.

Interface 1

Interface Name/Id	Interface type	Has exemption been granted for dedicated interface?
A	B	C
Tide API	PSU interface	

Day	Availability statistics		Performance statistics				
	Uptime (%)	Downtime (%)	Payment services user interface	Dedicated interface			
#	D	E	F	G	H	I	J
1	100.00	0.00	62				
2	100.00	0.00	64				
3	100.00	0.00	63				
4	100.00	0.00	64				
5	100.00	0.00	68				
6	100.00	0.00	71				
7	100.00	0.00	69				
8	100.00	0.00	67				
9	100.00	0.00	64				
10	100.00	0.00	62				
11	100.00	0.00	61				
12	100.00	0.00	66				
13	100.00	0.00	64				
14	100.00	0.00	65				
15	100.00	0.00	66				
16	100.00	0.00	65				
17	100.00	0.00	61				
18	100.00	0.00	61				
19	100.00	0.00	63				
20	100.00	0.00	66				
21	100.00	0.00	67				
22	100.00	0.00	66				
23	100.00	0.00	64				
24	100.00	0.00	60				
25	100.00	0.00	61				
26	100.00	0.00	66				
27	100.00	0.00	65				
28	100.00	0.00	68				
29	100.00	0.00	68				
30	100.00	0.00	68				
31	100.00	0.00	61				
32	100.00	0.00	63				
33	100.00	0.00	68				
34	100.00	0.00	68				
35	100.00	0.00	69				
36	100.00	0.00	68				
37	100.00	0.00	67				
38	100.00	0.00	65				
39	100.00	0.00	65				
40	100.00	0.00	68				
41	100.00	0.00	92				
42	99.98	0.02	66				
43	100.00	0.00	69				
44	100.00	0.00	66				
45	100.00	0.00	62				
46	100.00	0.00	61				
47	100.00	0.00	65				
48	100.00	0.00	63				
49	100.00	0.00	65				
50	100.00	0.00	64				
51	100.00	0.00	63				
52	100.00	0.00	60				
53	100.00	0.00	59				
54	100.00	0.00	64				
55	100.00	0.00	65				
56	100.00	0.00	63				
57	100.00	0.00	65				
58	100.00	0.00	65				
59	100.00	0.00	61				
60	100.00	0.00	59				
61	100.00	0.00	66				
62	100.00	0.00	64				
63	100.00	0.00	65				
64	100.00	0.00	65				
65	100.00	0.00	63				
66	100.00	0.00	59				
67	100.00	0.00	59				
68	99.96	0.04	79				
69	100.00	0.00	65				
70	100.00	0.00	62				
71	100.00	0.00	61				
72	100.00	0.00	62				
73	100.00	0.00	51				
74	100.00	0.00	50				
75	100.00	0.00	53				
76	100.00	0.00	53				
77	100.00	0.00	53				
78	100.00	0.00	48				
79	100.00	0.00	44				
80	100.00	0.00	41				
81	100.00	0.00	42				
82	100.00	0.00	45				
83	100.00	0.00	46				
84	100.00	0.00	45				
85	100.00	0.00	45				
86	100.00	0.00	48				
87	100.00	0.00	42				
88	100.00	0.00	43				
89	100.00	0.00	45				
90	100.00	0.00	56				
91							
92							

Interface 2

		Interface Name/Id	Interface type	Has exemption been granted for dedicated interface?
		A	B	C
		Tide Open Banking API	Dedicated interface	Yes

Day	Availability statistics		Performance statistics				
	Uptime (%)	Downtime (%)	Payment services user interface	Dedicated interface			
			Response (milliseconds)	AISP response (milliseconds)	PISP response (milliseconds)	CBPII / PISP Yes/No response (milliseconds)	Error response rate (%)
#	D	E	F	G	H	I	J
1	100.00	0.00		84	155	151	0.00
2	100.00	0.00		90	151	153	0.00
3	100.00	0.00		83	145	148	0.00
4	100.00	0.00		81	149	153	0.00
5	100.00	0.00		83	155	156	0.00
6	100.00	0.00		85	155	156	0.00
7	100.00	0.00		92	137	138	0.00
8	100.00	0.00		93	137	141	0.00
9	100.00	0.00		92	136	146	0.00
10	100.00	0.00		89	132	141	0.00
11	100.00	0.00		90	137	143	0.00
12	100.00	0.00		91	138	137	0.00
13	100.00	0.00		89	132	137	0.00
14	100.00	0.00		89	132	138	0.00
15	100.00	0.00		90	134	139	0.00
16	100.00	0.00		93	136	143	0.00
17	100.00	0.00		88	129	135	0.00
18	100.00	0.00		87	129	132	0.00
19	100.00	0.00		86	130	131	0.00
20	100.00	0.00		88	133	137	0.00
21	100.00	0.00		89	130	137	0.00
22	100.00	0.00		92	134	138	0.00
23	100.00	0.00		91	132	141	0.00
24	100.00	0.00		87	125	134	0.00
25	100.00	0.00		88	129	133	0.00
26	100.00	0.00		89	132	135	0.00
27	100.00	0.00		88	152	161	0.00
28	100.00	0.00		91	154	162	0.00
29	100.00	0.00		90	152	162	0.00
30	100.00	0.00		92	151	167	0.00
31	100.00	0.00		86	149	159	0.00
32	100.00	0.00		87	162	170	0.00
33	100.00	0.00		90	182	188	0.00
34	100.00	0.00		91	183	187	0.00
35	100.00	0.00		96	187	191	0.00
36	100.00	0.00		100	187	192	0.00
37	100.00	0.00		100	183	195	0.00
38	100.00	0.00		89	178	185	0.00
39	100.00	0.00		87	178	182	0.00
40	100.00	0.00		88	184	188	0.00
41	100.00	0.00		90	181	183	0.00
42	99.93	0.07		97	188	225	0.07
43	100.00	0.00		91	184	191	0.00
44	100.00	0.00		91	185	191	0.00
45	100.00	0.00		86	183	180	0.00
46	100.00	0.00		85	183	182	0.00
47	100.00	0.00		88	189	184	0.00
48	100.00	0.00		83	184	176	0.00
49	100.00	0.00		87	184	185	0.00
50	100.00	0.00		93	188	186	0.00
51	100.00	0.00		93	188	192	0.00
52	100.00	0.00		88	185	184	0.00
53	100.00	0.00		88	182	184	0.00
54	100.00	0.00		89	186	183	0.00
55	100.00	0.00		88	183	179	0.00
56	100.00	0.00		87	181	180	0.00
57	100.00	0.00		85	184	181	0.00
58	100.00	0.00		90	182	188	0.00
59	100.00	0.00		85	178	182	0.00
60	100.00	0.00		91	178	177	0.00
61	100.00	0.00		87	180	180	0.00
62	100.00	0.00		85	176	177	0.00
63	100.00	0.00		84	140	137	0.00
64	100.00	0.00		85	156	161	0.00
65	100.00	0.00		89	136	158	0.00
66	100.00	0.00		88	148	150	0.00
67	100.00	0.00		81	156	148	0.00
68	100.00	0.00		86	182	179	0.00
69	100.00	0.00		85	181	176	0.00
70	100.00	0.00		82	178	176	0.00
71	100.00	0.00		82	179	177	0.00
72	100.00	0.00		86	180	178	0.00
73	100.00	0.00		79	171	165	0.00
74	100.00	0.00		77	172	167	0.00
75	100.00	0.00		81	178	179	0.00
76	100.00	0.00		83	183	186	0.00
77	100.00	0.00		87	185	182	0.00
78	100.00	0.00		86	183	188	0.00
79	100.00	0.00		85	184	179	0.00
80	100.00	0.00		80	176	176	0.00
81	100.00	0.00		82	176	178	0.00
82	100.00	0.00		89	185	185	0.00
83	100.00	0.00		87	182	183	0.00
84	100.00	0.00		87	180	178	0.00
85	100.00	0.00		85	174	179	0.00
86	100.00	0.00		85	176	182	0.00
87	100.00	0.00		82	175	176	0.00
88	100.00	0.00		80	175	172	0.00
89	100.00	0.00		83	181	172	0.00
90	100.00	0.00		88	210	180	0.00
91							
92							