

Ticketing Terms and Conditions:

- Guardians are responsible for notifying Expo City Staff of any allergies or medical conditions prior to the start of the Expo City Dubai Camp.
- Children registered at the Expo City Dubai Camp with a medical condition which may affect their safety must seek proper medical advice before attending the Camp.
- Should a child miss the camp due to illness, no refund or re-scheduling will be provided.
- Video and photography by the participants and their guardians are strictly prohibited during Expo City Dubai Camp.
- Children should wear comfortable clothes, closed shoes, and are required to bring a hat, refillable water bottle and a packed lunch/snack.
- Proper conduct and respect for staff and other participants must be shown at all times, and unacceptable behavior from the registered participant or guardians will result in removal from the camp, with no refund.
- Tickets are non-refundable, non-changeable and non-transferable. On entry customer must display a valid photo identification document such as original national ID, driving license, or original passport along with matching name on the debit/ credit card that was used for purchase.
- Online ticket resale is prohibited. If the ticket is bought via a reseller such as Online ticket shop, Viagogo or Dubizzle it is considered invalid, entry to the event will be declined.
- It is the responsibility of the customer to be of the correct age required to enter the event. It is customers responsibility to abide by the dress code set by the Event Organizer if any.
- If the customer is declined entry by the Event Organizer for any reason Terra ticketing is not liable to refund the tickets.
- It is the responsibility of the customer to attend the event at the correct time. Non-attended events will not be refunded by Terra ticketing.
- Terra ticketing accepts no responsibility for any personal property lost or stolen, or injury or any losses sustained at the event.
- Terra ticketing will not be responsible for any lost or damaged tickets. Exchanging seats/ tickets or categories is not allowed. One person per ticket.
- The ticket is valid only for the specified date(s) and cannot be reused across multiple events. Event Organizer has the right to refuse entry once the camp has started.
- No re-entry. Activity schedule is subject to change at any time. Ticket resale is strictly prohibited, tickets purchased by ticket resellers will be cancelled and will not be refunded.
- Parents/Legal guardians will have to register their Child(ren) to the right age category and child(ren) will have to be able to Use the washroom independently.

Dear Parent/Legal Guardian,

Expo City Dubai FZCO ("**Expo City Dubai**") is pleased to offer your child(ren) the opportunity for an exceptional visit to Expo City Dubai, where they will be experiencing and participating in the Expo City Dubai Camps: Half-Term, Spring, Summer or Winter Editions that will be held in Expo City Dubai's site from Monday to Friday, 9:00 AM to 2:00 PM with the option of early drop off from 8:00AM and extended camp hours till 17:00 ("**Expo City Camps: Half-Term, Spring, Summer or Winter Edition**").

For and in consideration of your child(ren)'s visit on one or more of the above-mentioned dates, you hereby agree and acknowledge that:

- a) Your signature below constitutes your express consent for your child(ren)'s visit and participation in Expo City Dubai Camps: Half-Term, Spring, Summer or Winter Editions on the dates and terms set forth herein.
- b) Your child(ren) will take part in water-based activities held in a shaded outdoor area, with full supervision and safety measures in place. You recognize that, while every effort will be made to ensure a safe and supervised environment, participation in water-based activities involves inherent risks, including but not limited to slips, falls, sun exposure, insect bites, allergic reactions, and the potential for injury or illness.
- c) You will make the full payment required prior to having your child attend the Expo City Dubai Camps: Half-Term, Spring, Summer or Winter Editions.
- d) You shall assume all risks, accidents and liabilities for any losses, damages or injuries arising or that might arise directly or indirectly from any action, inaction or negligence caused by your child(ren) and release and hold Expo City Dubai and all its respective officers, agents, staffs, representatives harmless from any risks, injuries or liabilities arising or that might arise directly or indirectly as a result of your child(ren) visit, participation and return from the Expo City Dubai Camps: Half-Term, Spring, Summer or Winter Editions.
- e) You waive any right of claims against Expo City Dubai and any of its respective officers, agents, staff, representatives, transporters that might arise directly or indirectly from any action or inaction resulting from the negligence or omissions caused by your child(ren).
- f) Your child(ren) may utilize various means of transportation, including but not limited to buggies and walking, within Expo City's area. You further agree to hold Expo City harmless and release them from any liability or claims arising directly or indirectly from my child(ren)'s use of said transportation.
- g) Subject to your signature in the designated areas below, you hereby agree that still and moving images, videos and photographs as well as recordings of the sounds and

statements made by your child(ren) named below in connection to Expo City Dubai (“**Photos and Videos**”) may be captured, edited modified and published on Expo City Dubai’s media platforms, official website and elsewhere as Expo City Dubai may deem appropriate for advertising and publicity purposes;

h) You will not receive any compensation or remuneration in consideration for Expo City Dubai’s use of Photos and Videos, nor will you receive in the future any payment of any kind in consideration of such use.

i) Should you refuse your child(ren)’s photograph to be taken at Expo City Dubai, you will be responsible to inform Expo City Dubai’s designated representatives and staff of such, as part of the registration process.

j) You shall ensure that your child(ren) complies with any rules or instructions and respect all requirements and guidelines related to Expo City’s school programs and journeys, and Expo City Dubai Camps: Half-Term, Spring, Summer or Winter Editions.

k) In the event of a medical emergency, you agree and acknowledge that Expo City Dubai is entitled to take any measures it deems necessary. In such case, Expo City Dubai shall be held harmless from any liability, losses, damages, injuries, claims, demands, lawsuits, expenses, and any other liability of any kind, incurred upon your child(ren), whether directly or indirectly arising out of, or in connection with such emergency.

l) You shall provide food and beverages, nut-free snacks and meals to your child, and that food will not be provided by Expo City Dubai during the Expo City Dubai Camps: Half-Term, Spring, Summer or Winter Editions.

You acknowledge that any food or beverage items purchased on site are being sold and provided by third parties, to which Expo City Dubai takes no accountability nor responsibility for the quality or safety of the food or beverage. You will be fully responsible in case of any allergies related to food bought on site by your child.

m) The participation of your child in any act or omission that cause or is likely to cause danger, upset, and/or distress to fellow visitors and participants in the Expo City Dubai Camps: Half-Term, Spring, Summer or Winter Editions, Expo City Dubai or any third party, causing any damage to property, shall authorize Expo City Dubai to take all appropriate measures.

n) If any part of the waiver is deemed invalid or unenforceable, the remaining provisions will still be valid and enforceable.

ACKNOWLEDGMENT AND SIGNATURE

By signing this General Waiver and Release Form, I, the undersigned hereby confirm that I am the Parent/Legal guardian of the following child(ren):

- I expressly agree to my child(ren) visiting and participating in the Expo City Dubai Camps: Half-Term, Spring, Summer or Winter Editions.

- I acknowledge that I have read the waiver release form and understand as well as agree to the terms and conditions pertaining to my child(ren)'s visit.
- I grant Expo City Dubai the right to capture still and moving images as well as sound recordings of my child(ren).

- I agree to my child(ren)'s participation in the water activities at Expo City Dubai Camps: Half-Term, Spring, Summer or Winter Editions
- I acknowledge that participation is at my child(ren)'s own risk and agree to release, indemnify, and hold harmless Expo City Dubai, its staff, volunteers, affiliates, agents, and representatives, from any and all claims, liabilities, or damages arising from or related to participation in these activities