

EXPO CITY DUBAI

CAMPS

Welcome to Expo City Camps!

Spring, Summer, Winter editions
camps@expocitydubai.ae
0502269682

Expo Campers! Get ready for holidays filled with new friends and unforgettable adventures! At Expo City Camps, your children will get to experience non-stop fun, creative arts & crafts and fascinating workshops about sustainability, innovation, culture and so much more!

Here's a glimpse of different adventures our campers can experience (Spring):

- 🌻 Nature Detectives & Outdoor Explorers
- 🐝 Pollinator Protectors
- 🌿 Wild Wonders & Eco Discovery
- 🌍 Our Planet, Our Responsibility
- 💧 Life Attracts Life: Pond & Wadi Adventures
- 🌱 Plant, Grow & Create and so much more!

These are just few of the many activities our young campers will be busy with!

Before we set off on our exciting adventures, **please read the guidelines**. Please make sure to inform our staff if your child(ren) are registered for early-drop off and/or late pick-up.

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Snacks and Meals

We've got busy days planned for our young campers and they will need plenty of energy and snacks to go along; the groups will be taking 30-minutes snack break and one-hour lunch break throughout the day.

TO-DO LIST

- Please send enough healthy, nut-free snacks and meals for your child(ren)
- Appropriate utensils and crockery
- Marked lunch bags and/or boxes.
- Snacks should be in a separate container for the child to distinguish and make a proper selection according to the time of day.
- All fruits and vegetables are to be prepared and cut to prevent any choking hazards e.g., grapes, cherry tomatoes and remove seeds where possible e.g., watermelon & oranges.
- Please refrain from sending chocolate, candy, biscuits and chips.

Our camp staff will pro-actively involve children at mealtimes to create a social occasion which provides opportunities to promote children's social and emotional development as well as encourage good eating habits. Children will be encouraged (but not forced) to eat.

Explore our special [PXB menu](#) and purchase (in advance) [your child's favourite meal here](#). If you prefer meals from home, please pack your child's lunch in an appropriate thermos flask as food heating is not permitted during camp. Please note that we will not be able to provide any cold storage or heating facilities.

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← Drop-off

Our young campers' health and safety is our top priority; For this reason, they will receive a warm welcome from our team; They will sign them in and keep track of your child's time of arrival on the attendance record each day and they will be given a color-coded lanyard for identification purposes. Lanyards will be returned to our team on pickup, at the end of each day of Camp for the returning Campers. The waiver form will have to be signed before leaving and handing over your child(ren) to the Expo City Camps' Team.

If you'd like to drop off your child early, we offer **early drop-off from 08:00 for an additional cost of AED 40 per day, and AED 150 per week per child**. Payment will need to be made in advance at the ticket box office, or via an online link.

When dropping off your child(ren) every morning, we ask you to please share any information that might be relevant to your child's care on that day. Our team will also be sure to share any relevant information with you too.

→ Pickup

In line with our safety-first policy, our staff will keep a daily record of each child's departure time from camp and will ensure that children are only being picked up by an assigned parent or authorized guardian. Pickup will take place at the same place as drop off, which is by the registration desk of the pavilion. Please make sure that your child has all their belongings before leaving the pavilion. In case there's a last-minute change to the assigned adult picking up the child, kindly inform us as soon as possible by contacting the following email address **camps@expocitydubai.ae** or phone number **+971502269682** so we can ensure a safe and timely pick up. Please note that the authorized person picking up the child will be asked to **present a valid Emirates ID (or Passport)** upon collection of the child. The list of authorized persons is kept in your child's file upon registration to Expo City Camps.

If you'd like to pick up your child later, we offer extended camp add-on **till 17:00 for an additional cost of AED 100 per day, and AED 385 per week per child**. Payment will need to be made in advance at the ticket box office, or via an online link.

For pickup later than 17:00PM, an additional cost of AED100 per extra hour will be applicable; Payment will need to be done in advance at the ticket box office, or via online link.

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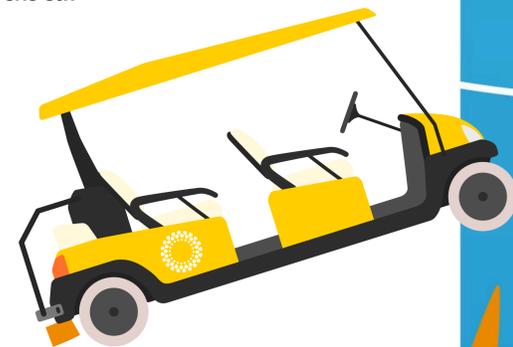
Health and Safety

We've mentioned it a few times already but Health and Safety is our top priority. All our staff members are fully trained in safeguarding and child protection. At Expo City Dubai, there are a number of paramedics available to assist in case of injuries, accidents and illnesses. On the recommendation of our medical team, our team will contact you to pick up your child(ren) in case they appear to be unwell.

In case of any allergies and/or medical conditions, please inform our team members prior to the start of camp.

Getting Around Expo City Dubai

Children will get the chance to have physical activities and will be moving from one pavilion to another by buggies; Please note that they will be accompanied by our team members at all times for their own safety, and to ensure the full practice of health and safety regulations at Expo City Dubai.



People of Determination are Welcome!

Expo City Camps are fully accessible to people of determination within the 5-to-12-year age range as long as they are escorted by their caregiver at all times. The caregiver is fully responsible for the health, safety and wellbeing of the accompanied child. Access for the caregiver is free of charge.

Parents at Camp

Parents, legal guardians, and nannies are welcome to explore Expo City Dubai while their children are at camp. Working parents are also welcome to make the most of their day by working from the co-working space at Nexus (Previously at Women's Pavilion), where they get a 25% discount when they show their child's Expo City Camps tickets. Please [visit our website](#) to find out more.

Additionally, parents can enjoy a special offer of 20% off F&B at The Daily Restaurant and The Lounge at Expo Rove Hotel when they show their child's Expo City Camps tickets.

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Payments and Refunds

Expo City Camps have limited spaces available. In order to ensure your child gets to be part of it, please ensure full payment is made prior to the beginning of the camp. Our team reserves the right to amend or cancel the booking, in addition to any other rights or remedies. Please note that camp fees are non-refundable and non-transferable.

Terms and Conditions

1. Expo City Staff will have to be informed of any allergies and any medical conditions prior to the start of camp.
2. Proper conduct and respect for staff and other participants must be shown at all times. Unacceptable behavior from registered participants will result in removal from the camp. No refunds will be possible.
3. Children registered for camp with a medical condition which may affect their safety, are requested to seek proper medical advice before attending camp.
4. No refunds will be issued for days the registered participant is sick. They will not be able to attend any other days other than the ones they have registered for.
5. Video recording by the participants or guardians, during any camp activities is strictly prohibited.
6. All participants should wear comfortable clothes, long trousers and closed shoes. Parents are advised to send an extra pair of clothes and shoes. ([Expo City Camp shirts](#) are available for purchase online or at the retail store at Terra).

**We cannot wait to embark on
incredible adventures together
at Expo City Dubai!**