



WELCOME TO CO-OP

NEWHOUSE FAQS



OWNED BY YOU.
RIGHT BY YOU.



**CONGRATULATIONS
ON YOUR NEW JOB
WITH OUR CO-OP!**

The Co-op is an ethical, inclusive and diverse place to work where you are valued for being yourself and supported in your development and career.

For details about becoming a Co-op member and the benefits that come with it, click here:

MEMBERSHIP

You will find out more in your first few days in the job but you can also find helpful information by clicking:

ABOUT US

Frequently Asked Questions

1. What do I need to bring with me?

Please bring photo ID (Passport, Driving Licence, BRP) to verify your identity.

2. What should I wear on my first day?

Wear something comfortable and warm, as we will be walking around the warehouse, including all chambers like ambient, chill, banana chamber, and freezer, to show you how everything works. This is also part of the health and safety introduction. Hi-viz and safety boots will be provided.

3. What are the temperatures like in the different chambers?

The temperatures in the various chambers are controlled. In the chill area, it's around 2°C, in the banana chamber, it's between 14°C to 18°C, in the freezer, it's -25°C, and in the ambient area, the temperature is moderate, above 18°C.

4. Is there a canteen available?

Yes, there is a canteen at each of our sites which provides hot and cold food. There is also access to fridges and microwaves. Free tea and coffee is available from the machines.

Newhouse Questions

1. What time do I need to arrive on my first day?

All inductions start at 10am, so you will need to arrive 10-15 minutes before then.

2. Who do I contact if I have any questions or unsure of anything before I start work? (e.g. if I was running late)

Contact the Duty Shift Manager on 07812515796 and they will be able to help.

3. Where do I park?

There is a large car park available next to the depot.

4. Where do I go after that?

Just ring the reception at the car park gate or turnstiles.

New colleagues will be met in a reception.

5. Is there any public transport?

There is a bus stop next to the Depot: buses 16, 202, 236.

Other routes also stop close by - 42, 211, 235 and 242 have stops within reasonable walking distance.



OWNED BY YOU.
RIGHT BY YOU.