



WELCOME TO CO-OP

BIGGLESWADE FAQS



OWNED BY YOU.
RIGHT BY YOU.



**CONGRATULATIONS
ON YOUR NEW JOB
WITH OUR CO-OP!**

The Co-op is an ethical, inclusive and diverse place to work where you are valued for being yourself and supported in your development and career.

For details about becoming a Co-op member and the benefits that come with it, click here:

MEMBERSHIP

You will find out more in your first few days in the job but you can also find helpful information by clicking:

ABOUT US

Frequently Asked Questions

1. What do I need to bring with me?

Sometimes we need to verify your identity. Please bring some photo ID with you (such as a passport, driving licence or BRP), just in case. This helps us get you set up quickly and smoothly.

We also want to make sure you're paid on time. Please bring your bank details with you so everything is ready from day one.

2. What should I wear on my first day?

Wear something comfortable and warm, as we will be walking around the warehouse, including all chambers like ambient, chill, banana chamber, and freezer, to show you how everything works. This is also part of the health and safety introduction. Hi-viz and safety boots will be provided.

3. What are the temperatures like in the different chambers?

The temperatures in the various chambers are controlled. In the chill area, it's around 2°C, in the banana chamber, it's between 14°C to 18°C, in the freezer, it's -25°C, and in the ambient area, the temperature is moderate, above 18°C.

4. Is there a canteen available?

Yes, there is a canteen at each of our sites which provides hot and cold food. There is also access to fridges and microwaves. Free tea and coffee is available from the machines.

Biggleswade Questions

1. What time do I need to arrive on my first day?

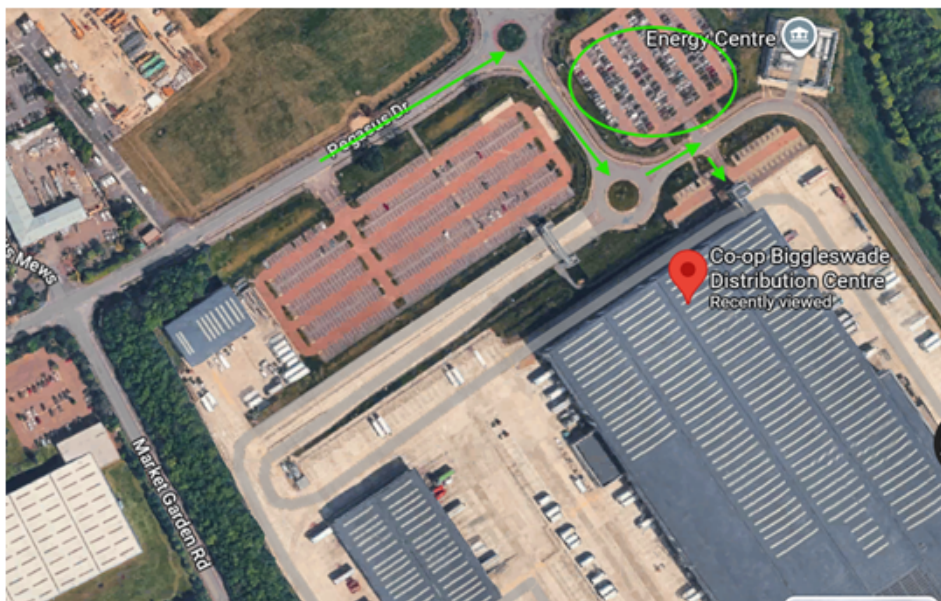
You can arrive 5-10 mins before your first shift.

We conduct our inductions on your agreed shift. The induction should last around 8 hours.

2. How do I access the depot on my first day?

If you're driving, please ignore the first car park and continue to the second one (marked with a green circle). Use the intercom and let us know you're a new starter. Park your car, then walk towards the gatehouse under the bridge (marked with a green arrow).

If you're arriving on foot, please use the same entrance and head to the gatehouse. A member of the training team will meet you there with your access pass and help you get started on your Co-op journey.



3. Where do I go after that?

On your first day the trainers will come to the security tower to collect you.

You will also be given your access cards when they collect you on the first day.

4. How do I get to the depot by train?

There is a local train station in the town, around 2 miles away from the depot.

This is about a 50-minute walk if you're traveling on foot.