

Presentation Title

What is the purpose of the Funeral Service Manager role?

- How do you believe the FSM role helps to ensure delivery for Funeralcare, our customers and the community?
- What are your key skills to successfully carry out the role?
- What do you believe are your biggest development areas?

- **What motivates you about the role of FSM? How do you feel about being out in the field with the business?** *(motivated to be out in field, problem solving, autonomy, facilitating change, enabling and improving service)*

(Decision making, problem solving, relationship building, results focused, accountability)

You will have up to 15 minutes to present your ideas with a following 10 minutes allowed for questions. We'll leave it up to you to decide which tools you want to use to prepare your presentation however please either email a copy in advance to funeralcareresourcing@coop.co.uk if you don't have printing facilities or bring 2 printed copies.