



WELCOME TO CO-OP

CASTLEWOOD FAQS



OWNED BY YOU.
RIGHT BY YOU.



**CONGRATULATIONS
ON YOUR NEW JOB
WITH OUR CO-OP!**

The Co-op is an ethical, inclusive and diverse place to work where you are valued for being yourself and supported in your development and career.

For details about becoming a Co-op member and the benefits that come with it, click here:

MEMBERSHIP

You will find out more in your first few days in the job but you can also find helpful information by clicking:

ABOUT US

Frequently Asked Questions

1. What do I need to bring with me?

Please bring photo ID (Passport, Driving Licence, BRP) to verify your identity.

2. What should I wear on my first day?

Wear something comfortable and warm, as we will be walking around the warehouse, including all chambers like ambient, chill, banana chamber, and freezer, to show you how everything works. This is also part of the health and safety introduction. Hi-viz and safety boots will be provided.

3. What are the temperatures like in the different chambers?

The temperatures in the various chambers are controlled. In the chill area, it's around 2°C, in the banana chamber, it's between 14°C to 18°C, in the freezer, it's -25°C, and in the ambient area, the temperature is moderate, above 18°C.

4. Is there a canteen available?

Yes, there is a canteen at each of our sites which provides hot and cold food. There is also access to fridges and microwaves. Free tea and coffee is available from the machines.

Castlewood Questions

1. What time do I need to arrive on my first day?

8am will be the start time, please give yourself enough time to get parked up and into reception.

2. Where do I park?

There is a large car park at the depot.



If between 8am and 4pm, please press 'RECEPTION' on the intercom at the first gate. If outside of these hours, please press 'GATEHOUSE' or 'TRANSPORT'.



3. Where do I go after that?

Go to the gate signposted for Reception. You will need to use another intercom here.



Use the same rules for timing as with the car park. Once inside, there will be someone there to welcome you and get you.

4. Is there any public transport?

Yes, local buses stop at the East Midlands Designer Outlet. It is less than a ten minute walk along a path from there.



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