



WELCOME TO CO-OP THURROCK FAQS



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CONGRATULATIONS ON YOUR NEW JOB WITH OUR CO-OP!

The Co-op is an ethical, inclusive and diverse place to work where you are valued for being yourself and supported in your development and career.

For details about becoming a Co-op member and the benefits that come with it, click here:

MEMBERSHIP

You will find out more in your first few days in the job but you can also find helpful information by clicking:

ABOUT US

Frequently Asked Questions

1. What do I need to bring with me?

Please bring photo ID (Passport, Driving Licence, BRP) to verify your identity.

2. What should I wear on my first day?

Wear something comfortable and warm, as we will be walking around the warehouse, including all chambers like ambient, chill, banana chamber, and freezer, to show you how everything works. This is also part of the health and safety introduction. Hi-viz and safety boots will be provided.

3. What are the temperatures like in the different chambers?

The temperatures in the various chambers are controlled. In the chill area, it's around 2°C, in the banana chamber, it's between 14°C to 18°C, in the freezer, it's -25°C, and in the ambient area, the temperature is moderate, above 18°C.

4. Is there a canteen available?

Yes, there is a canteen at each of our sites which provides hot and cold food. There is also access to fridges and microwaves. Free tea and coffee is available from the machines.

Site Specific Questions

1. What time do I need to arrive on my first day?

Inductions would be done with all colleagues on the Monday which is 8am-4pm (8 hours).

For the rest of the week, you would go onto your respective shifts for training.

If there is an issue, you should call 01708895826.

2. Where do I park?

We have a car park on site for colleagues. Use the intercom to get into the car park, then follow directions to the main colleague entrance where there should be a trainer to greet you.

It's advisable to arrive a little before your shift start time to ensure a swift start to the day.

3. Is there any public transport?

The site is best accessed by car however, there are train stations in 2 nearby towns. Grays train station is around 45 minutes' walk away and Chafford Hundred station is about 30 minutes' walk.



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