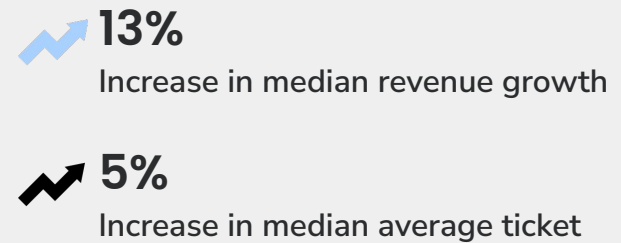


# What is Dispatch Pro?



## Customers in our pilot program saw:



Dispatch Pro is an automated dispatching engine that maximizes profitability per day by getting the right tech to the right job. ServiceTitan's proprietary algorithm simulates thousands of scenarios per minute to find the optimal technician based on factors such as recent sales performance, distance to the job, technician skills, zones, and other factors.

**Maximize Profitability** - Get the right technician to the right job to maximize profitability per day with Smart Dispatch's proprietary algorithm that factors in recent sales performance, probability of generating a lead, technician skills, drive time, and more.

**Increase Dispatcher Efficiency** - Gone are the days of having to trust your gut on technician performance while memorizing zip codes to reduce drive time. Let Smart Dispatch do the heavy-lifting and empower your Dispatchers to focus on revenue generating activities.

**Better Customer Experience** - Getting the appropriately skilled technicians to the job means a more consistent and quality experience for your customers while decreasing callbacks and increasing leads.



**Once we were able to let it run, we saw average tickets go up, revenue go up, drive time decrease, and we had more replacement opportunities actually turn into replacements"**

**Jason Brady**

Above and Beyond Heating and Cooling

\*Revenue and ticket growth based on pilot customer performance during the period of 2/1/23-4/30/23 compared to 2/1/23-4/30/22. Your results may vary.