

Webinar:

HOW TO PROTECT COMPANY-OWNED PHONES & TABLETS



SEVEN THINGS YOU SHOULD ALWAYS DO BEFORE

giving an employee a tablet or phone!



Public service announcement from Richard Kohberger (aka Blue Collar Nerd):

If you are a paperless service company, or will be soon, you can still maintain control of company-owned phones and tablets.

HERE ARE SEVEN THINGS YOU SHOULD ALWAYS DO BEFORE YOU HAND OUT THAT MOBILE DEVICE:

1. **Develop a process** for giving company-owned tablets and phones to employees that includes installing **mobile device management (MDM)** software such as Simple MDM. Think of an MDM as a **centralized control panel** for company-owned devices.
2. **Decide what you want to control** and why you want to control it. Through an MDM, you can **control anything that's a setting**, from the look of the home screen to the availability of streaming, podcast or music services. You can even **customize the settings** by work group.
3. In Supervised mode, **apply the level of control you want** to the device through the MDM immediately **when it comes out of the box**. It's possible to do it later, but that limits the functionality of the MDM.
4. **Build a consistent look and feel** into your company's mobile devices, down to the home-screen wallpaper and the placement of apps. That helps you control what the customer sees.
5. **Build in utilities and resources** such as wifi passwords and access to work schedules.
6. **Make updates automatic** across all devices, eliminating out-of-date apps. You can even update apps for which you have licenses, such as ServiceTitan.
7. **Remember that a single Apple ID** for use on all your company's devices is a ticking time bomb. Apple IDs are for individuals, and MDMs are for groups.



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