



Dear {{customer_name}},

Serving you is and has always been our top priority, and we'd like to apologize if you've faced any issues trying to contact us the last several days. **A nationwide phone service outage** is currently affecting our office's ability to make & receive phone calls.

This large-scale outage is unfortunately also affecting many other providers across the country, including some emergency services.

We want you and your family to be as safe and comfortable as possible as we wait for this incident to be resolved. If you need to reach us, here are a few easy ways to do so:



Email Us

email us directly at [insert email address] or reply to any email from our office.



Schedule Online

Book an appointment using our online scheduler.



Social Media

Find us on [Insert social media site profiles & links here].



Visit Our Website

Fill out our contact form or chat with us.

Once again, we apologize for the inconvenience the outage is causing. We sincerely appreciate your patience while the issue is being resolved, and we thank you for being our loyal and valued customer.

Warm Regards,

{{company_name}}



{{company_name}} | {{company_address}} | {{license_number}}

Please note: We have updated our [privacy policy](#) as your privacy is important to us.