



Obtaining GOLF *Link* Tier 1 Access

For the processing of scores from competitions organised by unaffiliated golf clubs (or unaffiliated not-for-profit organisations) that conduct competitions for affiliated golfers

GOLF *Link* is able to offer access to its Tier 1 web-based handicap service to any unaffiliated Social Group that meets certain criteria described in this document. This enables such organisations to process the scores submitted by their players for handicap purposes without inconveniencing the club hosting the competition and/or without needing to send the scores to the players' various home clubs. The organiser from the unaffiliated Social Group can simply log onto Tier 1 and submit the scores directly to GOLF *Link*.

The commercial arrangement for this Tier 1 competition access is between GOLF *Link* and the unaffiliated Social Group. GOLF *Link* will be responsible for invoicing the unaffiliated Social Group directly for the setup fee which allows GOLF *Link* to establish their Tier 1 access. This does not constitute an arrangement allowing the unaffiliated Social Group to seek ongoing support from Golf Australia, they should deal directly with GOLF *Link* on all matters relating to the processing of the scores in Tier 1.

Also note that this access to Tier 1 is provided for input of scores for handicapping purposes as a result of the unaffiliated Social Group's own competitions. The unaffiliated Social Group's players whose scores are processed through Tier 1 must be members of an affiliated club. In other words the unaffiliated Social Group is not managing the handicap of its players, each player's individual handicap is still managed by their affiliated home club.

Criteria for unaffiliated social groups to receive competition-only access to Tier 1:

- The entity must be a “Bona Fide Body”. A Bona Fide Body is defined as a formally or semi-formally constituted club, association, or group formed primarily for the purpose of conducting ongoing golf events, played in accordance with the Rules of Golf and appropriate local rules, or otherwise to administer golf for a defined area or group of golfers.
- The relevant State Association or Golf Australia must in writing state that the Bona Fide Body is an organisation of appropriate standing to warrant being granted administrative access to GOLF *Link*.
- A one-off access fee of \$880 (incl. GST) is payable at the commencement of the connection – irrespective of the Bona Fide Body’s membership size. The invoice will be sent by GOLF *Link*. This will provide the Bona Fide Body with perpetual administrative access to GOLF *Link*.
- The Bona Fide Body must agree to all GOLF *Link* user terms and conditions as required from time to time by GOLF *Link*.
- The Bona Fide Body will only process players through its GOLF *Link* access who are members of affiliated clubs.
- A player may not at any time be registered on GOLF *Link* as a member of the Bona Fide Body unless they are a member of an affiliated Australian club.
- The Bona Fide Body will not be permitted at any time to have any Home Club members.

Applying for Competition-Only Tier 1 Access

Following are the steps to get set-up with competition-only Tier 1 access:

- Contact your State Association or Golf Australia and have ready the following information: Social Group Name, Number of Players, Main Contact Name, Contact Phone Number, Contact Address and Billing Address (if different from Contact Address).
- The State Association or Golf Australia will make a determination as to whether the unaffiliated Social Group meets the criteria to be considered a Bona Fide body. If more information is required, the State Association or Golf Australia will seek that information from the main contact at the unaffiliated Social Group.

- Once the State Association or Golf Australia is satisfied that the unaffiliated Social Group meets the criteria of a Bona Fide Body, GOLF *Link* and the unaffiliated Social Group will be informed by the State Association or Golf Australia through an email confirmation.
- GOLF *Link* will invoice the unaffiliated Social Group and proceed with setting up the group's account on the Tier 1 system.
- Once the set-up is complete, GOLF *Link* will contact the unaffiliated Social Group to inform them of their login details.

Special considerations for corporate groups:

The above conditions also apply to Corporate Groups receiving Competition-Only access to Tier 1 with the following exceptions:

- The initial setup fee for Corporate Groups is \$1,100 (incl. GST)
- There is an ongoing yearly fee for Corporate Groups of \$1,100 (incl. GST). Yearly fee payments commence at the start of the second 12-month connection period.
- Written permission from the relevant State Association or Golf Australia is required, except for Corporate Groups that require one-off access to process a single competition.
- If a Corporate Group simply requires access to process a one-off competition they will not be given a login to Tier 1. The recommendation is that they should approach the host club to have them process the competition using their existing Tier 1 or Tier 3 system and if the host club wishes to charge a fee for that service we recommend that fee should be \$550 (incl. GST), invoiced by the host club directly to the Corporate Group.

Further Information

Please contact the GOLF *Link* Customer Service Centre on 1300 650 750 (8 AM - 8 PM AEST), or by email to help@golflink.com.au.