

POSITION DESCRIPTION

Title	Club & Facility Support Manager – South Australia
Department	Golf Development
Location	South Australia
Full Time/Part Time	Full Time
Reports To	Senior Manager – Club & Facilities Support
Direct Reports	None
Purpose	<p>Golf Australia is the governing body for golf in Australia.</p> <p>The Club & Facility Support Manager - South Australia will be responsible for the delivery of Australian golf's Club & Facility support strategy within South Australia. Additionally, the individual will assist in the creation of national Club & Facility support resources and workforce training, as well as engaging with key industry bodies such as GMA and the GA PGFA committee.</p> <p>Working closely with the national Club & Facility team, the individual will work with our state branches to ensure consistency and continuity of delivery in all Club & Facility support areas across the country, through the creation and subsequent roll-out of GA's workforce training program and associated resources.</p>
Key Capabilities / Requirements	<ul style="list-style-type: none"> • 5+ years previous experience as a Club & Facility Manager, Assistant Manager, senior Club staff member or sports administrator • 5+ years' experience working with multi-functional teams • Thorough understanding of Australian and international Club & Facility support landscape • Proven track record of multi-functional project delivery • Strong knowledge of the Australian golf landscape • Excellent communication skills, both written and verbal/presentation • Excellent administrative, organisational and IT skills • Excellent interpersonal and relationship building skills

	<ul style="list-style-type: none"> • Ability to work as part of a team • Ability to flex between strategic and operational matters
Strategic Outcomes (indicative – to be confirmed during planning cycle)	<ul style="list-style-type: none"> • Creation and roll-out of national One Golf workforce training program and associated resources • Working directly with clubs and facilities in South Australia – especially those identified as being in financial distress – to ensure strong, sustainable business practices are implemented • Management of GA Clubs and Facilities Support national program service providers within South Australia • Assist with launch of a business insights tool for clubs and facilities with access to localised data and membership insights • Promote a new and updated club health check tool subject to Sport Australia confirmation • Assist in launching GA's new Member Protection Policy nationally across all key stakeholders • Assist with launch and updating of Club & Facilities support guide
Major Interactions: Internal	General Manager - Golf Development, Senior Manager - Programs and Inclusion, Senior Manager - Female Engagement, Local branch Senior Golf Development manager, Local branch Regional Development Officers, Marketing and Communications department team members, Golf Australia staff.
Major Interactions: External	Golf Clubs and Facilities, GMA, GA PGFA committee, District Golf associations, Clubs and Facilities Support service providers