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Important Memorandum



CONNECT

TO: Australian Golf Club and Venue Administrators
FROM: Golf Australia
DATE: Thursday 27 March 2025
SUBJECT: Golf Australia CONNECT Use Agreement for Organisations

You are receiving this communication as you were registered as a club/venue administrator that required updates on the GOLF Link / Golf Australia CONNECT transition project. This information is specific to club and venue administrators.

CONTENTS:

- Golf Australia CONNECT Use Agreement for Organisations – Execution of Agreement
- DotGolf and Golf Australia CONNECT Data Security Statement
- Golfer Communications Toolkit
- Clubs & Facility Consultation Survey - Reminder

Golf Australia CONNECT Use Agreement for Organisations – Execution of Agreement

In October of 2024, Golf Australia circulated a new “Golf Australia CONNECT Use Agreement for Organisations” intending to supersede the GOLF Link service agreement between clubs and Golf Australia.

Following consultation and feedback from club and venue administrators, as well as from Member States and Golf Management Australia, there have been some amendments made to the agreement. Those changes are detailed below under explanatory notes. The agreement has now been finalised and is presented to clubs and venues for digital signing. Golf Australia requests that clubs sign the document digitally by **Friday, May 30, 2025**.

View the agreement and the summary of changes at the links below.

[VIEW USE AGREEMENT FOR ORGANISATIONS](#)

[VIEW EXPLANATORY NOTES](#)

The signing process will take place in two parts. Part one is the completion of the onboarding form, part two is the

signing of the digital document by your organisation's representatives.

The onboarding form will collect information from your organisation to enable us to tailor the onboarding process to suit your requirements. You will need to gather the following information before completing the onboarding form.

- Organisation legal entity name.
- Organisation physical address.
- Organisation type (Incorporated Association, or Other).
- If you currently engage any GA-Licensed Software Provider/s (including MiClub Golf, MiClub OneGolf, Golf Magic, SimpleGolf, GolfBox, Golf Genius).
- Primary and Secondary Contacts – Your club officials who are authorised to sign this agreement and activate your Golf Australia CONNECT account with the following details: Name, Email Address, Position, Phone Number.

Once you have completed the onboarding form, the Golf Australia CONNECT use agreement for organisations will be automatically emailed to your organisation's representatives for digital signing.

The email will be sent from 'Golf Australia via Jotform Sign <noreply@jotformsign.com>'. The body of the email will contain the phrase 'Matt Chesterman (matt.chesterman@golf.org.au) has invited you to sign Golf Australia CONNECT Use Agreement Organisations 2025 Final'.

Please check your junk or spam folders if the automated email is not received with a few minutes of completing the onboarding form.

If you require assistance gathering this important information, have any questions, or need assistance with any part of the process, please contact the Golf Australia Customer Service Centre at help@golf.com.au

COMPLETE THE ONBOARDING FORM HERE

DotGolf and Golf Australia CONNECT Data Security Statement

Golf Australia and DotGolf are pleased to provide a Data Security Statement at the link below.

DOTGOLF DATA SECURITY STATEMENT

Golfer Communications Toolkit

Golf Australia will provide resources to club and venue administrators to assist with communications to your members and golfers.

The first release of resources will focus on why this transition is important for Australian golf, the reasons for the requirement for organisations to provide data to Golf Australia and how we, and our partner provider DotGolf, are keeping this information safe and secure. The Data Security Statement will be included in the Golfer Communications Toolkit. The toolkit is under development and will be released to clubs in the coming weeks.

Clubs & Facility Consultation Survey

Golf Australia has commissioned Golf Business Advisory Services (GBAS) to conduct research which will assist in the implementation of the Golf Australia CONNECT platform. The survey was sent from clubsupport@golf.org.au on Tuesday, March 18, 2025.

The survey should take no more than 10 minutes, and we appreciate the time you will provide in completing it. We request your feedback by Wednesday April 2, 2025. If you did not receive the link in a separate email on Tuesday, March 18 you can complete the survey via the link below.

COMPLETE THE SURVEY HERE

Previous Communications & Current Timeline

All previous communications and the current timeline for delivery of the Golf Australia CONNECT project are available here <https://www.golf.org.au/golfaustraliaconnectcommunications/>

Organisation Contact Details

To update or add additional contacts to this mailing list, please contact the Golf Australia Customer Service Centre via help@golf.com.au

Further Project Information

For any further information on the Golf Australia CONNECT project, please contact Matt Chesterman via the Golf Australia Customer Service Centre at help@golf.com.au



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