

Investor factsheet

At **TELUS Digital**, we craft unique and enduring experiences for customers and employees, and create future-focused digital transformations that can withstand disruption and deliver value for our clients. We are the brand behind the brands. Our portfolio of end-to-end, integrated capabilities include digital solutions, such as cloud solutions and AI-fueled automation, trust, safety and security services, AI & data solutions, including expertise in computer vision, and front-end digital design and consulting services. Fuel iX™ is TELUS Digital's proprietary generative AI platform and suite of products at the heart of our innovation, helping enterprises advance their pilots to working prototypes and production at scale, quickly, securely and responsibly across multiple environments, applications and clouds. Powered by purpose, TELUS Digital leverages technology, human ingenuity and compassion to fuel remarkable outcomes.



The TELUS Digital difference

Tech-centric model
Diversified, complementary CX-adjacent lines of services

Clients
Strategic partner to a diverse set of established clients

Culture
Differentiated culture driving superior customer service

Delivery
Agile global delivery model with next-gen carrier-grade technology

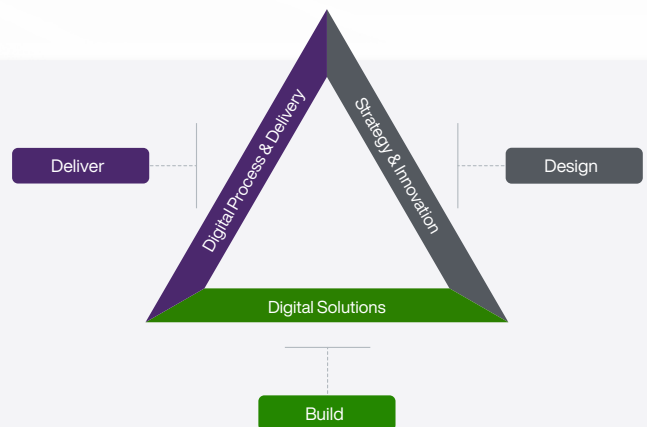
Q4'24 TTM Revenue
US\$2.7B

End-to-end digital capabilities

650+
Clients

\$750B+
Total addressable market ¹

¹ Total addressable market estimated by management as of 2024



Global presence



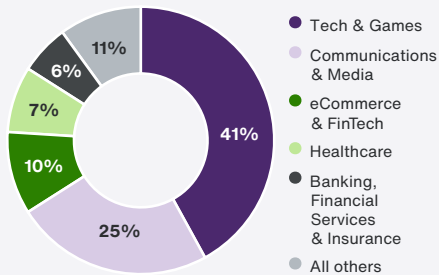
Over 78,000 team members in 67 delivery locations and 31 countries across North America, Central America, Europe, Africa and Asia-Pacific

As of December 31, 2024

Revenue diversification

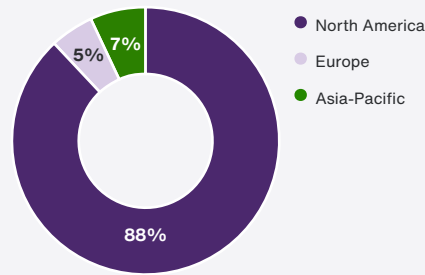
By Vertical (FY'24)

As of December 31, 2024



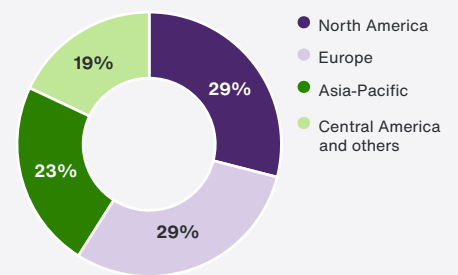
By Client Location (FY'24)

As of December 31, 2024



By Geography (FY'24)

As of December 31, 2024



Proven leadership team



Jason Macdonnell
Acting CEO, COO and President,
Customer Experience



Tobias Dengel
President of
Digital Solutions



Gopi Chande
Chief Financial
Officer



Michel Belec
Chief Legal Officer and
Corporate Secretary



Andrea Clayton
Chief Human Resources
Officer



Monty Hamilton
Chief Product and
Marketing Officer



Brian Hannon
Chief Growth
Officer



Mike Ringman
Chief Information
Officer

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