

Investor factsheet



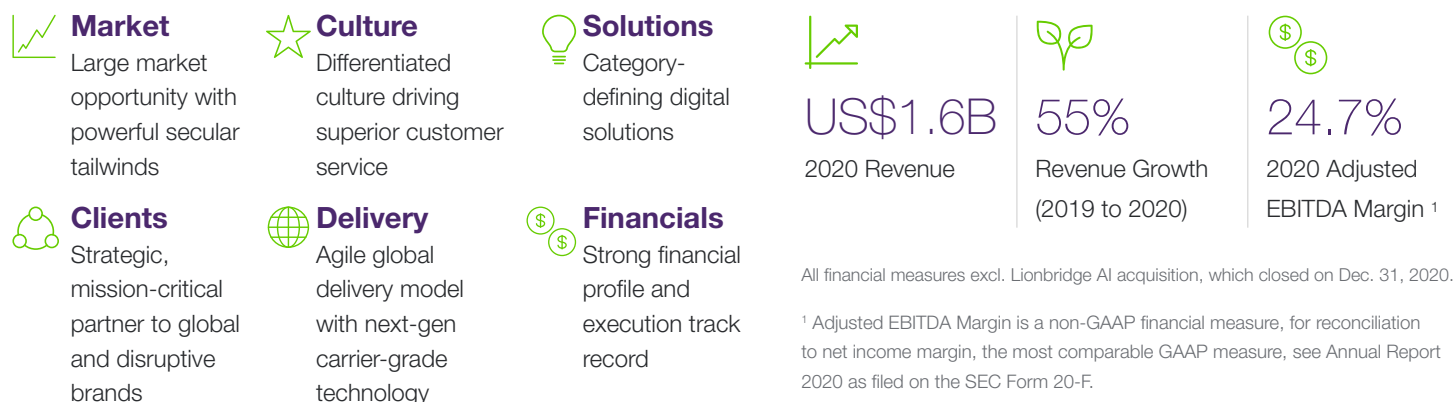
TELUS International is a digital customer experience (CX) innovator that designs, builds, and delivers next-gen solutions for global and disruptive brands. We are defining a new category at the intersection of digital IT and digital CX – uniquely positioned with our integrated, end-to-end digital capabilities across the full customer experience value chain. We are a global business with meaningful scale, proven capabilities, and a caring culture, driving a robust financial profile with a focus on profitable growth.

NYSE & TSX: **TIXT**

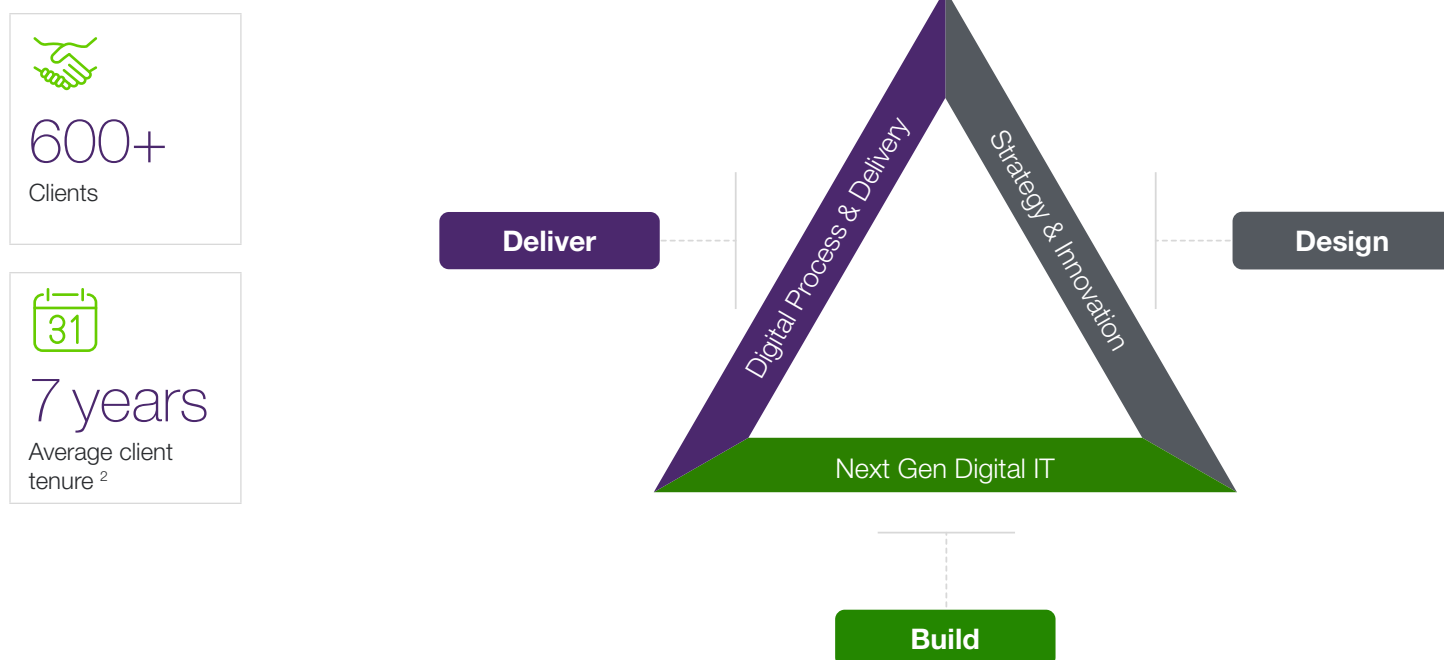
Market capitalization
as of March 31, 2021

US\$7.4B
C\$9.4B

The TELUS International difference



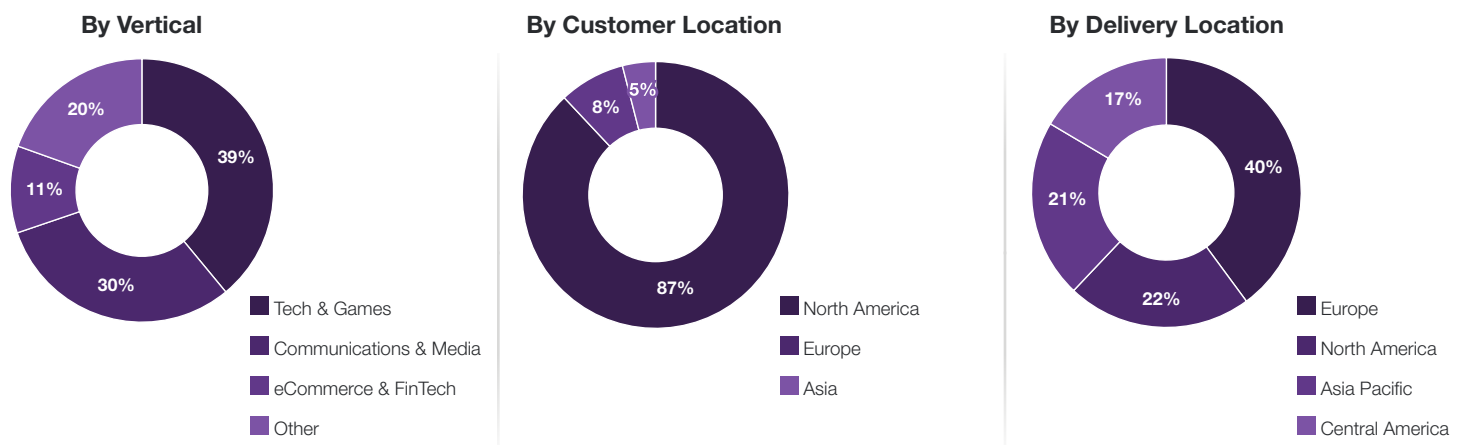
End-to-end digital capabilities



² Top 10 clients excl. TELUS.



Revenue diversification



Full year 2020 as of December 31, 2020, excl. Lionbridge AI.

Proven leadership team



Jeffrey Puritt
President and
Chief Executive Officer



Vanessa Kanu
Chief Financial Officer



Michel Belec
Chief Legal Officer and
Corporate Secretary



Ed Jay
President, Lionbridge AI



Charles Koskovich
Chief Operating Officer



Christian Legat
Chief Executive Officer,
CCC



Maria Pardee
Chief Commercial Officer



James Radzicki
Chief Technology Officer



Mike Ringman
Chief Information Officer



Marilyn Tyfting
Chief Corporate Officer

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