# Investor factsheet

TELUS Digital is a leading global technology company specializing in digital customer experiences and the creation of future focused digital transformations that deliver value to our clients. We are the brand behind the brands. Our portfolio of end-to-end, integrated capabilities include customer experience management, digital solutions, such as cloud solutions, Al-fueled automation, front-end digital design and consulting services, Al & data solutions, including computer vision, and trust, safety and security services. Fuel iX™ is TELUS Digital's proprietary platform and suite of products for clients to manage, monitor, and maintain generative Al across the enterprise, offering both standardized AI capabilities and custom application development tools for creating tailored enterprise solutions. Powered by purpose, TELUS Digital leverages technology, human ingenuity and compassion to serve customers and create inclusive, thriving communities in the regions where we operate around the world.



## The TELUS Digital difference



#### **Tech-centric model**

Diversified, complementary CX-adjacent lines of services



#### Clients

Strategic partner to a diverse set of established clients



Agile global delivery model with next-gen Q2'25 TTM Revenue

US\$2.7B



#### Culture

Differentiated culture driving superior customer service



#### **Delivery**

carrier-grade technology

## | End-to-end digital capabilities



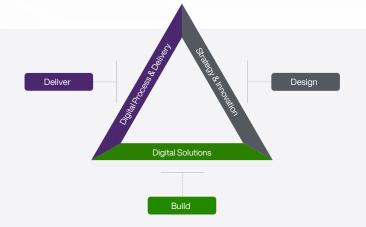
Clients 1

\$750B+

Total addressable market 2

<sup>1</sup> As at June 30, 2025

<sup>2</sup> Total addressable market estimated by management as at December 31, 2024





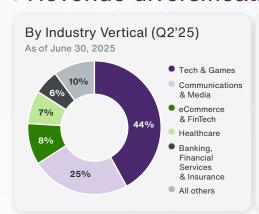
## I Global presence



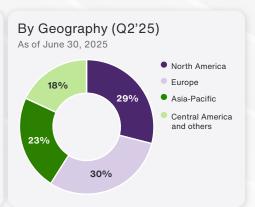
Over 78,000 team members in 64 delivery locations and 31 countries across North America, Central America, Europe, Africa and Asia-Pacific

As of June 30, 2025

### Revenue diversification







## Leadership team



Jason Macdonnell Acting CEO, COO and President, **Customer Experience** 



**Tobias Dengel** President of **Digital Solutions** 



Gopi Chande Chief Financial Officer



Michel Belec Chief Legal Officer and Corporate Secretary



Andrea Clayton Chief People Officer



Brian Hannon Chief Growth Officer



Investor

Olena Lobach **Relations** Investor Relations (604) 695-3455 ir@telusdigital.com

**Headquarters** 

510 W Georgia St, Floor 5 Vancouver, BC, V6B 0M3

telusdigital.com

