

Investor factsheet



TELUS International is a leading digital customer experience (CX) innovator that designs, builds, and delivers next-gen solutions, including AI and content moderation, for global and disruptive brands. We are defining a new category at the intersection of digital IT and digital CX – uniquely positioned with our integrated, end-to-end digital capabilities across the full customer experience value chain. We are a global business with meaningful scale, proven capabilities, and a caring culture, driving a robust financial profile with a focus on profitable growth.

NYSE & TSX: **TIXT**

Market capitalization
as of March 31, 2022

US\$6.6B
C\$8.2B

The TELUS International difference



Market

Large market opportunity with powerful secular tailwinds



Culture

Differentiated culture driving superior customer service



Solutions

Category-defining digital solutions



Clients

Strategic, mission-critical partner to global and disruptive brands



Delivery

Agile global delivery model with next-gen carrier-grade technology



Financials

Strong financial profile and execution track record



US\$2.3B

Q1'22 LTM Revenue



30%

Revenue Growth
(Q1'21 LTM to Q1'22 LTM)



Consistent focus on profitable growth

End-to-end digital capabilities



600+

Clients



8 years

Average client tenure¹

Deliver

Design

Digital Process & Delivery

Strategy & Innovation

Next Gen Digital IT

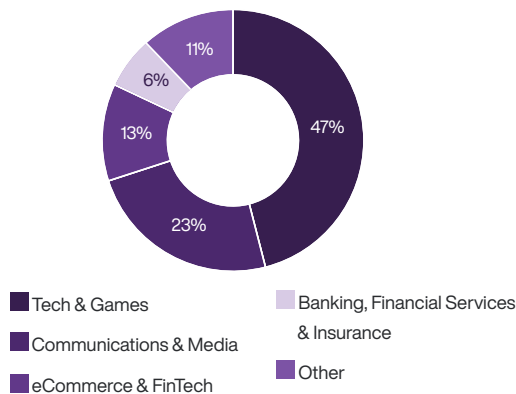
Build

¹ Top 10 clients excl. TELUS, as of December 31, 2021

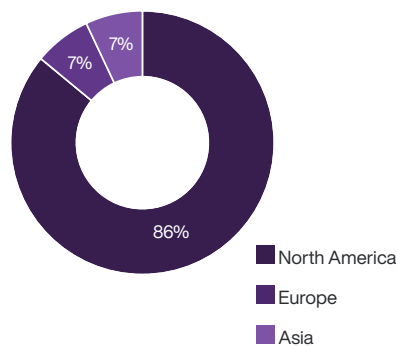


Revenue diversification

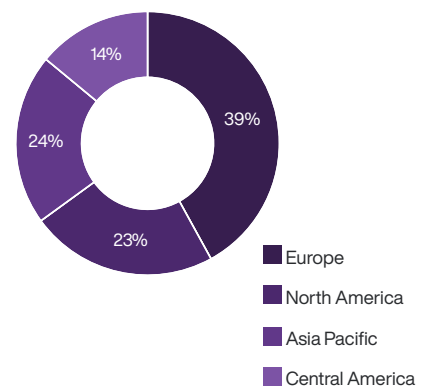
By Vertical



By Customer Location



By Delivery Location



Proven leadership team



Jeffrey Puritt
President and
Chief Executive Officer



Vanessa Kanu
Chief Financial Officer



Michel Belec
Chief Legal Officer and
Corporate Secretary



Maria Pardee
Chief Commercial Officer



James Radzicki
Chief Technology Officer



Mike Ringman
Chief Information Officer



Marilyn Tyfting
Chief Corporate Officer

**Investor
Relations**

Jason Mayr
Senior Director, Investor Relations & Treasurer
(604) 695-3455
ir@telusinternational.com

Headquarters

510 W Georgia St, Floor 7
Vancouver, BC, V6B 0M3

telusinternational.com