

Investor factsheet



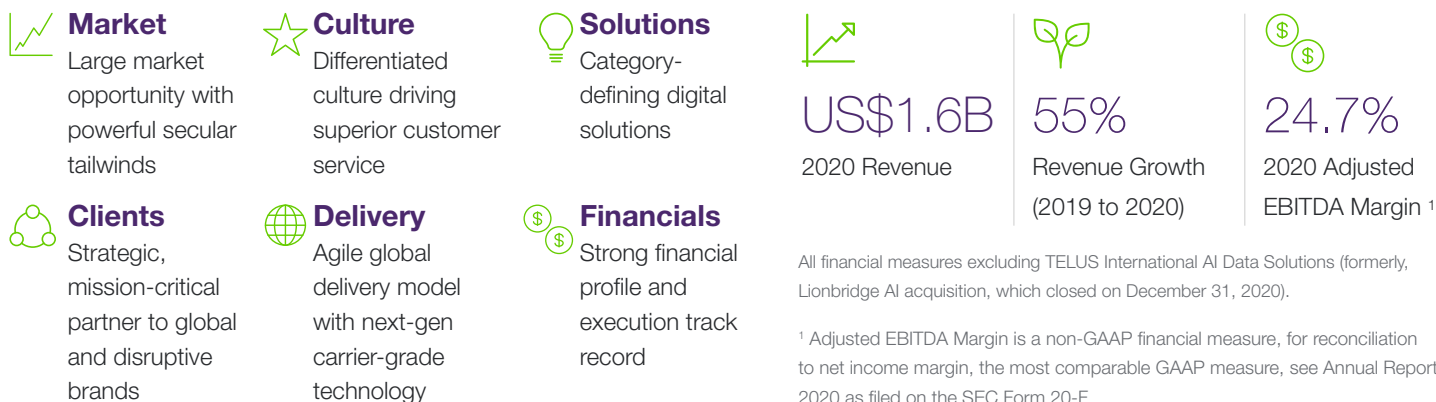
TELUS International is a digital customer experience (CX) innovator that designs, builds, and delivers next-gen solutions, including AI and content moderation, for global and disruptive brands. We are defining a new category at the intersection of digital IT and digital CX – uniquely positioned with our integrated, end-to-end digital capabilities across the full customer experience value chain. We are a global business with meaningful scale, proven capabilities, and a caring culture, driving a robust financial profile with a focus on profitable growth.

NYSE & TSX: **TIXT**

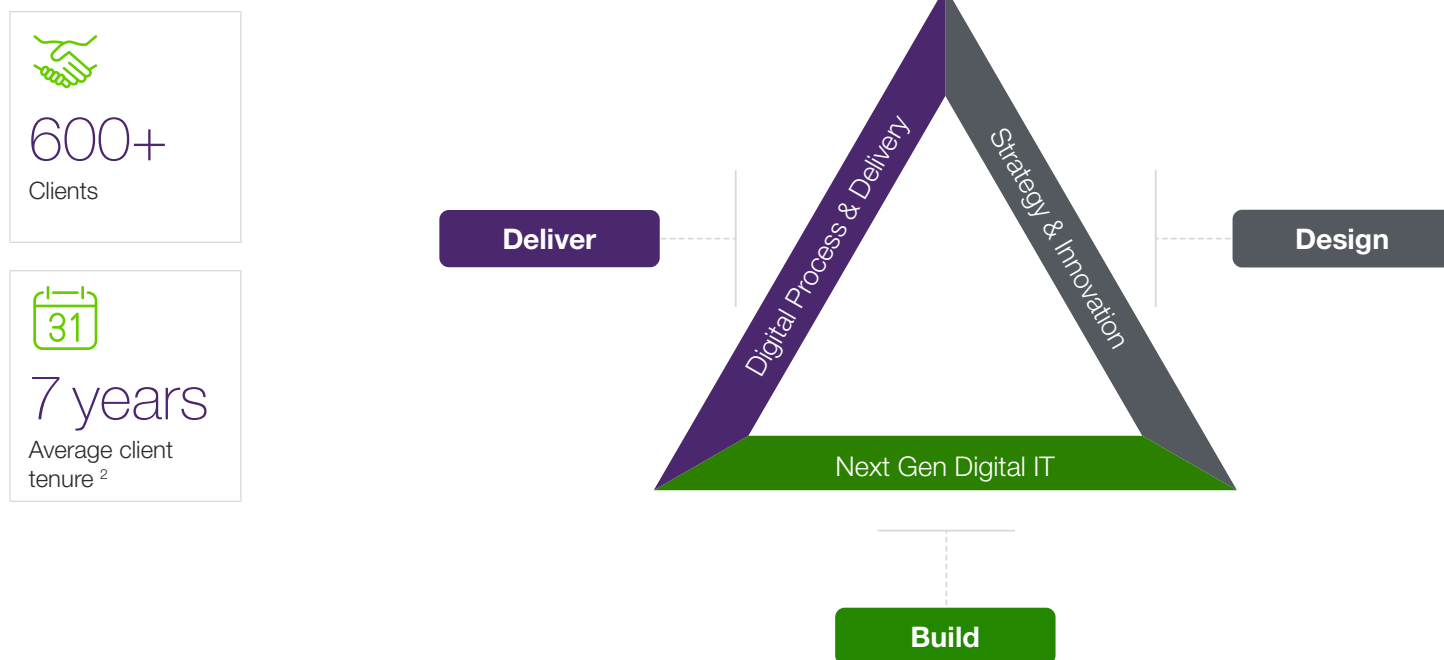
Market capitalization
as of September 30, 2021

US\$9.3B
C\$11.8B

The TELUS International difference



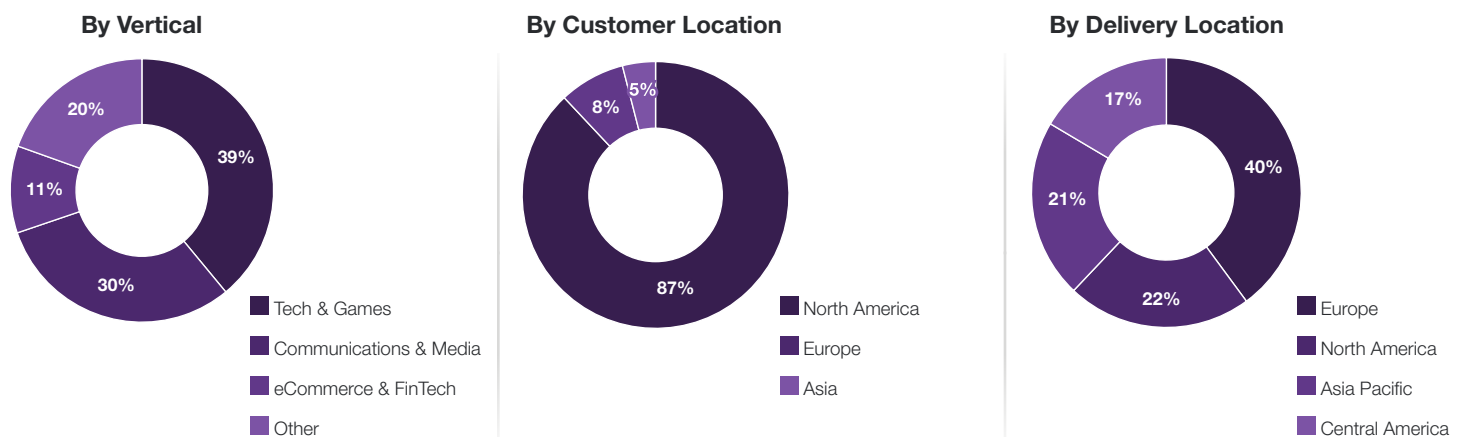
End-to-end digital capabilities



² Top 10 clients excl. TELUS, as of December 31, 2020.



Revenue diversification



Full year 2020 as of December 31, 2020, excluding TELUS International AI Data Solutions (formerly, Lionbridge AI).

Proven leadership team



Jeffrey Puritt
President and
Chief Executive Officer



Vanessa Kanu
Chief Financial Officer



Michel Belec
Chief Legal Officer and
Corporate Secretary



Charles Koskovich
Chief Operating Officer



Christian Legat
CEO, TELUS International
Northern Europe



Maria Pardee
Chief Commercial Officer



James Radzicki
Chief Technology Officer



Mike Ringman
Chief Information Officer



Marilyn Tyfting
Chief Corporate Officer

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