

# Investor factsheet



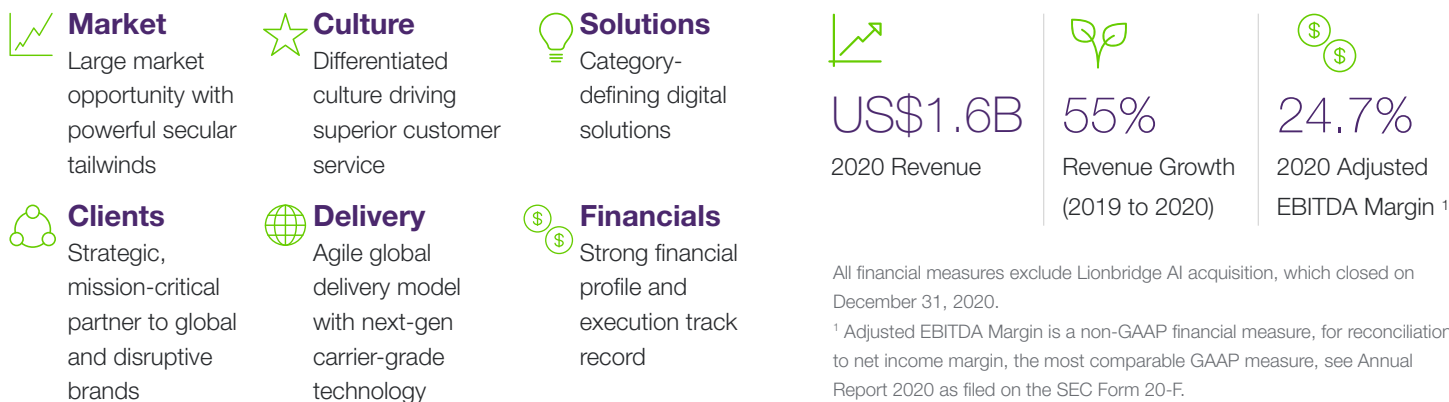
**TELUS International** is a digital customer experience (CX) innovator that designs, builds, and delivers next-gen solutions for global and disruptive brands. We are defining a new category at the intersection of digital IT and digital CX – uniquely positioned with our integrated, end-to-end digital capabilities across the full customer experience value chain. We are a global business with meaningful scale, proven capabilities, and a caring culture, driving a robust financial profile with a focus on profitable growth.

## NYSE & TSX: **TIXT**

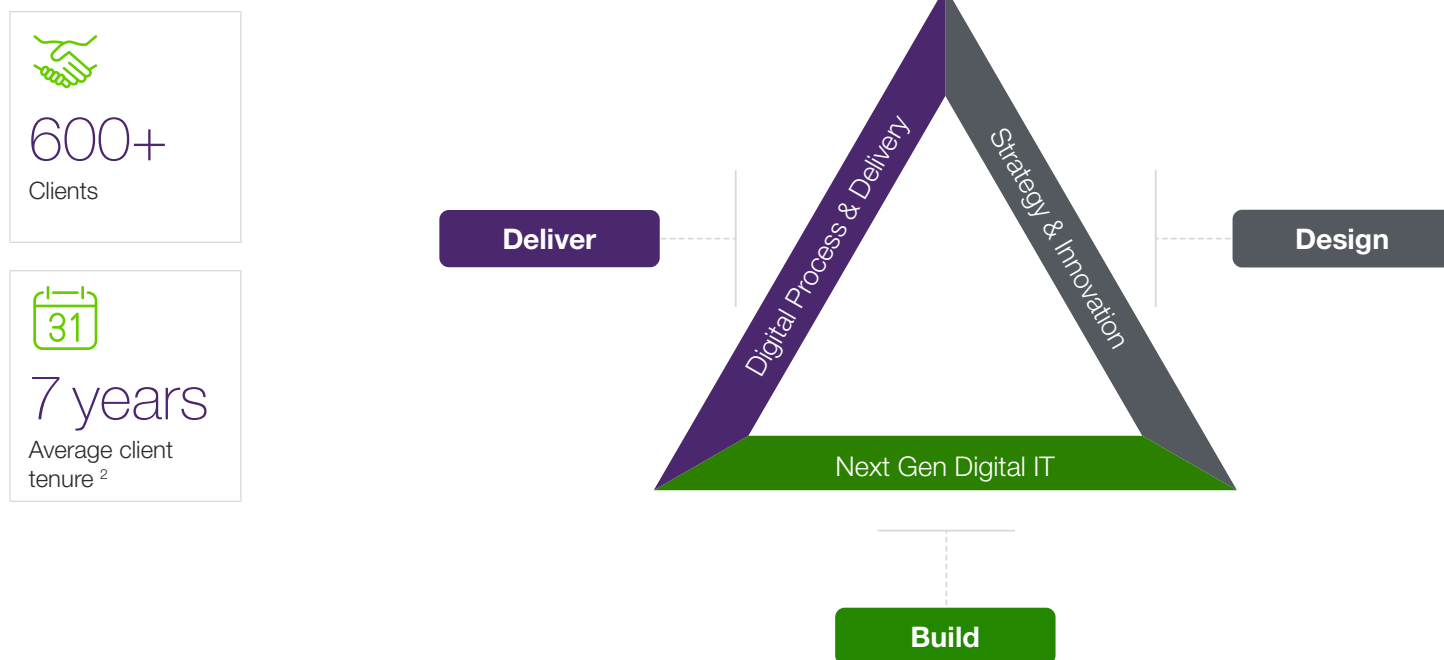
Market capitalization  
as of February 22, 2021

US\$8.2B  
C\$10.4B

## The TELUS International difference



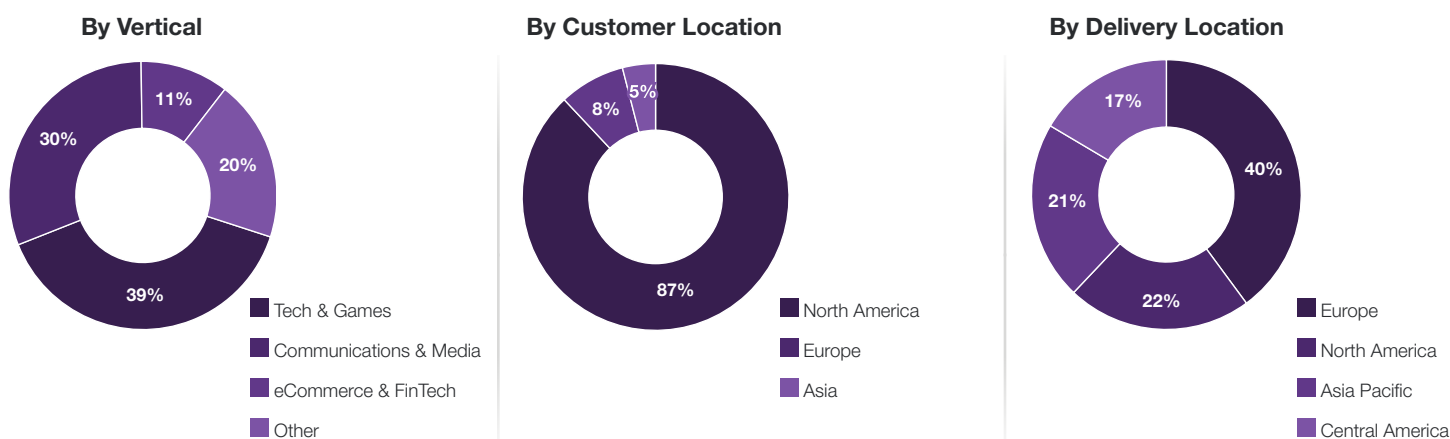
## End-to-end digital capabilities



<sup>2</sup> Top 10 clients excl. TELUS.



## Revenue diversification



Full year 2020 as of December 31, 2020, excl. Lionbridge AI.

## Proven leadership team



**Jeffrey Puritt**  
President and  
Chief Executive Officer



**Vanessa Kanu**  
Chief Financial Officer



**Michel Belec**  
Chief Legal Officer and  
Corporate Secretary



**Ed Jay**  
President, Lionbridge AI



**Charles Koskovich**  
Chief Operating Officer



**Christian Legat**  
Chief Executive Officer,  
CCC



**Maria Pardee**  
Chief Commercial Officer



**James Radzicki**  
Chief Technology Officer



**Mike Ringman**  
Chief Information Officer



**Marilyn Tyfting**  
Chief Corporate Officer

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