Notice of Annual General Meeting of Shareholders

As we all continue to confront the challenges and uncertainties of the COVID-19 pandemic, TELUS International will use the power of technology to enable our shareholders to attend our annual general meeting in a virtual-only format via a live webcast. This measure is a prudent step to protect the health and safety of our shareholders, employees and communities.

- Registered shareholders and duly appointed proxyholders will have an equal opportunity to attend, participate and vote at this virtual meeting from any location.
- Non-registered shareholders may register to participate
 as proxy holders and those who have not duly appointed
 themselves as proxyholders and registered with our
 transfer agent, Computershare Investor Services Inc.
 (Computershare), may also attend virtually as guests.
 Guests will be able to attend virtually and listen to the
 meeting but will not be able to vote or ask questions
 during the meeting.

A summary of the information shareholders will need to attend, participate and vote at our virtual meeting is provided on pages 6 to 14.

Business of the meeting

At the meeting, shareholders will be asked to:

- 1 receive the Company's 2021 audited consolidated financial statements, together with the report of the auditors on those statements;
- elect Directors of the Company for the ensuing year; appoint Deloitte LLP (Deloitte) as auditors for the ensuing year and authorize the Directors to fix their remuneration; and

3 transact any other business that may properly come before the meeting and any postponement or adjournment thereof.

Right to vote

Holders of record of subordinate voting shares and/or multiple voting shares on March 31, 2022 (the Record Date), are entitled to notice of, and to vote at, our meeting or any adjournment thereof. Each multiple voting share carries the right to ten votes and each subordinate voting share carries the right to one vote. There were 66,200,343 subordinate voting shares and 199,931,876 multiple voting shares (together with the subordinate voting shares, the shares) outstanding on the Record Date.

You can find more information about each item of business at the meeting, including who can vote and how to vote, beginning on page 6.

Approval of the circular

The board of directors of TELUS International (the Board of Directors or Board) has approved in substance the content of this information circular and has authorized us to send it to the Company's shareholders as at the Record Date.

Vancouver, British Columbia
Dated March 31, 2022
By order of the Board of Directors

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Michel E. Belec

Chief Legal Officer and Corporate Secretary

When

Friday, May 20, 2022 5:30 p.m. (ET)

Where

Virtual-only meeting via live audio webcast online at https://web.lumiagm.com/242573416

Materials

A notice and access notification to shareholders (Notice) is being mailed to non-registered shareholders on or about April 13, 2022. We are providing access to the information circular and annual report to non-registered shareholders via the internet using the "notice and access" systems.

These materials are available on the website referenced in the Notice: www.envisionreports.com/telusinternational2022. Registered shareholders will receive a paper copy of our information circular and related proxy materials.