

## Technology Services

### Wi-Fi Operating Guidelines

Effective January 2017

The Austin Convention Center Department (ACCD) is the exclusive provider for wired and wireless (Wi-Fi) services for the Austin Convention Center and the Palmer Events Center. The ACCD Wi-Fi service offers limited/complimentary internet access at speeds of up to 3 Mbps per user, servicing clients, exhibitors, and attendees. Speeds may vary depending on device capabilities. Wireless Internet service is vulnerable to interference from other wireless devices such as Wi-Fi routers, Mi-Fi/personal hotspots and wireless cameras. Wireless users in the exhibit halls may experience higher levels of interference due to the nature of the event and any equipment that may be a part of a product demonstration or display. If you are conducting a product demonstration, presentation, or streaming video over the Internet, we strongly recommend the purchase of a wired Internet connection. ACCD requests your cooperation in minimizing the use of these devices to improve the quality of wireless services in our facilities.

For additional information regarding our Wireless (Wi-Fi) Operating Guidelines, please contact the ACCD Exhibitor Services Division at 512-404-4000.

Thank You,  
Exhibitor Services Division  
Austin Convention Center Department

*Date: January 2017*

