

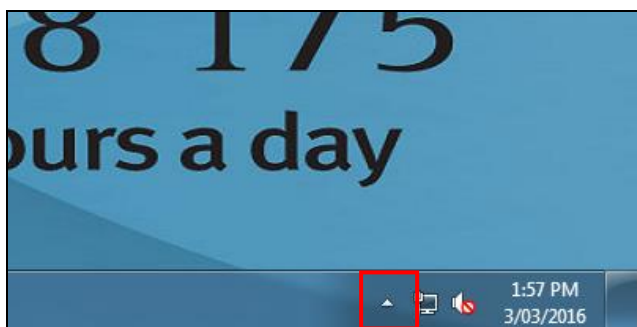
Resynchronising Rapid Access with Server


Quick reference guide

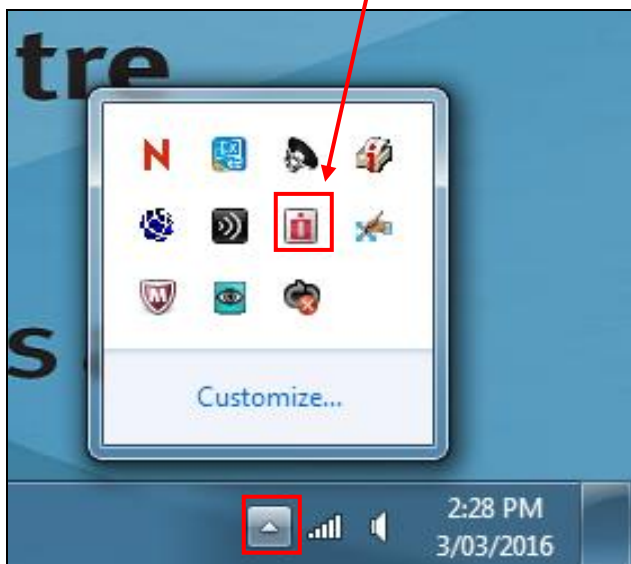


If you are experiencing issues with using your proxy card for Rapid Access, for example, if it ceases to work, the first step of trouble-shooting is to resynchronise the server.

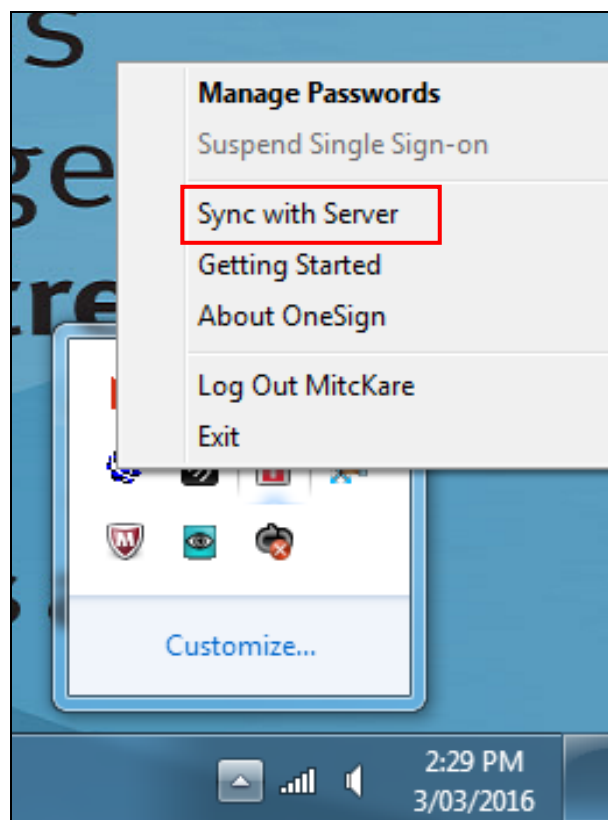
1. You will need to locate the Imprivata systems icon
2. Click on the white arrow which is located at the bottom right hand corner of your screen



3. Locate the Imprivata icon 



4. Right Click on the Imprivata icon, and select *Sync with Server*



5. Test by tapping your proxy card onto the Imprivata reader

