

FAQ – THE WEEKND at Parc Jean-Drapeau

GOOD TO KNOW

- Backpacks, fanny packs and purses 12” x 12” x 6” or smaller will be accepted. All bags will be searched upon entry.
- Bring a reusable water bottle (empty at the entrance), you can refill it for free at the water stations on site to stay hydrated.
- No food or beverages from outside will be permitted.
- There will be food and beverage kiosks to eat and drink on site. Only payments by debit card and credit card will be accepted.
- Please note that no readmissions will be permitted.

ARE CHILDREN ALLOWED?

Children aged 10 and under are admitted free to the general admission section when accompanied by an adult who holds a valid event ticket. From 11 years old and older, they must have a valid ticket to enter.

*Due to limited space available in premium areas, each person admitted to these sections will be required to have a VIP ticket, including children.

WHAT HAPPENS IF IT RAINS?

The event will take place rain or shine. No refunds will be issued due to weather conditions. We recommend bringing a small foldable umbrella or waterproof poncho in case of rain.

CAN I PURCHASE OFFICIAL MERCHANDISE IN ADVANCE?

Yes! Avoid the line, order your merchandise now and collect it on site!

To visit the store : evenkomerch.com

HOW CAN I UPGRADE MY EXPERIENCE?

Do you currently have a general admission ticket and would like to enhance your experience with a VIP ticket? Go to the ticket booth at the event site (day of event only), or contact customer service at 1-877-668-8269 (10 a.m. to 5 p.m.) so that an agent can check availability and help you with your upgrade.

WHAT ITEMS ARE ALLOWED OR PROHIBITED?

To ensure everyone's safety, certain items are not permitted on the event site. Consult the list of permitted and prohibited items in advance to avoid any inconvenience.

*The following items are **ALLOWED**:*

- Backpacks, fanny packs and handbags no larger than 12" x 12" x 6". To facilitate access and promote safety on site, we encourage the use of CLEAR or transparent plastic, vinyl bags or PVC, reusable.
- In case of rain: small foldable umbrellas or waterproof poncho
- Cameras (**without detachable lenses**) and other accessories. (*Please note that monopods, selfie sticks, tripods, GoPro mounts and other accessories are **not** permitted).
- Reusable water bottles, and plastic water bottles, **EMPTY** at the entrance.
- Sunscreen in non-aerosol containers are authorized in a format of 100ml or less.
- Factory sealed Naloxone/Narcan kit

Prescription drug requirements:

Anyone needing a prescription medication at the festival must present the pharmacy-labeled container, listing the prescription, dosage and patient name, to our medical staff at each entry gate. Visitors are only allowed enough prescribed medication for the day.

Medications that must be inhaled or smoked are prohibited unless contained in a prescribed inhaler.

Over-the-counter medications are permitted in sufficient quantities for the day. The contents of the bottles will be checked by staff at the entry gates.

The following items are **PROHIBITED:**

- Backpacks and bags with dimensions greater than 12" x 12" x 6"
- Aerosol containers; including sunscreens and beauty products
- Alcoholic beverages that do not come from the site
- Food or drinks from outside

- Illegal drugs and drug paraphernalia
- Glass bottles and cans
- Clothing or accessories with studs (spike, stud)
- Hard helmets
- Rigid coolers
- Megaphones
- Musical instruments
- Fireworks or other forms of pyrotechnics
- Flags and banners
- Beach balls, soccer balls, Frisbees, etc.
- Large sports umbrellas
- Foldable chairs
- Skateboards
- Pets (except for service animals duly identified by their harness and certificate)
- Large backpacks (camping type)
- Tents
- Totems
- Laser pointers
- Water gun and other water games
- Professional audio/video recording equipment
- Products for promotion and/or sale
- Firearms, knives, weapons of all kinds
- Any object that could cause injury
- Selfie sticks and any similar monopods
- Drones
- Pins, brooches
- Flags and banners

Prohibited items will be confiscated. We recommend that you do not bring them to the site to avoid any inconvenience.