The GoCardless payer data journey

GoCardless **Data Processor** **Data Controller**

PARTNER

MERCHANT

API

PAYER

All schemes: name, bank details, transaction details
SE & DK: gov't ID & address

GOCARDLESS PRODUCTION

Support tickets, contact and transaction details

SUPPORT

RISK PREVENTION

De–identified data

ANALYTICS

All schemes: name, bank details, transaction details
SE & DK: gov't ID & address

PAYGATE / FORM 3 (UK ONLY)

SCHEME PROVIDER

SPONSOR BANK

All schemes: name, transaction details SE & DK: address

SPONSOR BANK

PAYER'S BANK

SPONSOR BANK

PAYER'S BANK

Collections

Refunds