

GoCardless Prize Draw Terms and Conditions

Promotion: Sign up for a GoCardless self-serve account via the competition landing page and complete thirty (30) Eligible Payment Actions in your GoCardless account by 11:59 PM BST on 30th September 2026, to be entered into a prize draw for a chance to win one (1) of ten (10) individual cash prizes of £1,500 (each a "Prize"). Ten (10) winners will be selected in total. Each winner must also fulfil the Winner Obligations set out in the terms and conditions.

Details of the Promotion

Promotion	Sign up for a GoCardless self-serve account via the competition landing page and complete thirty (30) Eligible Payment Actions in your GoCardless account between 22nd July 2026 and 11:59 PM BST on 30th September 2026, to be entered into a prize draw for a chance to win one (1) of ten (10) individual cash prizes of £1,500 (each a "Prize"). There will be ten (10) winners in total, selected at random from all valid entries.
How to Qualify	To enter the Promotion, Eligible Merchants must complete thirty (30) Eligible Payment Actions by 11:59 PM BST on 30th September 2026, subject to the terms and conditions below.
Eligible Merchants	Eligible Merchants are entities registered in the United Kingdom that operate as a grassroots football league or football club, that signed up for a GoCardless self-serve account via the competition landing page during the Sign-up Period; have not previously collected a payment via a GoCardless merchant account; are not part of the same group as an existing active GoCardless customer; are not, and none of their directors are, listed as a director or ultimate beneficial owner of an existing active customer of GoCardless; are not part of the same group as an existing active GoCardless customer; and are not a previous active GoCardless customer. See clause 2.1 for full eligibility criteria.
Eligible Payment Actions	There are two types of action that count as an Eligible Payment Action: (i) the Eligible Merchant creating a Direct Debit and/or Instant Bank Pay ("IBP") mandate through their GoCardless account, or (ii) the Eligible Merchant collecting a Direct Debit and/or IBP transaction through their GoCardless account, subject to the terms and conditions below, during the Promotion Period. An Eligible Merchant must complete thirty (30) Eligible Payment Actions in total to be entered into the prize draw.
Promotion Period	Starts at 00:01 AM BST on 22nd July 2026 and ends at 11:59 PM BST on 30th September 2026.
Sign-up Period	Eligible Merchants must have signed up for a GoCardless self-serve account via the competition landing page and completed thirty (30) Eligible Payment Actions in their account between 22nd July 2026 and 11:59 PM BST on 30th September 2026.
Prize	Eligible Merchants who meet the criteria outlined in these terms and conditions will be entered into a prize draw for a chance to win one (1) of ten (10) individual cash prizes of £1,500.

TERMS AND CONDITIONS

Please read the following terms and conditions before you participate in the GoCardless prize draw ("the **Promotion**"). The following Terms and Conditions will apply. If you do not agree with these Terms and Conditions you must not participate in the Promotion. We recommend you print or store a copy of these Terms and Conditions for your reference throughout the Promotion.

1. PROMOTER

1.1. The Promoter of the Promotion is **GoCardless Ltd**, registered in England and Wales under company number 07495895 and whose registered office address is **Sutton Yard, 65 Goswell Road, London, EC1V 7EN, United Kingdom** (referred to as "GoCardless", "we", "us", "our").

2. THE PROMOTION; ENTRY REQUIREMENTS

2.1. Participation in the Promotion is limited to Eligible Merchants. An Eligible Merchant is a new GoCardless customer that:

- Is a United Kingdom registered entity;
- Signed up for a GoCardless self-serve account via the competition landing page during the Sign-up Period (sign-ups or entries made through any other channel will not qualify);
- Operates legitimately as a grassroots football league or grassroots football club within the United Kingdom, as reasonably determined by the Promoter acting in its sole discretion in accordance with clause 6.2;
- Has not previously collected a payment through a GoCardless merchant account;
- Is not in the same group of companies as an existing active customer of GoCardless;
- Is not, and none of their directors are, listed as a director or ultimate beneficial owner of an existing active customer of GoCardless;
- Is not a previous active merchant of GoCardless; and
- Has not previously been in discussions or negotiations with GoCardless regarding the receipt of GoCardless services.

("Eligible Merchants")

2.2. To enter the Promotion, Eligible Merchants must have signed up for a GoCardless self-serve account via the competition landing page and successfully completed thirty (30) Eligible Payment Actions through their GoCardless account between 22nd July 2026 and 11:59 PM BST on 30th September 2026 ("Eligible Payment Actions"). There are two types of action that count as an Eligible Payment Action: (i) the Eligible Merchant creating a Direct Debit and/or Instant Bank Pay ("IBP") mandate through their GoCardless account, or (ii) the Eligible Merchant collecting a Direct Debit and/or IBP transaction through their GoCardless account. An Eligible Merchant must complete thirty (30) Eligible Payment Actions in total during the Promotion Period to qualify for entry.

2.3. The Promoter accepts no responsibility for entries that are lost, delayed, misdirected or incomplete or cannot be delivered or entered for any technical or other reason.

2.4. The Promoter will use tracking technology to record and attribute sign-ups made, and Eligible Payment Actions completed, via the competition landing page during the Sign-up Period and Promotion Period. Only sign-ups and Eligible Payment Actions successfully recorded by the Promoter's tracking systems will count towards eligibility and entry into the Promotion, and the Promoter's records shall, save for manifest error, be conclusive.

3. START AND END DATES

3.1. The Promotion Period commences at 00:01 AM BST on 22nd July 2026 ("**Start Date**") and ends at 11:59 PM BST on 30th September 2026 ("**End Date**") ("**Promotion Period**").

3.2. The Eligible Merchant must have signed up for a GoCardless self-serve account via the competition landing page and completed thirty (30) Eligible Payment Actions between 22nd July 2026 and 11:59 PM BST on 30th September 2026 ("**Sign-up Period**").

3.3. Entries received before or after the Promotion Period will not be accepted and will be invalid unless otherwise decided by GoCardless acting in its sole discretion.

4. THE PRIZE

4.1. Eligible Merchants that meet the criteria set out in these terms and conditions will be entered into a prize draw for a chance to win one (1) of ten (10) individual cash prizes of £1,500 (each a "**Prize**"). Eligible Merchants' details will be entered into a randomised generator from which ten (10) winners will be selected at random.

4.2. Winners will be notified by email within 14 days of the Promotion Period ending. The notification email will be sent to the email address registered to the winner's GoCardless account.

4.3. To claim the Prize, each winner must reply to the notification email within 30 days of the date it is sent, confirming acceptance of the Prize and providing the bank account details to which the Promoter should pay the Prize. The Promoter reserves the right to request any further information it reasonably considers necessary to verify a winner's identity and eligibility before releasing payment.

4.4. Prizes will be paid within 30 days of a winner validly claiming their Prize in accordance with clause 4.3.

4.5. If a winner does not reply to the notification email within 30 days of it being sent, does not provide the information requested under clause 4.3, or is otherwise found to be ineligible, that winner will forfeit the Prize and the Promoter will not be liable for such loss. In these circumstances, the Promoter reserves the right to select an alternative winner from the remaining valid entries, using the same random selection process described in clause 4.1. This process may be repeated as necessary until the Prize is validly claimed or the Promoter decides, in its sole discretion, not to award that Prize.

4.6. For the avoidance of doubt, there will be ten (10) winners in total.

4.7. Eligible Merchants are liable for any tax consequences of the receipt of the Prize, and we accept no liability to Eligible Merchants in relation thereto.

5. OPTIONAL POST

5.1. Alongside winning the Prize, each winner will receive a copy and creative asset to advertise their win. Doing so is optional, and whether or not a winner chooses to publish a post has no effect on their eligibility for, or entitlement to, the Prize.

5.2. If a winner chooses to publish a post on their club or league's social media channel(s) (such as Facebook, Instagram, X or LinkedIn) acknowledging their win and featuring GoCardless (an "Optional Post"), the following will apply:

- The Optional Post is a form of advertising and must be clearly labelled as such (for example, with an "Ad" label at the start of the post);

- The Optional Post must use the copy and creative asset(s) provided by GoCardless to the winner upon notification. Winners must not materially alter the copy or assets without prior written consent from GoCardless; and
- By choosing to publish an Optional Post, the winner consents to GoCardless using their name, club/league name, and any images included in the Optional Post, for the purposes of the Promotion, including GoCardless reposting, sharing or otherwise republishing the Optional Post across its own social media channels and marketing materials.

5.3. Winners who choose to publish an Optional Post, are encouraged to do so within 14 days of being notified as a winner. 5.4. Winners must not make any statements in connection with the Promotion or their win that are false, misleading, defamatory or otherwise harmful to GoCardless's reputation.

6. RESTRICTIONS AND REQUIREMENTS

6.1. Access to the Internet is required in order to participate in this Promotion.

6.2. The Promoter has the final decision as to whether or not a merchant meets the definition of Eligible Merchant, and whether such Eligible Merchant has met the definition of completing thirty (30) Eligible Payment Actions.

7. FAIR USE

7.1. If the Promoter has reasonable grounds to believe that an Eligible Merchant has engaged in any fraud or abuse of this Promotion, we may at our sole discretion take any actions we see fit in such circumstances, including but not limited to cancelling, terminating, withdrawing, modifying, restricting or suspending the Promotion or these Terms and Conditions.

7.2. If any Eligible Merchant attempts to circumvent the terms of this Promotion, including by setting up multiple duplicate accounts for the same club or league, such Eligible Merchant's participation in the Promotion will be suspended and their GoCardless account may be suspended or closed.

8. LIMITATION OF LIABILITY

8.1. The Promoter shall not be liable to any Eligible Merchant if they suffer any loss or damage from the Promotion (including without limitation any loss of profits, loss of revenue, loss of goodwill that arises out of or in connection with the Promotion) or from the Promoter's refusal to allow an Eligible Merchant to take part in the Promotion or our withdrawal of the Promotion or any other failure or inability by an Eligible Merchant to participate in or benefit from the Promotion for any reason.

8.2. Nothing in these terms and conditions excludes or limits the Promoter's liability in respect of: (i) death or personal injury caused by our own negligence; (ii) fraud or fraudulent misrepresentation by us or our employees; or (iii) any other liability which may not be limited or excluded under applicable law.

8.3. The Promoter shall not be liable for: (i) any failure to comply with these terms and conditions as a consequence of events beyond its reasonable control including without limitation, any failure of communication networks; and/or (ii) any loss of profits, loss of revenue or other economic loss or any indirect or consequential loss.

8.4. The Promoter does not recommend or guarantee the performance of any contractual or other obligations of any third parties mentioned in these Terms and Conditions.

8.5. To the extent permitted by applicable law, the Promoter's liability under or in connection with the Promotion or these Terms and Conditions shall be limited to the value of the Prize in question (£1,500).

9. GENERAL

9.1. In the event of unforeseen circumstances beyond the Promoter's reasonable control, the Promoter reserves the right to cancel, terminate, withdraw, modify, restrict or suspend the Promotion or these Terms and Conditions, either in whole or in part, with or without notice.

9.2. Eligible Merchants in the Promotion are deemed to have read and accepted these Terms and Conditions.

9.3. By entering the Promotion each participant gives the Promoter permission to publish their company/club name and country of residence if they are a winner of one of the prizes, unless the participant notifies the Promoter that they do not wish us to make these details available. Please note that the Promoter will nonetheless be required to provide the names of all prize winners to the Advertising Standards Authority if requested to do so.

9.4. These Terms and Conditions (and any contractual or non-contractual disputes arising out of or in connection with them) shall be governed by and construed in accordance with the laws of England and Wales and any disputes relating or connected to these terms and conditions shall be subject to the exclusive jurisdiction of the English Courts.

9.5. If you have any questions about how to enter or in connection with the Promotion, please email cedmonds@gocardless.com.

9.6. This Promotion may be advertised or promoted via Facebook and/or Instagram (each a platform operated by Meta Platforms, Inc.). The Promotion is in no way sponsored, endorsed, administered by, or associated with Meta Platforms, Inc. Any questions, comments or complaints about the Promotion must be directed to the Promoter using the contact details at clause 9.5 above, and not to Meta.