GoCardless payer data journey

- GoCardless
- Data processor
- Data controller

Partner

Merchant

API

Payer

All schemes: name, bank details, transaction details
SE & DK: gov't ID & address

Support tickets, contact and transaction details

Support

GoCardless production

Risk prevention

De-identified data

Analytics

All schemes: name, bank details, transaction details
SE & DK: gov't ID & address

Finastra/Corvid (UK only)

or

Scheme provider

Sponsor bank

All schemes: name, transaction details
SE & DK: address

Sponsor bank

Payer's bank

Sponsor bank

Payer's bank

Collections

Refunds

GOCARDLESS