

GoCardless MATERIAL SUPPLIERS

GoCardless uses carefully chosen suppliers to perform discrete tasks related to our services. Depending on the nature of the services each of our merchants contracts to use, some or all of the following suppliers may be engaged. These suppliers may change from time to time. This is an accurate list as of 10 July 2024.

Supplier	Type	Service	Location	Personal data
Google	IT	Hosting the GoCardless Service on Google Cloud Platform, and other cloud services	Netherlands	Merchants and payers
CloudFlare	IT	Optimisation and protection of the GoCardless website and API	United States	Merchants and payers
Amazon Web Services	IT	File storage and scale computing	EU-West region	Merchants and payers
Segment	IT	Anonymous online event tracking and analytics	United States	No
GitHub	IT	Software development	United States	No
Okta	IT	Employee access management	United States	No
Looker	Business intelligence	Data platform and analytics	United States	Merchants and payers
Finastra Limited	Payment processing	Direct debit scheme provider software (BACS)	United Kingdom	Merchants and payers
PayGate	Payment processing	Direct debit scheme provider software (BACS)	United Kingdom	Merchants and payers
Wise	Payment processing	FX services	United Kingdom	Merchants
Vonage	Support	Support telephony service	United Kingdom	Merchants and payers
Zendesk	Support	Support ticketing software	United States	Merchants and payers
SendGrid	Comms	Sending transactional emails	United States	Merchants and payers
Pardot	Comms	Sending transactional emails	United States	Merchants and payers
Pure JAM	Support	Support telephony service	United Kingdom	Merchants and payers
LexisNexis Risk Solutions	Compliance	Background and AML checks, Fraud prevention	United States	Merchants
Creditsafe	Compliance	Background and AML checks	United Kingdom	Merchants
Trulioo	Compliance	Identity verification	Canada	Merchants
Onfido	Compliance	Identity verification	United Kingdom	Merchants
ThreatMetrix	Compliance	Fraud identification	United States	Merchants
DataVisor	Compliance	AML and fraud checks	United States	Merchants
Provenir	Credit	Credit decisioning	United States	Merchants
Dun & Bradstreet	Credit	Company credit scoring and identify verification	United Kingdom	Merchants

To provide end-to-end payments, our services must communicate with or share data with other types of companies, including the payment scheme provider (for example, BACS, SEPA, Autogiro) and a sponsor bank for each scheme.