

# 2025 Heat Pump Offer

## Details and Conditions

This offer is available for ducted and ductless heat pump systems sold to PGE customers who own their home and are the customer of record located in PGE's service territory where the system is installed.

Details of the offer are as outlined:

- Participating contractors are offering the following special offers from **October 1st, 2025 to November 30th, 2025:**
  - **Ruud ducted heat pump offer includes:**
    - Customer receives a free electric furnace with the purchase of a qualifying Ruud heat pump and indoor air handler system.
  - **Daikin ductless heat pump offer:**
    - Customer receives a free wall head with the purchase of a qualifying Daikin ductless heat pump system.
- Customer receives a \$200 instant discount with the installation of a new heat pump system courtesy of a PGE-approved contractor.
- **If a heat pump replaces electric heat** in the main area of the home, customer may receive up to [\\$3,000 cash incentive](#) for a ducted heat pump and up to [\\$1,800 cash incentive](#) for a ductless heat pump from Energy Trust of Oregon.
- **Not every installation will qualify for Energy Trust of Oregon cash incentives, and some installations may qualify for cash incentives of lesser or greater value.** Consult Energy Trust of Oregon and a participating PGE-approved contractor for details. Cash incentives are subject to change.
- Financing options are available through PGE-approved contractors.
- Offers are available for other system types; systems will be customized to best meet the needs of the customer and their home. Consult a participating PGE-approved contractor for details.

*Continued on next page.*

## Heat pump offers: October 1<sup>st</sup>, 2025 to November 30<sup>th</sup>, 2025

Customers must install a qualifying heat pump system and choose from the following ducted or ductless models and participating contractors.

	Ducted Heat Pump	Ductless Heat Pump
<b>Value of Offer</b>	<p>Purchase a Ruud RD17AZ24 or any RD18AY heat pump and indoor air handler system and receive a free air handler.</p> <p>A \$200 PGE instant discount is not included in the value of this offer.</p> <p>The final cost will not include a \$2,000 25C tax credit*, if qualified. If the system qualifies, the tax credit will need to be recovered when the homeowner files their federal income taxes. Contact a tax professional for qualifications.</p>	<p>Purchase a Daikin Ductless qualifying Heat Pump system and receive 1 free wall head of up to \$800.</p> <p>The offer is eligible for a single zone or a multi-zone system.</p> <p>A \$200 PGE instant discount is not included in the value of this offer.</p> <p>The final cost will not include a \$2,000 25C tax credit*, if qualified. If the system qualifies, the tax credit will need to be recovered when the homeowner files their federal income taxes. Contact a tax professional for qualifications.</p>
<b>Offer End Date</b>	This PGE/Ruud promotion ends November 30 <sup>th</sup> , 2025, purchases must be completed on or before that date.	This PGE/Daikin ends November 30 <sup>th</sup> , 2025, purchases must be completed on or before that date.
<b>Model Number</b>	<p>See below for qualifying models:</p> <p>RD17AZ24AJ3NA - RH2VZ/RH3VZ  RD18AY24AJVCA - RH2VY/RH2TY  RD18AY36AJVCA - RH2VY/RH2TY  RD18AY36AJVCA - RH2VY/RH2TY  RD18AY48AJVCA - RH2VY/RH2TY  RD18AY48AJVCA - RH2VY/RH2TY  RD18AY60AJVCA - RH2VY/RH2TY</p>	<p>Single head ductless heat pump systems:</p> <ul style="list-style-type: none"> <li>-Atmosfera RXM09,12,18,24</li> <li>-Entra RXC09, RXC12, RXC18, RXC24</li> <li>-Oterra RXF09,12,18,24 A/B</li> <li>-Aurora single (Floor/wall) RXT09A, RXT12A, RXT18, RXT24</li> </ul> <p>Multi head ductless heat pump systems:</p> <ul style="list-style-type: none"> <li>-MXS- All Sizes</li> <li>-MXL- All Sizes</li> <li>-MXM- All Sizes</li> </ul>
<b>Participating Contractors</b>	<p>Melton's Heating  Focus Heating  Best Owner Direct  Robben and Sons  NW Performance</p>	<p>The Heat Pump Store  Focus Heating  Melton's Heating  Best Owner Direct  Comfort Solutions  Mt Hood Ductless  Robben and Sons  NW Performance</p>
<b>Offer Inclusions</b>	Receive a free air handler when a Ruud RD17AZ24 or any RD18AY heat pump and indoor air handler system is purchased.	Receive a free wall head (valued up to \$800) when a Daikin Ductless qualifying Heat Pump single zone or multi-zone system is purchased.
<b>Offer Exclusions</b>	Anything other than the off-invoice credit for half the cost of the air handler. Excludes permits, condensate pump; and non-basic installations, such as structural, electrical, or cosmetic repairs or modifications. Actual costs for electrical, permits and installation may vary. Initial cost will be higher, with cash incentives and tax credits received later.	Excludes permits; condensate pump; and non-basic installations, such as structural, electrical or cosmetic repairs, additions, or modifications. Actual costs for electrical, permits and installation may vary. Initial costs will be higher, with cash incentives and tax credits received later.

<b>Offer Restrictions</b>	<p>This offer cannot be combined with any other promotions.</p> <p>Customers can participate in the PGE/Ruud promotion offer OR current Ruud Consumer offers, but not both.</p>	<p>This offer cannot be combined with any other promotions.</p> <p>Customers can participate in the PGE/Daikin promotion offer OR current Daikin Consumer offers, but not both.</p>
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\*25C tax credit ends December 31, 2025