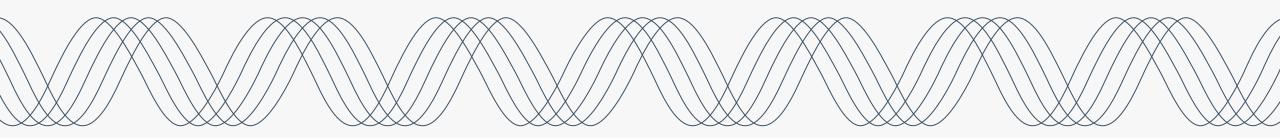




### PGE's Community Benefits & Impacts Advisory Group (CBIAG) Meeting #29 Wednesday, November 19, 2025







#### Virtual Meeting Participation Tips

- Thank you for joining us today!
- Please join audio by either phone or computer, not both.
- We encourage CBIAG members to turn on your video.
- Please keep your audio on mute when not speaking.
- Observer = you are not a CBIAG member, facilitator or speaker.
- If you experience technical difficulties, please contact program staff at: (832) 535-0731







#### In-Person Meeting Participation Tips

- We are happy to see those who could join us in-person today!
- Take care of your needs (feel free to stand, move around, etc.)
- Facility logistics (restrooms, exits, allergies, etc.)
- Avoid cross talk and please be mindful of hybrid challenges
- Remember to say your name before you speak so that virtual participants know who is speaking







#### Facilitation Style & Group Agreements

- Take care of your personal needs as they come up, let facilitator know if you need to step away
- This is a learning space for everyone
- Participate by sharing your responses in the chat, taking written notes, or by raising your hand to speak
- Welcome diverse perspectives; it's okay to disagree
- Facilitator will call on people to speak. This will be done in a way that centers our equity priority communities and not in first come, first serve
- I will use facilitator's privilege and may need to gently interrupt to have you close out your comments and move the meeting forward
- Move up your talking or move up your listening
- Assume and have good intentions
- You do not need to have perfect/fully formed thoughts to share and discuss your ideas with the group
- These meetings will be recorded with the agreement that access is for CBIAG members, PGE, and third-party facilitators.
- Any others you all want to add?







#### **AGENDA**

- Welcome and orientation
- Meeting objectives
- Introductions and check-in question
- Hosting organization
- Updates
- Espousal Strategies annual member check-in key takeaways
- Grid 101 presentation
- Announcements
- Closing and next Steps





#### **Meeting Objectives**

- Welcome participants and review the meeting agenda
- Create space for members to settle in and build connections through introductions and check-ins
- Learn about key takeaways from CBIAG member check-ins
- Gain insights about the electric grid from a fellow CBIAG member
- Share important announcements and available resources





#### Welcome and Introductions



Please state your name and pronouns (if you choose)



Please share what organization(s) you represent, if any



#### Check-in question:

Inspired by the TV show Revolution (2012-2014) where the electricity across the planet has stopped functioning. What is one thing you would struggle with the most about not having electricity and what is one thing you might like about being completely unplugged?

Internal







### Espousal Strategies Annual Member Check-in Key Takeaways

Presenter: Emilee Thomas-Peralta, Facilitation Team of Espousal Strategies, LLC

November 2025







#### Key Takeaways

- Held 1:1 conversations with 6 CBIAG members
  - New members did not participate given their recent onboarding
- Topic areas that resonate most with community
  - Customer rates, IQBD, community engagement, wildfire preparedness
- What is working well
  - Structure of meetings, facilitation approach, and presentation of meeting content
  - Diverse representation, community-oriented
  - Space for thoughtful engagement in meetings
  - Intentionality that facilitates trust closing feedback loops, post-meeting recaps, level-setting by PGE
- Most important topics
  - Wide range cited by members top 3 were Customer Rates, CBO grant opportunities and CE strategy
  - Reflects positive feedback on what is working well for the group

9





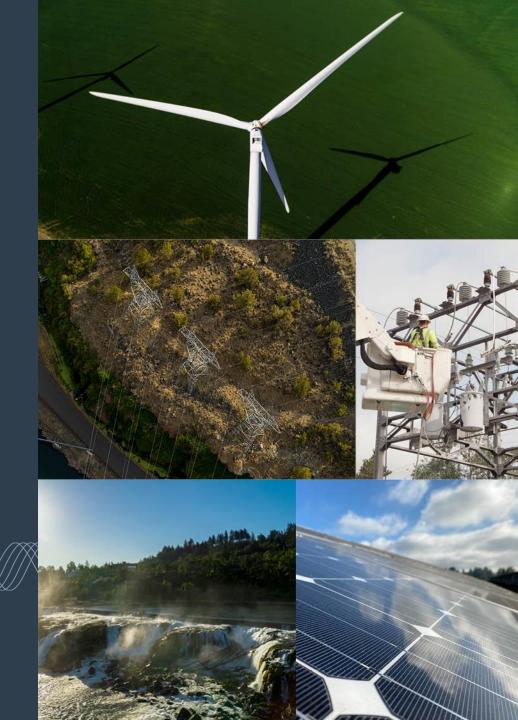
#### Key Takeaways

- Challenges
  - Largely related to personal experience
    - Capacity constraints
    - Confidence in subject matter knowledge
  - Compressed discussion time in meetings with full agendas
- Considerations for improvements
  - Flexibility to push agenda items to allow for longer discussion, if needed
  - Opportunities for members to engage with each other outside of meetings socially or through subcommittees
- Overall takeaways
  - Members reinforced their interest in the CBIAG and the value to their community
  - Positive feedback on structure, approach, and feedback loops reflect changes and efforts made by PGE and Espousal Strategies (ES) to improve member experience, trust and engagement

# Grid 101 & Distribution System Planning

Presenter: Sherri Villmark Program Director - Advocacy & Renewables of Community Energy Project

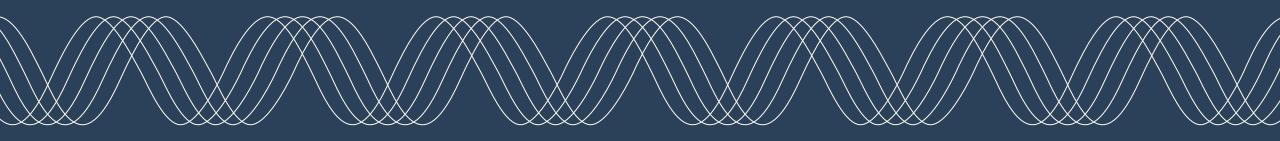
November 2025

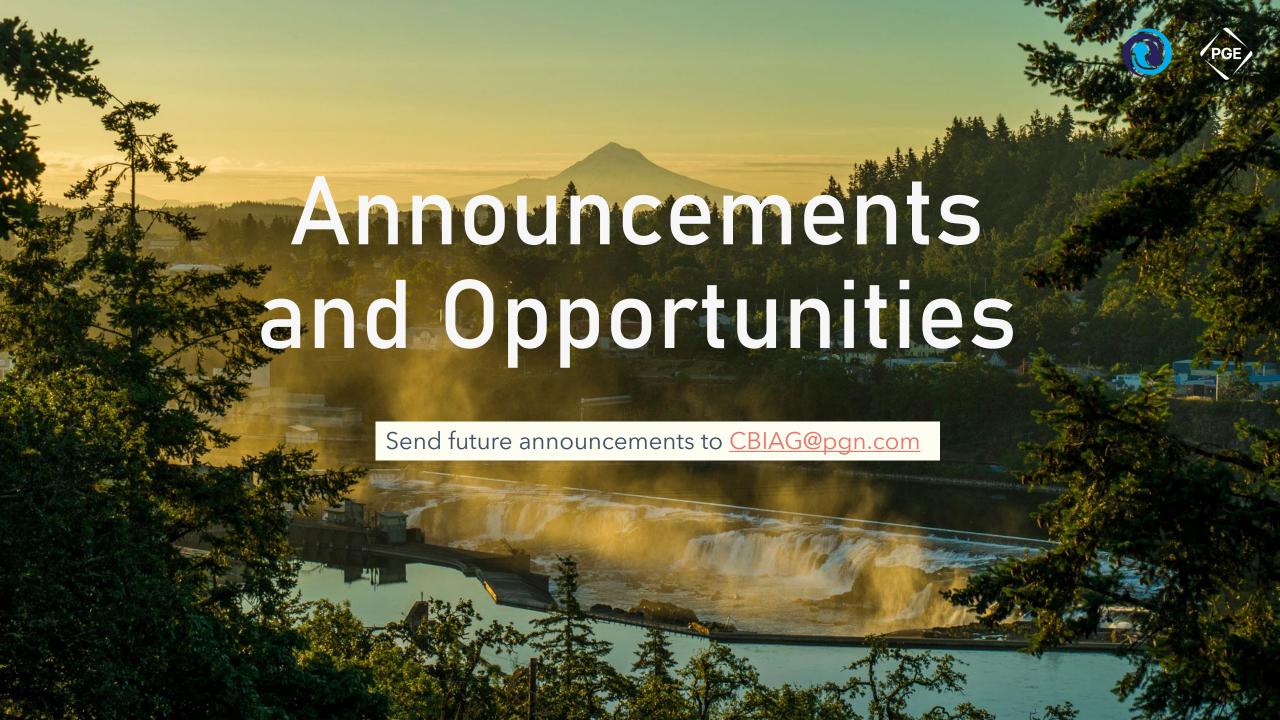






# Closing







# PGE Community Engagement Upcoming Outreach Events

Clackamas County Education Service
District-Head Start to Success (Clackamas)

Friday, Nov. 21, 1-2 p.m.

Churches United Free Community Dinner (Sheridan)

Friday, Nov. 21, 5-7 p.m.

Community Service Network East County Resiliency Fair (SE Portland)

Saturday, Feb. 21, 11 a.m.-2 p.m.





### Next Steps

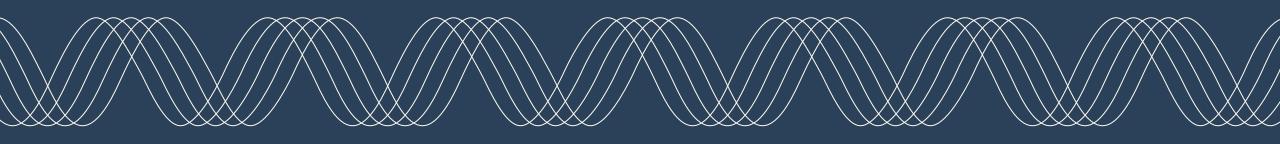
What to expect after this meeting in preparation for next month's meeting

- A high-level recap of the meeting and post meeting survey will be sent to CBIAG members.
- Presentation slides will be made available in the member hub for this meeting.
- Next meeting is Wednesday, January 28, 2026
  - In-person attendance option:

**PGE's Rose City Operations Center** 



### Appendix





### **Acronyms and Abbreviations**

\$	Dollar
Ψ %	Percent
&	And
(4)	Or .
@	At
+	Plus
· =	Equal
CA	California
CBIAG	Community Benefits Impact Advisory Group
DER	Distributed Energy Resources
DR	Demand Response
DSP	Distribution System Planning/Distribution System Plan
ES	Espousal Strategies
Etc.	Etcetera
EV	Electric Vehicle
Inc.	Incorporated
lbs.	Pounds
LED	Light Emitting Diode
MW	Megawatt
MWh	Megawatt Hour
NPCC	Northwest Power and Cnservation Council
PGE	Portland General Electric
PNW	Pacific Northwest
VPP	Virtual Power Plant

Internal 17





## Thank you