

PGE's Smart Thermostat program Do's and Don'ts



Why is this program one of the easiest ways to save a little on your bill, help keep energy more reliable and support the use of sustainable resources?

It's because your thermostat does all the work.

Here are a few easy hacks (and a few things you can avoid) to successfully reduce your energy use during Peak Time Events.

Top 3 Do's

1. Stay connected

Make sure your smart thermostat is connected to Wi-Fi. It's that easy!

- Before the event, your smart thermostat will pre-heat or pre-cool your home (depending on the season).
- During the event, your thermostat adjusts a few degrees during peak times, when energy demand is high.
- After the event, your thermostat goes back to its original setting.

2. Stay in control

You can always adjust the thermostat for your comfort during peak times.

- Be sure to participate in at least half of the total event hours during the season. Your participation helps keep energy more reliable and supports the use of more sustainable energy, and is part of the program agreement for receiving your free or discounted, professionally installed thermostat.

3. Stay informed

Be on the lookout for PGE emails and notifications on your Smart Thermostat app.

- We'll let you know when and what time a Peak Time Event is scheduled before it occurs.

3 Don'ts

1. Don't turn it off

We'll never ask you to turn your heating or cooling system off during a Peak Time Event.

- The program works with your smart thermostat to adjust a few degrees to reduce energy use when it matters. If your system is turned off, your thermostat can't do its job, and your participation won't be counted.

2. Don't risk safety

Your health and safety come first and you're always in control.

- You can change your thermostat setting at any time. Adjust your thermostat and follow the prompts to opt out of an event.
- Remember, make sure to participate in at least half of the event hours in a season.

3. Don't worry

Your thermostat is so smart; it adjusts the temperature a few degrees before and during the Peak Time Event. You don't have to do a thing!

- We'll contact you before an event is scheduled. You'll know exactly when it starts and ends — no surprises.



For more info about the Smart Thermostat program, visit portlandgeneral.com/thermupfront