

Be prepared for a PSPS



Depending on weather conditions and other factors, a Public Safety Power Shutoff (PSPS), which is always a last-resort safety measure, could last several hours or multiple days.

Stay in the know



Update your email address and phone number with us online, on the PGE app or by calling us so we can send you notices in the event of a PSPS.

Check our Wildfire Outages page for a map of areas at higher risk for a PSPS, and for real-time restoration updates.

Create a PSPS outage kit

Below are a few basic items to start you off, and you can add more to suit your business' needs.



Flashlights or camp lights for all areas, including bathrooms

Battery-powered or hand-crank radio

Battery-powered or manual clock/watch and fans

Extra batteries

Car chargers for cell phones and other electronic devices

Bottled water for people and animals (if your water relies on an electric pump)

Emergency phone numbers, including PGE Customer Service: 503-228-6322 or the number of your account representative

Minimize business disruption

Be sure to communicate your outage response plan with key employees.



Identify how you could run your business without power. Think about how you'll complete transactions, keep employees and customers cool, power your lighting and ensure safety and security.

Plan a manual alternative for work done on computers and cash registers.

Ensure electronic door locks can be bypassed manually.

If you have an emergency lighting system, make sure it's in working order.

Train your employees to know what to do if they're working when the power goes out, including shutting down sensitive equipment.

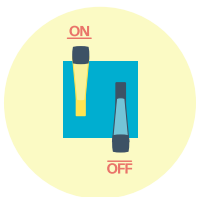
Plan how you'll let customers and employees know you're closing if the power goes out.

Make a plan for caring for perishable inventory, watering crops and keeping livestock or animals cool and watered.

Consider a backup generator and follow manufacturers' guidelines for safe operation.

Protect equipment

Power outages can affect equipment and data. Here's how to protect them both.



Know how you'll keep critical equipment running during an outage.

Locate power switches on non-critical equipment and turn them off.

Locate your electrical supply panels and know how to shut off power.

Protect computers and other equipment from power surges with good quality surge protection.

Prevent data loss with automatic backup programs and battery backup systems.

A little planning now can make a big difference later



Plan for wildfires and possible evacuation

Get more information from the [National Fire Protection Association](#), [the Red Cross](#) and [ready.gov](#) on how to keep your business (and your family) safe.

- Create a line of defense — clear flammable trees and plants away from your business.
- Plan your evacuation route if needed (see your county's evacuation guide) and keep your car fueled. Remind your employees to do the same.
- Gather hard copies of what you need in an evacuation, like ID, financial records, insurance information and legal and business records.

Tip: Help your device battery last

- Don't turn it off – your tablet or phone uses more battery when being turned off and on, so use sleep mode instead.
- Manually disable Bluetooth and notifications you don't need (leave emergency notifications on). Turn Wi-Fi off when not needed.
- Turn the brightness of the display down as low as possible.
- Close apps when you're done using them.

Emergency planning resources

Oregon's Office of Emergency Management has resources for businesses, including an emergency preparedness checklist for a wide range of events, from earthquake to wildfire. This checklist can help you think through how to get prepared for any event ahead of time, what to do during and immediately after the event, and how to recover.

oregon.gov/oem/Documents/OEM_Preparedness_Checklist.pdf

FEMA also provides planning guides for businesses that include a range of planning tools, including power outage toolkits for business.

ready.gov/business

A guide specifically designed for healthcare facilities is available, and includes information and resources to improve resilience to power outages, information on integrating plans, and prioritizing assistance during an outage.

fema.gov/sites/default/files/2020-07/healthcare-facilities-and-power-outages.pdf

Wildfire resources

- redcross.org/wildfire
- wildfire.oregon.gov
- ready.gov/wildfire
- [National Fire Protection Association nfpa.org/public-education](https://nfpa.org/public-education)
- 211info.org

