

You can request information and estimates via info-only requests



New residential

- Cost estimates* for new service not provided by Line Cost Estimator Tool
- Nearest PGE poles/transformers available
- Design consultation to relocate PGE assets
- Design consultation for OSHA/NESC clearance
- Consultations about site complexities for power

Existing residential

- Cost estimates* to service upgrades/relocation not provided by Line Cost Estimator Tool
- Available Fault Current (AFC) request
- Design consultation to relocate PGE assets
- Cost estimates* to convert overhead service to underground
- Info to help prepare for bidding a job

Commercial

- Cost estimates* for new service/service upgrades (<1 MW demand)
- Available Fault Current (AFC) request
- Arc flash study information request
- Design consultation to relocate PGE assets
- Design consultation for OSHA/NESC clearance
- Assistance in understanding power availability

Municipalities

- High-level utility conflict review for road improvements to identify the number of PGE facilities in conflict with proposed municipality plans
- Info to help prepare contractors for bidding a job

NOTE: If you need a residential estimate*, please use our [Residential Line Estimator](#).

*Cost estimates are **intended as rough guidelines and may not reflect final costs**.

For detailed estimates, please submit a “New electrical service” or “Change existing electrical service” request via [PowerPartner](#). This will require additional customer information such as a site plan, load sheet and meter gear cut sheets (if applicable).

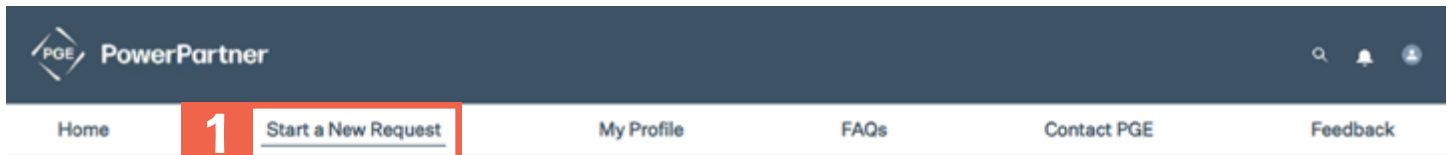
Process to submit info-only requests

For large load requests (1 MW or greater), please submit a **New Request**. When prompted, select “**Greater than 1,000 kW.**”

Customers can submit requests through PowerPartner at portlandgeneral.com/powerpartner.

1. Select “**Start a New Request**” from the tool bar at the top.
2. Select “**Information.**”
3. Select the type of request you’re inquiring about.
4. Provide applicant/company name and address pertinent to the information request.
5. Provide a brief description of the project/concerns.
6. Provide PGE meter number for AFC requests for existing meters.

Guide for starting a new request through PowerPartner



Start a New Request or Upgrade Service

Before you get started, be sure to read [What information do I need to know to request service with PGE?](#)

In some instances, you may need to consult with an electrician to complete your request. If you don't know all the answers, you can save your request and come back later.

NOTE: *If you need a residential ballpark estimate, please use our [Residential Line Estimator](#) to obtain your estimate.

- > New electrical service
- > Change existing electrical service - panel size, phase type, overhead to underground, Upgrade service
- > Remove service
- > Temporary service
- > Inspection
- > Shutdown service
- > Information i.e. design consultation, ballpark estimate*, fault current calculation

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*Select the type of information request

- ☒ Design consultation**
- ☐ Ballpark estimate
- ☐ Fault current calculation
- ☐ Arc flash study

**Design consultations include:

- Provide possible locations for transformation
- OSHA and NESC clearance information
- Discussions about site complexities for power
- Information to help prepare for bidding a job
- Understanding power availability

Cancel

Start Request

Example of detailed information needed for new request



Required fields

Application Information

Applicant name and role

Your name and the address where the new service is being requested.

*Applicant/Company Name

John Smith - Electrician

Project Location

The Address or approximate location where the new service is being requested

Choose a project name (optional)

Create name of your project

*Site address (enter the address or click on the map below the approximate location of the project site)

121 SW Salmon St

*City

Portland

*Zip

97204

*County

Multnomah

Nearest Cross Street

Enter the nearest cross street to this location

Legal Description (tax lot number, lot number, block number)

Information Gathering

Design consultation

- Provide possible locations for transformation
- OSHA and NESC clearance information
- Discussions about site complexities for power
- Information to help prepare for bidding a job
- Understanding power availability

*Design Consultations generally includes one of the above listed items. Provide a brief description of your project and concerns.

E.G. Our project is building a 5-story building within 10' of PGE powerline. How much horizontal/vertical clearance will be needed during construction?