

Single family extension service checklist

<Project name>

The above describes the process for connecting **permanent service**. Be sure to discuss **temporary service** options with your PGE Project Manager when starting your project. Once you understand the available options, requests for temporary service must be initiated by calling Service Coordination at 503-323-6700 or 1-800-542-8818.

Request

Ready to begin your project?

You'll need to send us the following:

Request for service form: Fill in all required information.

- **Temporary power:** Indicate whether or not you will need temporary power before or after your electric service is completed. Your Project Manager will work with you on available options.
- **Other special considerations:** Please note any special considerations for your project. These may include: overhead-to-underground conversion, rewiring, well service, or needed removal of existing electrical equipment.

Site plan: Submit a to-scale drawing that shows the property layout, building footprint, and preferred locations of electric equipment terminations. Once assigned, your PGE Project Manager will outline what additional information you will need to provide for your project's design, including:

- Site grading, utility and landscaping plans
- Location of existing utility facilities
- Location of wetlands, creeks or other unique characteristics of the property
- Septic field layout
- Driveway locations

IMPORTANT: It is your responsibility to keep PGE updated on changes to your site plans; if your site plans change, your design does too.

After you submit the requirements listed above, watch your email for written confirmation that we've received your information.

NOTE:

- Here's where to find the Electric Service Requirements book for detailed requirements for all jobs:
- Now is also the time to think about green power options:

[Click here for more info](#)

[Click here for more info](#)



Design

*Allow for **60 or more days** for PGE to complete your design once all necessary information is received. Timing is dependent on the complexity of your project.*

We assign a Project Manager to work with you. Within five business days of receiving your full information, your PGE Project Manager will contact you to discuss your project. If you do not hear from us, please contact Service Coordination at 503-323-6700 or 800-542-8818.

Please be prepared to discuss the following items with your PGE Project Manager:

Project timeline: Share any relevant details about the timing of your project, including:

- Planned date to break ground
- Planned date to start dry utilities
- When you need a final approved design
- If and when you need temporary service
- When you need permanent service

Permit requirements: Review permit requirements with your PGE Project Manager and local municipality. You and/or your excavation contractor may need to provide additional details about your project to assist PGE with project permitting.

We design your project.

IMPORTANT:

- Send updates to all of the above information and site plans as your project progresses. Changes to your project's design after final approval may be subject to redesign fees.
- Depending on the size and specifics of your project, completion of your design may take 60 or more days after all necessary information is received.

We send you Approved Construction Documents. Once your design is complete, we will send you a Line Extension Cost Agreement (LECA) and final approved job sketch. The Line Extension estimate is valid for 6 months.

You return the signed Line Extension Cost Agreement (LECA) and any payments to us.

The signed agreement is still needed even if no payment is necessary.

Permitting

We apply for applicable permits. Once we receive the signed LECA and necessary payments, we'll apply for the applicable permits. Your PGE Project Manager is still your main contact, but you may hear from other PGE team members about permits, too.

You apply for applicable permits. Depending on your jurisdiction, you may be able to work under PGE's right-of-way permit or you may need to acquire your own. Discuss permitting requirements with your PGE Project Manager and local municipality, and secure all applicable permits before beginning work.

IMPORTANT: Don't begin work in the right-of-way before permits are in place. You and your contractors must have copies of permits on site and follow all terms and conditions.

About city/county right-of-way permits:

- Each city/county has different permit requirements.
- A city/county may require before, during and after work notification, regardless of whether you are working under your own permit or PGE's.
- Understand and fulfill all permitting requirements to ensure your job is not slowed, shut down or fined for compliance issues.
- Coordinate with the city/county inspector as required.

About contractor approval:

- Any contractor working in the right-of-way, installing conduits, vaults, etc. for PGE's future facilities, must be approved by PGE's Contract Services & Inspection (CS&I) team before starting work.
- Verify with CS&I that your contractor's insurance, bonding and other requirements are up to date. This process usually takes one week but may be shorter if your contractor has completed an application in the last 12 months.

With your design complete and permits in hand, PGE's next steps are based on the pace of your trench construction.

Trench construction and inspection

Optional: Contact your PGE Project Manager for guidance prior to digging your trench.

You perform trench and conduit work. Complete any trench and conduit work as needed and leave the trench open.

IMPORTANT: Please notify your municipality that work is starting in the right-of-way. All permits must be onsite while your excavator performs trench and/or boring work in the right-of-way.

You contact us to inspect all trenches before you backfill. Two days before your trench and conduit work is complete, call PGE Service Coordination at 503-323-6700 or 800-542-8818 to schedule your trench and conduit inspection. Make sure the site is clear, safe and accessible for the inspection.

We perform final inspection of all work and approve for backfill.

IMPORTANT: After PGE has approved and the contractor has backfilled, please call your municipality to notify that construction has been completed in the right-of-way.



Completion

You install meterbase and complete all required municipal inspections.

You call us to complete final service inspection. Call PGE Service Coordination at 503-323-6700 or 800-542-8818 to schedule your final service inspection. Please allow three to four business days for this inspection.

*Assuming all permits are in place and you have submitted your signed LECA and payment (if applicable), PGE will begin construction **2-4 weeks** after you pass final inspection. Timing will vary by jurisdiction.*

We complete the final service inspection and install the meter.

We connect your service.