

Peak Time Rebates



Shift and reduce energy use to earn rebates and support a cleaner, greener energy future.



changes add up

Make a difference by shifting your energy use

Peak Time Rebates is the program that notifies you when energy demand is high and rewards you for shifting your energy use away from those peak times.

When you shift your energy use during these times of high demand — we call them "Peak Time Events" — you can earn rebates in the form of an on-bill credit

It's a community-approach to balancing energy use, where small changes add up to something bigger. This helps us use more sustainable energy resources, lowering costs and continuing to provide you with reliable energy.

Learn more at portlandgeneral.com/ptr.

Earn rebates on your bill

Peak Time Rebates give eligible residential customers the choice to earn rebates on their bill for shifting energy use during times of high demand. There's no cost to join, and you choose when and how often you participate.

Small shifts make a big difference

We generally have between 10 and 20 events a year (June to September and November to February) when energy use is highest. These are called Peak Time Events.

- **Get notified.** We'll send you a text or email the day before each Peak Time Event.
- Shift your energy use. You'll be invited to reduce your energy use during a 3- to 4-hour period of high demand.
- Earn a rebate. Your participation in each event is completely up to you. If you use less energy, you can earn a credit on your next bill.*

Remember, your comfort and health should always come first. It's not about shutting off appliances or heat sources during an event, it's about reducing your energy use during peak times.

10484_ENG 12/21

How it works

Here's how you can earn bill credits during Peak Time Events.

1 Get notified

We'll send you a text or email the day before each Peak Time Event.

2 Shift use

During the event, you can reduce your energy use with simple changes. Try waiting to do laundry or adjusting your thermostat a few degrees if you have air conditioning or an electric heat source.

3 Earn rebates

If you reduce your energy use during the Peak Time Event, you can get rewarded with a rebate on your next bill.



Ready to join?

portlandgeneral.com/ptr 503-228-6322 or 800-542-8818



^{*} PGE customers do not need to participate in Peak Time Rebates in order to continue receiving electric service. Peak Time Rebates participation is voluntary.

You should always exercise discretion during Peak Time Events and consider health impacts when reducing energy use.