

2024-2025 Heat Pump Offer

Details and Conditions

This offer is available for ducted and ductless heat pump systems sold to PGE customers who own their home and are the customer of record located in PGE's service territory where the system is installed.

Details of the offer are as outlined:

- Participating contractors are offering the following special offers from **December 1, 2024 to January 31, 2025**:
 - **Ducted heat pump tune-up offer includes:**
 - Tune-up on existing ducted heat pumps for \$139.
 - **Ductless heat pump tune-up offer includes:**
 - Tune-up on existing single head ductless heat pumps for \$139.
- Customer receives a \$200 instant discount with the installation of a new heat pump system courtesy of a PGE-approved contractor.
- **If customer purchases a new heat pump and that heat pump replaces electric heat** in the main area of the home, customer may receive up to [\\$3,000 cash incentive](#) for a ducted heat pump and up to [\\$1,800 cash incentive](#) for a ductless heat pump from Energy Trust of Oregon.
- **Not every installation will qualify for Energy Trust of Oregon cash incentives and some installations may qualify for cash incentives of lesser or greater value.** Consult Energy Trust of Oregon and a participating PGE-approved contractor for details. Cash incentives are subject to change.

Customers must have an existing heat pump system installed and choose from the following participating contractors: Advantage Heating and Air Conditioning and Bruton Comfort Control.

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Heat pump offers: December 1, 2024 to January 31, 2025

	Ducted Heat Pump	Ductless Heat Pump
Value of Offer	<p>Get a tune up on your existing heat pump system and receive a \$90 instant rebate.</p> <p>Total value: \$229 Total cost to customer: \$139</p>	<p>Get a tune up on your existing heat pump system and receive a \$90 instant rebate.</p> <p>Total value: \$229 Total cost to customer: \$139</p>
Model Number	All ducted heat pump systems	All single head ductless heat pump systems
Participating Contractors	Advantage Heating and Air Conditioning Bruton Comfort Control	Advantage Heating and Air Conditioning Bruton Comfort Control
Offer Inclusions	<ul style="list-style-type: none"> • Ensure your heat pump is performing at peak efficiency • Install a standard filter (one, 1" filter) • Check all safety devices • Check electrical connection • Check refrigerant levels • Check the capacitor output • Check the contactor • Check the condenser coil • Check amperage on the compressor • Check the amperage on the outdoor fan motor • Check the amperage on the indoor blower • Check the indoor blower operation • Check the electric element amperage 	<ul style="list-style-type: none"> • Ensure your heat pump is performing at peak efficiency • Inspect and clean filter • Check all safety devices • Check electrical connection • Check refrigerant levels • Check the capacitor output • Check the contactor • Check the condenser coil • Check amperage on the compressor • Check the amperage on the outdoor fan motor • Check the amperage on the indoor blower • Check the indoor blower operation • Check the electric element amperage
Offer Exclusions	Excludes repairs, specialty filters, and deep cleaning.	Excludes repairs, specialty filters, and deep cleaning.