



PGE's Community Benefits & Impacts Advisory Group (CBIAG) Meeting #36

Wednesday, August 26, 2026



Virtual Meeting Participation Tips

- Thank you for joining us today!
- Please join audio by either phone or computer, not both.
- We encourage CBIAG members to turn on your video.
- Please keep your audio on mute when not speaking.
- Observer = you are not a CBIAG member, facilitator or speaker.
- If you experience technical difficulties, please contact program staff at: (832) 535-0731





In-Person Meeting Participation Tips

- We are happy to see those who could join us in-person today!
- Take care of your needs (feel free to stand, move around, etc.)
- Facility logistics (restrooms, exits, allergies, etc.)
- Avoid cross talk and please be mindful of noise level





Facilitation Style & Group Agreements

- Take care of your personal needs as they come up, let facilitator know if you need to step away
- This is a learning space for everyone
- Participate by sharing your responses in the chat, taking written notes, or by raising your hand to speak
- Welcome diverse perspectives; it's okay to disagree
- Facilitator will call on people to speak. This will be done in a way that centers our equity priority communities and not in first come, first serve
- I will use facilitator's privilege and may need to gently interrupt to have you close out your comments and move the meeting forward
- Move up your talking or move up your listening
- Assume and have good intentions
- You do not need to have perfect/fully formed thoughts to share and discuss your ideas with the group
- **These meetings will be recorded with the agreement that access is for CBIAG members, PGE, and third-party facilitators.**
- Any others you all want to add?





AGENDA

- Welcome & Orientation
- Meeting Objectives
- Member Introductions & Check-in Question
- PGE Updates
- PGE's 2027 General Rate Case Overview
- Announcements & Opportunities
- Closing & Next Steps

Meeting Objectives



Agenda Item	Objective	HB 2021 Topic	Engagement
PGE key updates/announcements	Provide key updates on PGE's initiatives and report back on prior questions and follow-up items.	• Other items as determined by the electric company and the Community Benefits and Impacts Advisory Group	Inform
PGE's 2027 General Rate Case Overview	Provide an overview of PGE's 2027 General Rate Case, including the proposed investments, rate impacts and regulatory review process.	• Distribution of infrastructure or grid investments and upgrades in environmental justice communities, including infrastructure or grid investments that facilitate compliance with clean energy targets • Other items as determined by the electric company and the Community Benefits and Impacts Advisory Group	Inform

Welcome and Introductions



Please state your name and pronouns (if you choose)



Please share what organization(s) you represent, if any



Check-in question What is something you are investing in for yourself so you can show up reliably for others?

This Month's Host Organization



Focus areas:

- Asset & opportunity building
- Community safety & wellbeing
- Early learning
- Workforce & employment services
- Youth and academic programs

Immigrant and Refugee Community Organization (IRCO) Pacific Islander & Asian Family Center (PIAFC)



Mission: To welcome, serve, and empower refugees, immigrants, and people across cultures and generations to reach their full potential.

Vision: A future where refugees and immigrants belong, our staff are nurtured, and all communities thrive.

PGE Key Updates

On July 31st PGE filed an Arrearage Management Program (AMP) as a new feature of its Income Qualified Bill Discount (IQBD).

- PGE's IQBD program enrollment is expected to reach, conservatively, 110,000, or nearly 75% of the energy burden quantified in PGE's Energy Burden Assessment, by the end of 2026.
- The AMP provides up to \$500 annually for IQBD Tier 1 and 2 customers for the program year October 1 through September 30, coinciding with the LIHEAP/OEAP funding window.
- Eligibility flows automatically from IQBD enrollment without additional documentation.
- The design reflects six months of engagement with Commission Staff, stakeholders, and energy advocates, whose feedback PGE integrated directly into the final proposal.

Guiding Principles:

- **Keep Customers Connected**

Focus on disconnection prevention while also helping to connect customers to more holistic external resources

- **Accessible**

Low barriers to receive and speed in application

- **Simplicity**

Easy for customers to understand and easy for advisors to explain to customers

- **Reasonable Cost Impacts**

Efficient implementation, impactful level of assistance and consideration of cost impacts for non-participants- Cost recovery mechanism in place

- **Effective**

Reduces arrears and helps to fill a gap in the affordability ecosystem with iterative development process while improving customer engagement and action



Strengthening the electric grid to keep service reliable and communities running

2027 General Rate Case Overview

Presenter: Jaki Ferchland, Senior Manager Rates & Regulatory Affairs



Context for today's topic



[Video hyperlink](#)

PGE filed a General Rate Case (GRC)



A GRC is the formal regulatory process PGE (and other utilities) uses to ask the Oregon Public Utility Commission (OPUC) to review and if necessary, change the rates customers pay for electric service.

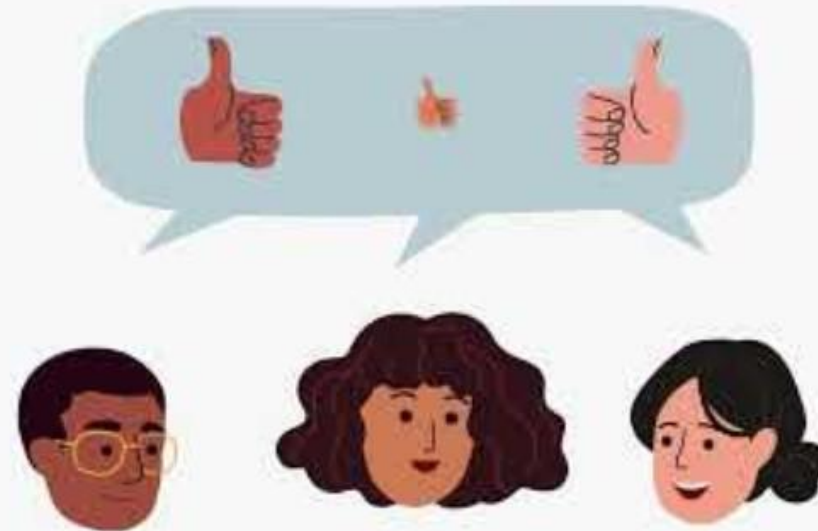


The OPUC, along with customer advocates and other interested parties, review the request to determine whether the proposed rates are just and reasonable. The commission can approve, modify or reject the request.

How customer prices are set

We strive to keep prices as low as possible while delivering safe, reliable and increasingly clean energy.

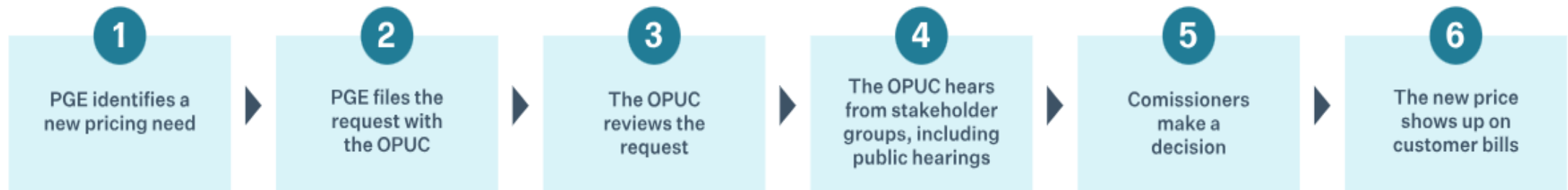
As our community's needs change, we continually adjust and grow to meet these new challenges.



[Video hyperlink](#)

How PGE works with OPUC & the Public

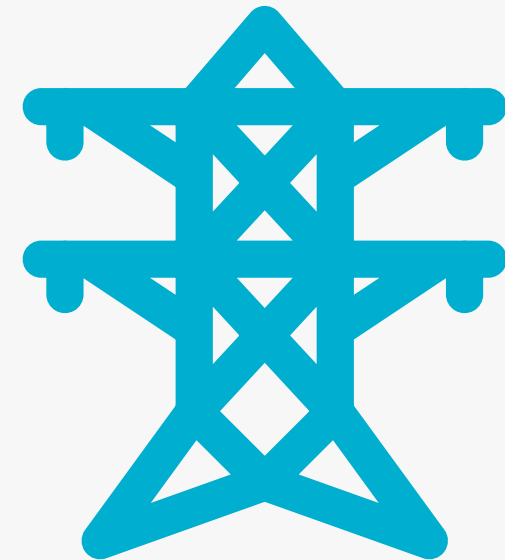
As a regulated utility, PGE files rate changes with the Oregon Public Utility Commission. The filing details reasons for the proposed changes. The OPUC reviews PGE's request through a public process that allow for adjustments for changes, like power costs without needing a full rate case.



OPUC approves, partially approves or denies filing. If the filing is approved, new rates go into effect. Then process starts over.

Factors that impact customer prices

- Daily maintenance and upgrades to keep the grid safe and reliable
- Creating, buying and delivering power to homes and businesses
- Customer programs, safety efforts and wildfire mitigation that support our community
- Federal tariffs, state-mandated fees and pass-through costs we're required to collect



Strengthening the electric grid to keep service reliable and communities running

Oregon's energy needs are changing, and PGE is making thoughtful investments to support growth and enable increasingly cleaner energy while maintaining reliability for all customers.

Growing energy needs

Oregon's economy and population are growing, and the way we use energy is evolving.

More extreme weather and wildfire

Severe storms, wildfire and heat are putting new strain on the electric grid.

Economic backbone

PGE powers communities and supports Oregon's economic growth and prosperity.

PGE filed a General Rate Case to support reliability and growth investments communities need.

What this means for customers

New rates would take effect July 1, 2027, pending regulatory review and approval.

Residential

3.9% proposed increase

About \$8.33 more per month
for an average customer
using 780 kWh.

Data centers

7.7% proposed increase

New rules help ensure large
loads pay for the
infrastructure needed to
serve them.

Looking ahead

PGE is proposing a limit
on annual base rate
increases in 2028 and
2029, tied mainly to
inflation – making future
bills more predictable.

Total Estimated Price Changes

	Base Rates (GRC only)	Base + AUT*	All In Base + AUT + Supplements
Overall COS/DA	4.8%	2.4%	3.0%
Residential	3.9%	1.3%	1.7%
Small Commercial	6.3%	4.2%	4.6%
Large commercial	3.6%	0.8%	1.4%
Small Industrial	5.5%	3.0%	3.7%
Large Industrial	6.1%	1.9%	2.9%
Data Centers	7.7%	8.0%	8.7%
Direct Access	-2.0%	-1.9%	-1.6%

*AUT per the NVPC forecast submitted July 15. The case remains unresolved. Resolution of the case plus future updates to the forecast will shift these estimates.

Growth pays for growth

As Oregon's energy needs grow, we're using new regulatory rules to allow data centers to contribute appropriately for the infrastructure needed to serve them.

The investments paid for by data centers benefit all customers by helping to modernize the electric system, support reliability and provide the flexibility needed to manage a changing grid.

Data Center rate increases:

July 7, 2026: 29.7% rate increase and 1.3% decrease for residential customers.

July 1, 2027: 7.8% proposed rate increase.

Strengthening the electric grid, keeping service reliable

PGE continues to make investments that help reduce outages, improve restoration times and deliver reliable electric service for homes, businesses, schools and critical facilities.

Projects include:

West Side Upgrade Project

Allows more electricity to move through the power grid safely and helps deliver cheaper energy to more people.

South Milliken transmission rebuild

Replaces and modernizes 18 miles of transmission towers and lines in a high wildfire-risk area.

Advanced Metering Infrastructure replacement

Replaces approximately 600,000 customer meters that were installed nearly 20 years ago.

Extended Day Ahead Market implementation

This regional day-ahead electricity market expands PGE's access to lower-cost regional energy resources and improves service reliability for customers.

Pole and wire replacements

Inspection, repair and replacement of poles and overhead electric equipment for less disruption from emergency repairs and safer streets, roads and neighborhoods.

Policy requests featured in 2027 general rate case

Bridge Framework

Creates an indexed rate adjustment mechanism between this General Rate Case and PGE's first Multi-Year Rate Plan proceeding.

Long Lead Investment Framework

Requests an investigation into a framework that would provide enhanced Commission oversight of major, long-lead-time capital projects.

Large Load Initiatives

Pursuant to UM 2377, seeks tariff and contractual changes to better manage rapidly growing large-load customer demand.

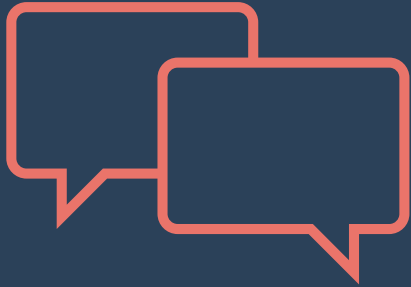
Proposed Pricing & Tariff Changes

- Increase residential and multifamily basic charges by \$2.
- Differentiate between single family and multi family in the distribution charge for residential customers.
- Remove Schedule 89 secondary pricing.
- Retire Schedule 90 and migrate customers to Schedule 89.
- Eliminate the load-following credit.
- Apply the Peak Growth Modifier (PGM).
- Add Schedule 199 for storage flexibility and modify Schedule 200 for dispatchable standby generation.
- Consolidate lighting schedules by combining Schedule 95 into Schedule 91.

PGE 2027 rate review schedule



General Rate Case



OPUC public comment information:

- Docket: UE 473
- Public Comment Hearing: November 10, 2026 at 6:00pm
- Public comments are requested by
- Email: Puc.PublicComments@puc.Oregon.gov
 - Web portal:
<https://apps.puc.state.or.us/DocketPublicComment>
 - Phone: 800-522-2404
 - 8a-5p, Mon-Fri
 - Interpretation services available
 - Mail:
Attn: AUH-UE 473
Oregon Public Utility Commission
PO Box 1088
Salem, OR 97308-1088

Resources

- [See your dollars at work](#) – Learn about PGE's recent rate filings and why these changes are essential for maintaining and investing in safe and reliable power.
- [Your rates explained](#) – Your bill covers your own energy use and supports the crews, equipment and upgrades that keep your power safe and reliable.
- [Understanding your bill](#) – Learn about how to read your PGE bill and other important information.
- [Resources to help manage your bill](#) – provides information on payment assistance programs, flexible payment options, energy-saving resources and support services to help manage and reduce energy costs.
- [PGE's general rate case newsroom story](#) – Investments include a new substation, transmission line rebuilds, pole and wire replacements and proposals that ensure growth pays for growth and reduce outages.
- [OPUC Public Process](#) – The Oregon Public Utility Commission (PUC) holds various types of meetings throughout the regulatory process.





Announcements and Opportunities

Send future announcements to CBIAG@pgn.com

PGE Community Engagement

Upcoming Outreach Events

Marianas Alliance for Growth Islanders Festival (Troutdale)

Saturday, August 29, 10 a.m.-6 p.m.

Salem Art Festival (Salem)

Friday, September 11-Saturday, Sept. 12, 10 a.m.-7 p.m.

Spirit Mountain Casino Employee Health and Safety Fair (Grand Ronde)

Wednesday, September 23, 8 a.m.-2 p.m.

Confederated Tribes of Grand Ronde Elder Fair (Grand Ronde)

Wednesday, September 23, 3-6 p.m.

IRCO Free Dental Clinic (NE Portland)

Friday, September 25, 10 a.m.-2 p.m.

African American Alliance for Homeownership Home Ownership Fair (NE Portland)

Saturday, October 24, 10 a.m.-2 p.m.

Next Steps

What to expect after this meeting:

- A high-level meeting recap and post meeting survey will be emailed to CBIAG members
- The presentation deck and recording will be available in the CBIAG member hub

Next CBIAG meeting:

- **Wednesday, September 23 from 10:00am - 12:00pm**
 - In-person attendance option:
Community Action
1050 SW Baseline Street, Suite C1
Hillsboro, OR 97123

Appendix

Acronyms and Abbreviations

Dollar
Percent
And
Or
At
Approximant
Plus
Equal
Greater than
Example
etcetera
House Bill

GRC	General Rate Case
CBIAG	Community Benefits & Impact Advisory Group
IRCO	Immigrant and Refugee Community Organization
PIAFC	Pacific Islander & Asian Family Center
PGE	Portland General Electric
IQBD	Income-Qualified bill Discount
OPUC	Oregon Public Utility Commission
AUT	Annual Update Tariff
NVPC	Net Variable Power Costs
UM	Utility Management
UE	Utility Electric
AUH	Administrative Utility Hearing