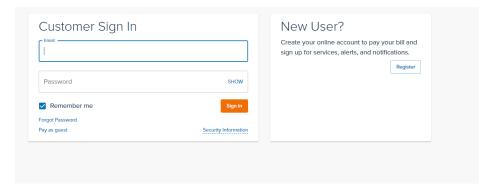
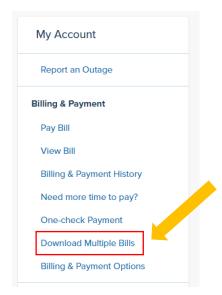
Downloading bills and billing data



1. Sign into your PortlandGeneral.com account.



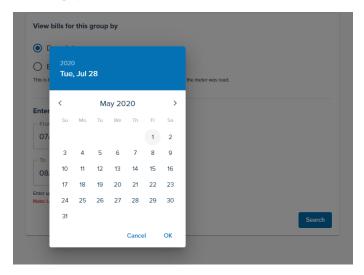
2. Select "Download Multiple Bills" on the sidebar.



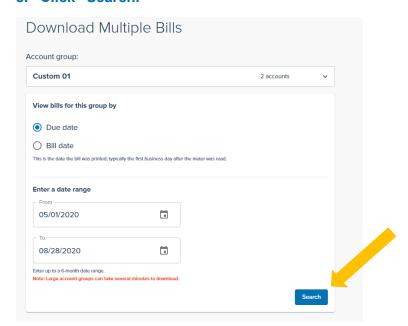
3. Select the account group you would like to download data from. You can select an Automatic Group, a Custom Group, or All Accounts.



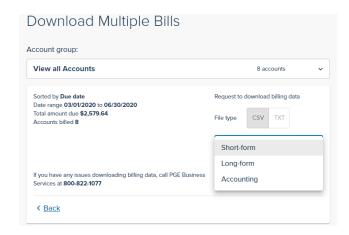
4. Select the date range that you would like to see bills from (you may select up to a six-month range).



5. Click "Search."



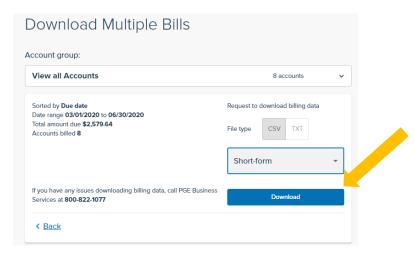
6. Next, you can choose how you would like to see your download: in Comma Separated Value (CSV) or Text (TXT), and in Short-form, Long-form, or Accounting — each has varying levels of information.



Downloading bills and billing data



7. Once you have selected the type of file you would like, click "Download" and the file will download.



8. Alternatively, if you need PDF copies of your bill, click the blue hyperlink on the account you wish to view the bill for and the PDF will be downloaded.

