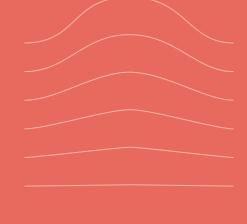


## **Peak Time Rebates**



Shift and reduce energy use to earn rebates and support a cleaner, greener energy future.



# Small changes add up

## Make a difference by shifting your energy use

Peak Time Rebates is the program that notifies you when energy demand is high and rewards you for shifting your energy use away from those peak times.

When you shift your energy use during these times of high demand — we call them "Peak Time Events" — you can earn rebates in the form of an on-bill credit.

It's a community approach to balancing energy use, where small changes add up to something bigger. This helps use more sustainable energy resources, lowering costs and continuing to provide you with reliable energy.

Learn more at portlandgeneral.com/rebates.

## Earn rebates on your bill

Peak Time Rebates gives eligible residential customers the choice to earn rebates on their bill for shifting energy use during times of high demand. There's no cost to join, and you choose when and how often you participate.

#### Small shifts make a big difference

There are typically 5 to 7 events in the summer and 3 to 5 events in the winter. These are called Peak Time Events and they are scheduled when energy use is highest.

- Get notified. We'll send you a text or email the day before each Peak Time Event.
- Shift your energy use. You'll be invited to reduce your energy use during a 3- to 4-hour period of high demand.
- Earn a rebate. Your participation in each event is completely up to you. If you use less energy, you can earn a credit on your next bill.\*

During Peak Time Events, your health and safety should always come first. Please be sure to keep the temperature in your home safe and consider health impacts when choosing to reduce energy use.

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## **How it works**

Here's how you can earn bill credits during Peak Time Events.

## 1 Get notified

Once you're enrolled, we'll send you a text or email the day before each Peak Time Event.

## 2 Shift use

During the event, you can reduce your energy use with simple changes. Try waiting to do laundry or adjusting your thermostat a few degrees if you have air conditioning or an electric heat source.

#### 3 Earn rebates

If you reduce your energy use during the Peak Time Event, you can get rewarded with a rebate on your next bill.





### Ready to join?

portlandgeneral.com/rebates 503-228-6322 or 800-542-8818



<sup>\*</sup> PGE customers do not need to participate in Peak Time Rebates in order to continue receiving electric service. Peak Time Rebates participation is voluntary.

You should always exercise discretion during Peak Time Events and consider health impacts when reducing energy use.