



As we work toward Oregon's clean energy future, we're strengthening the energy grid to make it smarter, more efficient and more reliable for you. Among our many projects, we'll be upgrading power poles and other equipment along Southeast Division Street. This work will also support TriMet's Division Transit Project and Portland Bureau of Transportation's Outer Division Multimodal Safety Project.

Throughout 2020, we're upgrading equipment that will support Portland Bureau of Transportation and TriMet projects

If you have a question about the project or how our planned outages may affect you, contact us at 503-612-3730 or visit portlandgeneral.com/divisionproject.

We're working with TriMet and Portland Bureau of Transportation to perform system upgrades along Division Street

Para obtener información en español, por favor llame al 503-612-3730.

Portland General Electric
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Portland, OR 97204

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Strengthening the energy grid
We're performing system upgrades along SE Division throughout 2020
portlandgeneral.com/divisionproject





As crews perform upgrades along Division Street, a small number of customers in the area will have a brief, planned outage.

Not everyone who receives this mailer will have a planned outage.

If your location will have a planned outage, here’s what you can expect:

- **PGE will send you a notice at least 48 hours in advance of the outage.** If residential customers do not receive a door hanger from us about a planned outage, you will not have one.
- **We will reach out to effected businesses directly to discuss outage planning.**
- You will likely be without power for a brief period on just one day. However, there are many factors involved, so the outage could last several hours.
- It’s important for all homes and businesses to always be outage ready. Please see portlandgeneral.com/outage for steps to take now to prepare for an outage.

PGE’s role in Division Street’s safety and transit improvement projects

Our crews will work in the areas of Division Street shown on the map above starting in early 2020. This work will support PBOT and TriMet projects to improve safety for pedestrians, cyclists and commuters. Upgrades will include new stop lights at pedestrian crosswalks, buffered bicycle lanes and improved bus stops.

We’re taking steps to ensure your safety. Here’s how you can help:

- **Watch for temporary lane or street closures and detours.** Allow extra time for commuting through these areas.
- **Follow directions from any flaggers, detours and signs** used to keep drivers, cyclists, pedestrians and workers safe.
- **Watch for “no parking” signs. To keep pedestrians and vehicles safe,** we will reserve street parking to make room for equipment and create a safety buffer around our work area.
- **Please avoid all work areas and equipment,** and make sure children know to never touch the equipment.

Building a brighter energy future for you

In addition to supporting improved transportation and safety on Division, our power pole upgrades will boost reliability to reduce the risk of outages, keep pace with the growth in our region and help improve overall system operations for all customers. This is just one of many projects we’re working on to enhance and modernize the energy grid, making it smarter and more resilient, and creating a platform for a clean energy future.

Thank you for your patience as we strengthen the energy grid.

If you have a question about how our planned outage construction may affect you, contact us at 503-612-3730 or visit portlandgeneral.com/divisionproject.

For information about the TriMet Division Transit Project, visit trimet.org/division.

For information about the PBOT Outer Division Multimodal Safety Project, visit portlandoregon.gov/transportation/74204.

PGE’s work schedule

- **Early 2020 through early 2021.**
- **We expect that most or all of the construction work will take place during the day and most of the planned outages will happen at night.**
- **All participating organizations will work together to limit large-scale impacts where possible. Weekend and night hours may be required at times to adjust to traffic needs and limit the impact of brief planned outages.**

Do you use electricity to meet your medical or disability needs?

Your well-being is our top priority, and it’s important to always be prepared for an outage, as they can happen at any time. If this or any planned outage could affect your health or safety, please call us at **503-612-3730** to discuss how we can help or visit portlandgeneral.com/outages/power-out/powering-medical-equipment.