

Avoid surprises with solar installations



Going solar is a big investment. Here's a **helpful list of tips and advice** to have handy during your project.



Do

- ✓ **Research** available rebates and incentives you may qualify for.
- ✓ **Ask questions** to understand the costs and benefits of solar.
- ✓ **Get an extensive review of your home** to determine the ideal system size and placement. This could be a good time to identify the structural compatibility of your roof.
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- ✓ **Provide your installer with your 12-month PGE energy usage information.** You can find this by logging in to your account and going to My Energy Use or Bill History.
- ✓ **Get bids** from at least 3 contractors. Visit [Energy Trust of Oregon](#) to find approved solar installers.



Don't

- ✗ **Don't settle** for one quote from a door-to-door salesperson.
- ✗ **Don't rely solely on the salesperson** for incentive information, it can be incomplete or inaccurate.
- ✗ **Don't sign a contract** without understanding the costs and process.
- ✗ **Don't be over or undersold on solar panels.** Validate your contractor's recommendation by using online tools to estimate the size needed for your energy use.
- ✗ **Don't give your PGE account credentials, including passwords, to installers.** As always, be cautious when asked to share personal data.

For more solar tips and tools, visit us on the web:
portlandgeneral.com/goingsolar

