Income-Qualified Public Charging Discount Terms & Conditions

BY ENROLLING IN THE INCOME-QUALIFIED PUBLIC CHARGING DISCOUNT (the "Program"), I AGREE TO BE BOUND BY THE TERMS & CONDITIONS SET FORTH BELOW.

PROGRAM DESCRIPTION

This is an optional charging discount for Income-Qualified Residential customers.

This Program is pursuant to PGE's Tariff Schedule 50 – Fleet Electrification Make-Ready Pilot (the "Tariff"). A copy of the Tariff, as filed and approved by the Oregon Public Utility Commission ("OPUC"), is available on PGE's website at

portlandgeneral.com/about/info/rates-and-regulatory/tariff. These Terms & Conditions are intended to supplement the Tariff and shall not replace the Tariff. In the event there is a conflict between the terms of the Tariff and these Terms & Conditions, the terms of the Tariff shall control.

AVAILABLE

Across the territory served by the Company.

APPLICABLE

To Income-Qualified Residential Customers, defined as Customers with gross household income at or below 60% of Oregon State Median Income (SMI), adjusted for household size. For Customers in single-person households, eligibility is extended to those with gross household incomes up to the greater of 60% SMI or full-time wages at the Portland Metro minimum wage.

DISCOUNTED RATE

A discounted per-kWh rate will be applied at PGE's public chargers.

DCFC - \$0.24 per kWh & \$0.52 per kWh during peak hours (5 to 9 PM)

L2 - \$0.10 per kWh & \$0.32 per kWh during peak hours (5 to 9 PM)

Discount does not apply to idle fees (\$0.10 per minute after a 10-minute grace period)

Discounts may be changed, modified, substituted, replaced, ceased or terminated at any time at PGE's sole discretion with or without notice to Customer.

SPECIAL CONDITIONS

1. The discount applies only to new charging sessions after enrollment.

- 2. The discount applies only to per-kWh rates at PGE-owned public chargers. There is not a discount on idle fees.
- 3. After submitting the Request Form, the customer will receive a discount code to add the discount to their ChargePoint app. The customer's OpConnect account will be updated within 2 business days with the discounted rates.
- 4. Up to three (3) Authorized Drivers in the household can be added to the Public Charging Discount. Only the primary accountholder or Income-Qualified Bill Discount co-applicant can add/modify Authorized Drivers under their User Settings.

ELIGIBILITY REQUIREMENTS

- 1. Program participants must be a PGE residential customer.
- 2. Program participants must be the accountholder and/or authorized users on the PGE account.
- 3. Program participants must be enrolled in PGE's Income-Qualified Bill Discount program.
- 4. Program participants must register for at least one (1) of the associated EV charger applications (ChargePoint and/or OpConnect).

PROGRAM ADMINISTRATION

Participants agree that:

- PGE may send Participant emails, text/SMS, and other notifications related to the Income-Qualified Public Charging Discount, including notifications about enrollment status.
- The charger Original Equipment Manufacturer ("OEM") will collect certain information regarding Participant needed for Participant's enrollment and participation in the Income-Qualified Public Charging Discount and Participant's EV Charger's energy usage information, including but not limited to charging patterns (start date and time, duration of charging) ("Participant Information"). PGE may use Participant Information in order (a) to provide Program services to you, including carrying out requests made by you, determining eligibility, and communicating with you; (b) to operate, administer, market, evaluate, analyze, change or improve the Income-Qualified Charging program and other utility services and programs, (c) to prepare and present general, aggregated or anonymized results and information about the Income-Qualified Charging program to third parties, including governmental entities such as the electricity system regulatory bodies and (d) for PGE to understand and evaluate participant habits and to inform the development and creation of utility programs and load planning. PGE may also use and publish information regarding your participation in the Income-Qualified Public Charging Discount and your use of PGE's public chargers so long as the information is presented in an anonymized, aggregated format (i.e., in a manner that does not identify you). Participant Information will be retained by PGE for an indefinite amount of time.

• If PGE cannot collect the Participant Information, Participant may not be eligible to participate in the Income-Qualified Public Charging Discount.

TERMINATION/WITHDRAWAL

- Customers will be required to re-enroll in the Income-Qualified Public Charging Discount, if at any time their Income-Qualified Bill Discount expires.
- Customers will be given a 7-day grace period upon expiration of their Income-Qualified Bill Discount before they must re-enroll in the Public Charging Discount to continue charging at the discounted rates.
- Customers will be provided with written notice of their 7-day grace period and pending removal from the Public Charging Discount.

DECLARATION

- 1. I understand this is an initial request form and PGE will follow up with me after formal enrollment with details regarding my discount.
- 2. I will follow all Income-Qualified Bill Discount eligibility requirements. If I am unenrolled from the Income-Qualified Bill Discount program, I understand I will be automatically unenrolled from the public charging discount.
- 3. I understand this discount only applies to per-kWh rates at PGE-owned public chargers and there is not a discount for idle fees.
- 4. I understand I need to download third-party charging apps or sign-up for charging accounts online in order to receive this discount.

By signing this declaration, I certify that the information I have provided in this request form is true and correct. I acknowledge that I have read and understood the contents of this Request Form. I also agree to the terms and conditions specified herein.