

## Steps you should take to prepare

Here's just a start. Visit [portlandgeneral.com/beprepared](https://portlandgeneral.com/beprepared) or call us at **503-228-6322** for more ways to prepare.



### STAY IN THE KNOW

Update your email address and phone number with us online, on the PGE app or by calling us so we can keep in touch.\*



### MAKE A SUMMER OUTAGE KIT

Gather what you'll need to keep everyone safe if the power goes out.



### HAVE A PLAN

Think about how you'll care for a family member with a medical condition or get water if you have a well pump, and/or how you'll manage an outage at your business.

\* Outage text alerts are currently available for residential customers and small business customers with fewer than six accounts.

## Medical certificate program

If you or someone in your household has a medical condition that requires electricity, make sure to have a backup power source and an emergency plan. Consider enrolling in our medical certificate program which you can learn more about at [portlandgeneral.com/medical](https://portlandgeneral.com/medical), or call us at **503-228-6322**.



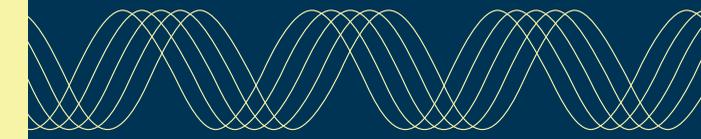
معلومات متوفرة بلغتك  
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以您母语提供的信息  
以您母語提供的資訊  
اطلاعات به زبان شما  
情報を見る  
사용자 언어로 정보 확인  
Tuáñr zuban ot mazé maaluma  
Informații în limba dvs.  
Информация на вашем языке  
Macluumaad Kuqoran Luuqadaada  
Información en su idioma  
Taarifa katika Lugha Yako

[portlandgeneral.com/pspinfo](https://portlandgeneral.com/pspinfo)  
**503-228-6322**



# Wildfire season: Be safe. Be prepared.

As Oregon's weather gets hotter and drier, wildfires can hit suddenly and grow quickly, increasing the likelihood of a Public Safety Power Shutoff. We're preparing and we urge you to do the same.



# What is a Public Safety Power Shutoff?

If extreme weather conditions threaten our ability to safely operate the electrical grid, we may turn off power in certain high-risk areas to help protect public safety. This last-resort safety measure is called a Public Safety Power Shutoff, or PSPS.

We consider many factors when we're deciding whether a PSPS is necessary, including:

-  High winds
-  Low humidity levels
-  Vegetation moisture/dry vegetation
-  Real-time observations from the field
-  Fire threat to electric equipment
-  Fire Precaution Levels/Red Flag Warning
-  Temperature
-  Collaboration with local and regional agencies

Because Public Safety Power Shutoffs can last several hours or multiple days, it's important that we're all prepared and you have an emergency plan in place.

## Here's what you can expect

If we need to activate a PSPS, we work to minimize the number of people impacted and the length of time they're without power.

### KEEPING YOU INFORMED

Before, during and after a PSPS, we'll provide information and updates about what's happening in many ways. Be sure to update your contact information with us so we can stay in touch.

### SUPPORTING OUR COMMUNITY

During a PSPS, our Community Resource Centers will provide information, water, charging for electronic devices and Wi-Fi access.

### RESTORING YOUR POWER SAFELY

When it's safe to do so, our crews visually inspect our lines and equipment mile-by-mile for damage and make necessary repairs, working as quickly as safety allows to restore power.

You can find more details at [portlandgeneral.com/wildfireoutages](http://portlandgeneral.com/wildfireoutages).

## How we prepare for wildfires year-round

We take extra precautions to protect people, property and natural environments. Every year, we look at our PSPS areas and assess the need for enhanced tree and brush clearing. We modify or replace equipment where needed to increase fire resistance and reduce the risk of an ignition.

## Stay informed

Visit [portlandgeneral.com/wildfireoutages](http://portlandgeneral.com/wildfireoutages) for the latest updates or call us at **503-228-6322**. Our customer service advisors can assist you in more than 200 languages.

