

Portland General Electric Company

Official Rules

PGE Smart Thermostat Program Refer-a-Friend Sweepstakes

1. Sweepstakes Description / How to Enter: NO PURCHASE NECESSARY TO ENTER OR WIN. PARTICIPATION CONSTITUTES PARTICIPANT'S FULL AND UNCONDITIONAL AGREEMENT TO AND ACCEPTANCE OF THESE OFFICIAL RULES. Sweepstakes is sponsored by Portland General Electric Company, 121 SW Salmon St., 1WTC0302, Portland, OR 97204 ("PGE").

How to be entered: You may enter sweepstakes in one of two ways:

2. Enter a friend's name and email address into the submission form by 11:59:59 p.m., PT, on February 28, 2025. To receive an entry into the sweepstakes, the friend must be a PGE customer. You will receive one entry into the sweepstakes per friend referred, up to a total of (5) five entries (e.g. add two friends and receive two entries into the sweepstakes). Only the customer who submits the referral will be entered to win a \$50 gift card.

3. By Mail: To enter without submitting a referral to the digital form, legibly type or handprint on a postcard the words "PGE Smart Thermostat Refer-a-Friend Sweepstakes" along with your name, address, e-mail address (if you do not have an e-mail address, print "no e-mail address") and phone number with additional lines that include your friend's name and email address to: PGE Smart Thermostat Refer-a-Friend, c/o Samantha Clemans Hoback, 121 SW Salmon St., 1WTC0407, Portland, OR 97204. No mechanically reproduced mail-in entries will be accepted. The friend must be a PGE customer.

Mail-in entries must be received by 11:59:59 p.m., PT, February 28, 2024. Participants will receive one entry per friend referred to the program, up to a total of five (5) entries. Incorrect, partial or late entries will not be accepted. PGE reserves the right to disqualify any person or e-mail address that submits multiple entries. All entries become the exclusive property of PGE and will not be acknowledged or returned. Any submission of robotic, automatic, or programmed entries, or any entries submitted by agencies, other third parties, or through other unapproved methods are void.

4. Sweepstakes period: The sweepstakes runs from 12 p.m. PT on December 10, 2024, until 11:59:59 p.m., PT, February 28, 2025.

5. Winner selection: Five (5) participants will be selected in a random drawing to be conducted within 10 (ten) business days following February 28, 2025, from all eligible sweepstakes entries received. Odds of winning depend on the number of entries received. Winner will be notified by e-mail message or by phone, within five (5) business days following the drawing date.

6. Requirements of winner: Winners of the PGE Smart Thermostat Refer-a-Friend Sweepstakes must claim the prize within fourteen (14) days of notification and in the method prescribed by the notification. Winners may be required to sign and return a release of liability, declaration of eligibility, and where lawful, a publicity consent agreement, within ten (10) days after notification. Participation in the sweepstakes (e.g., sharing a photo or submitting an entry) constitutes participant's full permission, except where prohibited by law, to use participant's submission and photo, name, city, state and age for purposes of advertising, promotion and publicity without additional compensation. If a selected potential winner cannot be contacted, is ineligible, fails to claim the prizes within the time prescribed, or fails to return the completed and executed declaration and releases as required within the time prescribed, prizes will be forfeited and an alternate potential winner selected. In the event of a dispute regarding who submitted an online entry, the entry will be deemed submitted by the authorized account holder of the e-mail account. PGE reserves the right to request proof that potential winner is the authorized account holder of the e-mail account.

7. Prizes: Each winner will receive one (1) Fred Meyer gift card valued at \$50. No alternative prize, cash or other substitution is permitted. All federal, state, and local taxes, fees and duties are the sole responsibility of the winner.

8. Eligibility: Sweepstakes is open only to persons who are 21 years of age or older and are legal residents of the United States residing in the State of Oregon for the duration of the sweepstakes period. Eligible participants must be a PGE customer currently enrolled in the Smart Thermostat program and must be listed on the PGE account as either the main customer or an authorized user.

Employees, officers, directors and agents of PGE, its parent companies, affiliates, subsidiaries, advertising, promotion and fulfillment agencies, their immediate family members and persons living in their same household, are not eligible to participate in the sweepstakes. Void where prohibited. All federal, state and local laws and regulations apply. The winner may choose to give the prize as a gift to another person.

9. General conditions: By entering, participant accepts and agrees to be bound by these rules and by the decision of PGE, which shall be final and binding in all respects. PGE reserves the right to disqualify any person or e-mail address that PGE determines to be in violation of any term contained in these Official Rules. PGE reserves the right to modify these rules. PGE reserves the right to cancel or suspend this sweepstakes at any time without obligation or prior notice. PGE reserves the right to substitute any prize with another prize of equal or greater value if the advertised prize is not available.

10. Limitations of liability: PGE and its employees, officers, directors, shareholders, agents and representatives of PGE, its parent companies, affiliates, subsidiaries, advertising and promotion agencies, and legal advisors are not responsible for and shall not be liable for and participant agrees to release, discharge, indemnify prize donor, PGE, and their respective officers, directors, employees, representatives and agents from and against: (i) late, lost, delayed, damaged, misdirected, stolen, incomplete, illegible, unintelligible or postage-due entries, notices, releases, forms, affidavits, or other correspondence; (ii) telephone, electronic, hardware or software program, network, Internet, or computer malfunctions, failures, interruptions or difficulties of any kind; (iii) failed, incomplete, garbled, or delayed computer transmissions; (iv) any condition caused by events beyond the control of PGE that may cause the sweepstakes to be disrupted or corrupted; (v) any injuries, losses, or damages of any kind arising in connection with or as a result of the prize, or acceptance, possession, or use of the prize, or from participation in the sweepstakes or arising from the participant's access to and use of the website PortlandGeneral.com or to the extent permitted by law including without limitation, personal injury,

death, property damage, and claims based on publicity rights, defamation or invasion of privacy; (vi) any printing or typographical errors in any materials associated with the sweepstakes; (vii) maintenance or repair of the prizes; and (viii) installation or the contractor's acts or omissions related to it. In the event the prizes are subject to a manufacturer's warranty, the winner releases PGE from any liability or obligation concerning that warranty and will work directly with the manufacturer in all warranty claims. By accepting the listed prizes, the winner or the winner's designee hereby releases PGE from all liability described herein.

PARTICIPANT ACKNOWLEDGES THAT THE PRIZE IS AWARDED "AS IS" AND THAT PGE HAS NOT MADE AND IS NOT IN ANY MANNER RESPONSIBLE OR LIABLE FOR ANY REPRESENTATION, GUARANTEE OR WARRANTY, EXPRESSED OR IMPLIED, IN LAW OR IN FACT, RELATIVE TO ANY PRIZE, INCLUDING, BUT NOT LIMITED TO ITS QUALITY, MECHANICAL CONDITION OR FITNESS FOR A PARTICULAR PURPOSE.

11. Disputes: Sweepstakes is governed by the laws of the United States and the State of Oregon.

AS A CONDITION OF PARTICIPATING IN THE SWEEPSTAKES, PARTICIPANT AGREES THAT ANY AND ALL DISPUTES WHICH CANNOT BE RESOLVED BETWEEN THE PARTIES, AND CAUSES OF ACTION ARISING OUT OF OR CONNECTED WITH THE SWEEPSTAKES, SHALL BE RESOLVED INDIVIDUALLY, WITHOUT RESORT TO ANY FORM OF CLASS ACTION, AND MUST BE BROUGHT IN THE STATE OR FEDERAL COURTS IN PORTLAND, OREGON.

12. Winner announcement: A copy of these rules and/or the name of the winner may be obtained by sending a self-addressed stamped #10 envelope to PGE Smart Thermostat Refer-a-Friend Sweepstakes, Portland General Electric, c/o Samantha Clemans Hoback, 121 SW Salmon, 1WTC0407, Portland, OR 97204. Requests must be received no later than March 31, 2025.