

Time of Day pricing option--Terms & Conditions

BY ENROLLING IN TIME OF DAY, I AGREE TO BE BOUND BY THE TERMS AND CONDITIONS SET FORTH BELOW.

- I agree to these terms and conditions and the portlandgeneral.com Website Privacy Statement available at <https://www.portlandgeneral.com/privacy-policy>.
- I understand that participation in the Time of Day pricing option requires that the meter installed at my premises be set for automated meter reading (AMR) and that PGE must have unrestricted access to such meter during business hours.
- I understand that a 12-month enrollment period in the Time of Day pricing option is encouraged (but not required) so that I may benefit from potential annual savings.
- I understand that I may unenroll during the first 12-month period at-will, or anytime thereafter.
- I understand that if I do unenroll from the Time of Day pricing option during the first 12-month period that I will no longer be eligible to re-enroll in the Time of Day pricing option for 12 months from the date of that unenrollment. (This does not apply if I move to a new residence in the PGE service territory and want to continue my Time of Day pricing option enrollment.)
- I understand that after the first 12 months of service on the Time of Day pricing option, PGE will calculate what I would have paid under the Basic Service (default) plan and compare billings. If my Energy Charge billings (including all applicable supplemental adjustments) under the Time of Day pricing option exceeded the Basic Service plan Energy Charge (including all applicable supplemental adjustments) by more than 10%, PGE will issue me a refund for an amount equal to the "more than 10%", either as a bill credit or refund check.
- I understand that I will not be eligible for any refund on the Time of Day pricing option if I choose to unenroll from the pricing option prior to the end of the first 12-month period.

Time of Day pricing option Administration:

- Please direct any questions or comments regarding these Time of Day pricing option Terms and Conditions to PGE Customer Service or call 800-542-8818.