# SCHEDULE 18 INCOME-QUALIFIED BILL DISCOUNT - OPTIONAL

#### PROGRAM DESCRIPTION

This is an optional bill discount for Income-Qualified Residential customers.

### **AVAILABLE**

In all territory served by the Company.

#### **APPLICABLE**

To Income-Qualified Residential Customers, defined as Customers with gross household income at or below 60% of Oregon State Median Income (SMI), adjusted for household size. For Customers in single-person households, eligibility is extended to those with gross household incomes up to the greater of 60% SMI or full-time wages at the Portland Metro minimum wage.

#### MONTHLY DISCOUNT

Monthly bill discounts are calculated as a percentage of bill and are offered at five levels, based on the enrolled Customer's household income as a percentage of SMI.

Tier	Eligible Percent of SMI	Discount Percentage
Α	0-5%	60%
В	6-15%	40%
С	16-30%	25%
D	31-45%	20%
$E^{1.}$	46-60%	15%

Enrolled Customers with a verified Emergency Medical Certificate on their PGE account will be moved to the next highest discount level, if not already qualified for the highest discount level.

The bill discount applies to most components of a Customer's bill, with a small number of charges not subject to the discount. Excluded charges include the following, where applicable:

- Green Future Solar, Fixed and Habitat Optional Charges
- Solar Customer Charge for Customers on Solar Payment Option
- Energy Efficiency Funding Adjustment (Schedule 109)
- Low Income Assistance Charge (Schedule 115)
- Meter Rental and Non-Network Meter Read Charges (Schedule 300)

<sup>1.</sup> Tier E includes, for single-person households, customers with gross household incomes up to the greater of 60% SMI or full-time wages at the Portland Metro minimum wage.

# SCHEDULE 18 (Concluded)

## **SPECIAL CONDITIONS**

- 1. Program participants must be the accountholder.
- 2. Household size reflects all permanent residents in the home, including adults and children.
- 3. Qualifying income refers to total gross annual income, both taxable and nontaxable, from all sources for all persons in the applicant's household.
- 4. The discount applies only to bills associated with the Customer's permanent primary residence and only to new charges billed after enrollment.
- 5. PGE Customers who have qualified for the federal Low-Income Home Energy Assistance Program (LIHEAP) or the Oregon Energy Assistance Program (OEAP) will be automatically enrolled into the appropriate tier. Those who also have a verified Emergency Medical Certificate on their PGE account will automatically be enrolled into the next highest tier, unless they are already eligible for Tier A.. Customers who do not wish to receive the discount can contact PGE to be unenrolled.
- 6. Customers not otherwise automatically enrolled may participate in the program after the approval of an application that includes a declaration of household size and income. Applications can be submitted directly by the Customer or a third-party on behalf of the Customer. Re-enrollment will be required every two years.
- 7. PGE will require post-enrollment verification of need from a randomly selected 3% of enrolled Customers annually to continue receiving this discount. Those identified for post-enrollment verification will be randomly selected among participants who were not automatically enrolled based on their verified eligibility for LIHEAP/OEAP. If a Customer's discount is discontinued due to non-responsiveness or ineligibility, they may re-enroll upon providing verification of eligibility. Customers who were automatically enrolled based on LIHEAP or OEAP eligibility are exempt from post-enrollment verification.