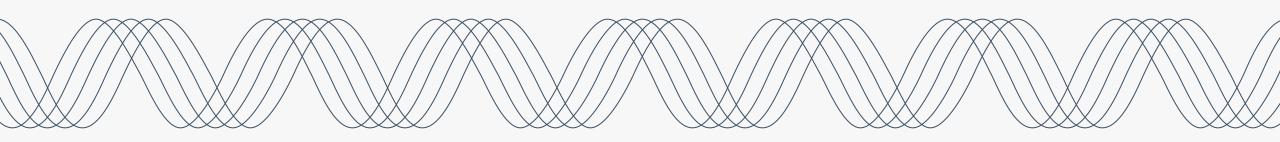




# PGE's CBIAG Meeting #23 April 23, 2025







### **Virtual Meeting Participation Tips**

- Thank you for joining us today!
- Please join audio by either phone or computer, not both.
- We encourage CBIAG members to turn on your video.
- Please keep your audio on mute when not speaking.
- Observer = you are not a CBIAG member, facilitator or speaker.
- If you experience technical difficulties, please contact program staff at: (832) 535-0731







# In-Person Meeting Participation Tips

- We are happy to see those who could join us in-person today!
- Take care of your needs (feel free to stand, move around, etc.)
- Facility logistics (restrooms, exits, allergies, etc.)
- Avoid cross talk and please be mindful of hybrid challenges
- Remember to say your name before you speak so that virtual participants know who is speaking







### Facilitation Style & Group Agreements

- Take care of your personal needs as they come up, let facilitator know if you need to step away
- This is a learning space for everyone
- Participate by sharing your responses in the chat, taking written notes, or by raising your hand to speak
- Welcome diverse perspectives; it's okay to disagree
- Facilitator will call on people to speak. This will be done in a way that centers our equity priority communities and not in first come, first serve
- I will use facilitator's privilege and may need to gently interrupt to have you close out your comments and move the meeting forward
- Move up your talking or move up your listening
- Assume and have good intentions
- You do not need to have perfect/fully formed thoughts to share and discuss your ideas with the group
- These meetings will be recorded with the agreement that access is for CBIAG members, PGE, and third-party facilitators.
- Any others you all want to add?







### **AGENDA**

- Welcome and Orientation
- Introductions
- Updates / Feedback Loop
  - IQBD Program
- PGE Wildfire Overview and Community Engagement
- Wildfire Legislative Priorities
- Charter Update Confirmation
- Announcements
- Closing and Next Steps





### **Meeting Objectives**

- Provide updates on previously covered topics to close the feedback loop
- Learn about PGE's wildfire efforts including community engagement and legislative priorities
- Confirm updates to the CBIAG charter
- Create an opportunity for members to share announcements for upcoming community events, their organization's milestones, or opportunities for collaboration





### Welcome and Introductions



Please state your name and pronouns (if you choose)



Please share what organization(s) you represent, if any



Check In Question:

How many cities have you lived in?

7





# This Month's Host Organization

#### **Focus Areas:**

- Supporting Refugees & Immigrants
- Community Building
- Workforce and Refugee Assistance
- Early Learning
- Youth and Academic Programs





# **Updates / Feedback Loop**

- Community Based Renewable Energy (CBRE) projects bid evaluation update
- Income Qualified Bill Discount (IQBD) program update



# PGE Wildfire Community Engagement

Kelsey West Wildfire Community Engagement



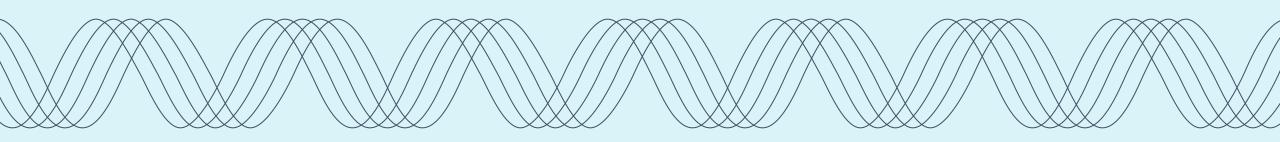


# **AGENDA**

Overview of PGE Wildfire Mitigation Plan
Public Safety Power Shutoffs
Wildfire Community Engagement
New in 2025



# PGE Wildfire Mitigation Plan



# 2025 Wildfire Mitigation Plan (WMP) Update



#### Submitted to OPUC 12.31.24



#### **WMP Topics Include:**

- ✓ Wildfire Risk Mitigation Programs & Activities
- ✓ Operating Protocols
- ✓ Public Safety Power Shutoff Events
- ✓ Asset Management & Inspections
- ✓ Vegetation Management
- ✓ Research & Development
- ✓ Community Outreach & Public Awareness

#### **Available Online:**

### 2025 Wildfire Mitigation Plan Update

The 2025 Wildfire Mitigation Plan Update is a comprehensive, data-driven strategy that responds to customer needs and the changing risks across the region.

It serves as a companion to the 2024 WMP and includes program updates made since the submission of the 2024 WMP.

Both the 2024 WMP and the 2025 Update are based on the best available scientific data and future climate change projections.

View 2025 plan update

Find the full WMP on: portlandgeneral.com/wildfire

# Wildfire Risk Mitigation





**System Hardening** 



**Situational Awareness** 



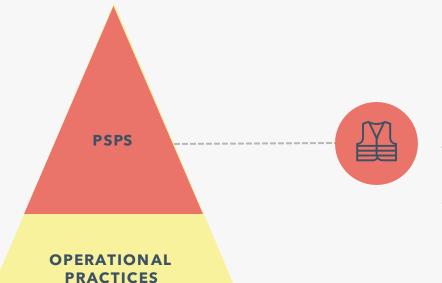
**Operational Practices** 

Wildfire Risk Mitigation



#### **Short-term**

Implement operational programs, including fire season protection settings, line inspections and vegetation management to reduce the risk of ignitions.

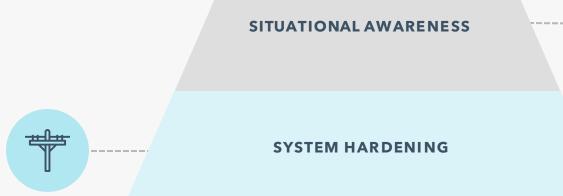


#### **Immediate**

Mitigate the risk of wildfire ignition in high-risk areas through planned PSPS during periods of extreme fire risk.

#### Long-term

Implement a systematic, risk-informed approach to system hardening and resiliency measures.



#### **Short-term**

K O Z

Improve PGE's wildfirerelated risk management and situational awareness capabilities to improve detection of high-risk conditions and potential ignitions.

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# Wildfire Mitigation Plan Cycle



#### • Pub

- OPUC recommendations
- PSPS lessons learned

**WMP Update** 

- Ignition learnings
- Inspection findings
- Public Safety Partner input
- Risk model & HFRZ updates
- 3-year capital plan
- Data template

#### WMP Approval

- File plan or update year end
- Public workshop
- Information Requests

# Continuous Improvement

#### Fire Season Readiness

- Plan and procedure updates
- Functional exercise
- Employee and supplier training
- Community outreach
- Seasonal risk assessments

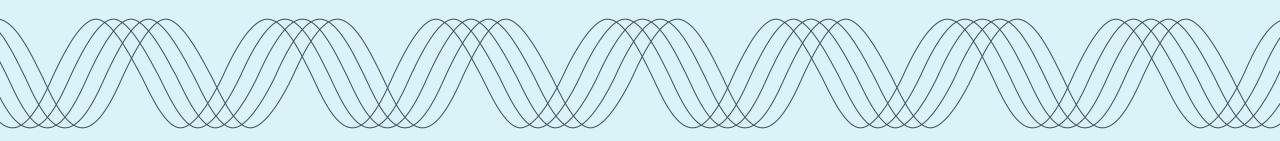
#### **WMP Execution**

- Vegetation Management
- Ignition prevention inspections & corrections
- Grid design & system hardening projects
- Operational protocols

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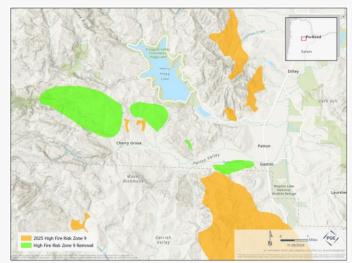


# Public Safety Power Shutoffs



### PGE's High Fire Risk Zones

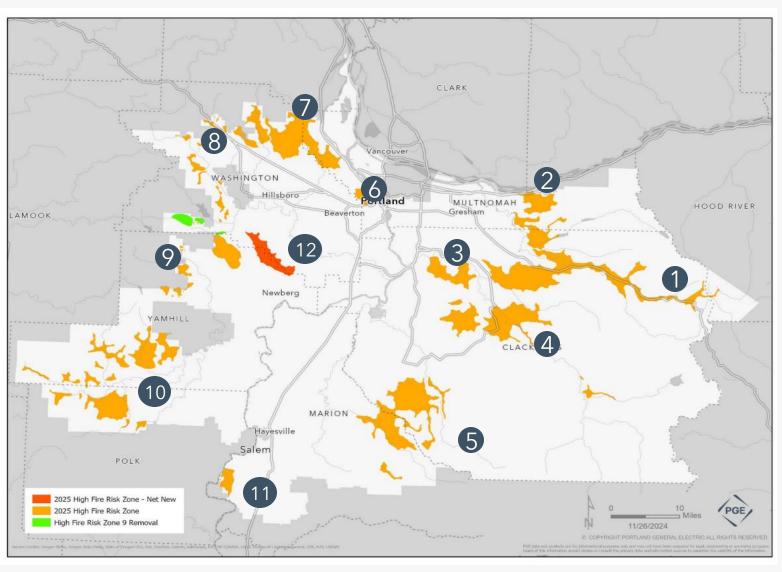




**HFRZ 9 Reduction Central West Hills** *Underground conversion of 8.7 line-miles* 



**New HFRZ 12 Chehalem Mountains** *Risk due to long detection and response times* 



#### **High Fire Risk Zones**

2025 additions in Red (36 line-miles), reductions in Green (8.7 line-miles)

### Public Safety Power Shutoff (PSPS): A timeline

#### I'm preparing

for a possible power outage all year round



- · Create an outage kit and make a plan for your home or business.
- · Make sure PGE has your current contact information so you can stay updated.
- If your medical needs require electricity, join our Medical Certificate program.

#### I've been given notice

that my power may be turned off



- Activate your outage plan by charging electronic devices and checking on family members and neighbors.
- Know how to safely use backup power options like generators, backup batteries and heating, cooling and cooking devices.

#### I've had my power turned off

to help ensure my safety and that of my community



- · Now that your plan is fully activated, make sure you continue checking on neighbors and loved ones.
- Keep checking the PGE website for updates.
- Find out about the different resources available at your local PGE Community Resource Center.

#### I'm waiting for my power to come back

once PGE is able to inspect lines and repair any damage



- Visit a PGE Community Resource Center to get ice and water while charging your electronic devices.
- Check for regular updates from PGE and share what you learn with friends, family and neighbors. We'll send updates every 24 hours, if not sooner.

#### I'm glad my power is back on

and I'm continuing to refine my preparation plans for next time



- Check with neighbors to see if they need help getting back to normal.
- Refine your plan based on lessons learned during the outage. Consider what worked well, what could have worked better and if there are any supplies or devices that would be good to have next time.















Preparing for a power outage is a good idea all year round. In the winter, storms can cause outages. And in the summer, as the weather gets hot and dry, the risk of wildfire is a serious concern. We're continually preparing and we encourage you to prepare, too. If extreme weather conditions warrant a PSPS, these five stages help you understand what to expect. Learn more at portlandgeneral.com/beprepared





### **Prepare for Outages**



# Stay in the Know

Update your contact information with us so we can keep you informed.

Login to portlandgeneral.com, visit the PGE app, or call us.



# **Create an Outage Kit**

Plan for household needs and gather what you'll need to stay cool, fed and hydrated.

Make sure everyone in your home knows where to find it.

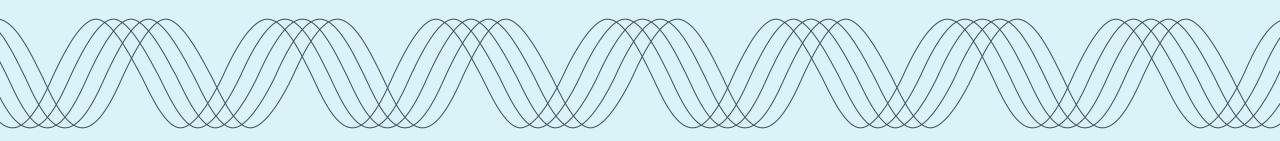


Keep your family and your home safe during an outage.

Get more information from the National Fire Protection Association, the Red Cross and Ready.gov



# Wildfire Community Engagement





### Questions

- How is your organization and community preparing for wildfires?
- What information from PGE would be helpful in supporting that preparedness?
  - How does your organization prefer to receive that information?
  - How does your community members prefer to receive that information?
- Are there opportunities for us to work together?



# WMP Community Outreach and Public Awareness



# Wildfire Awareness and Education Communications Campaign

Educating customers and communities about PGE's wildfire mitigation efforts and preparing them for the possibility of wildfire or PSPS events.



#### **WMP Engagement**

Collaborating with Public Safety Partners and local communities to host public forums where customers can learn about PGE's WMP, associated programs and provide feedback.

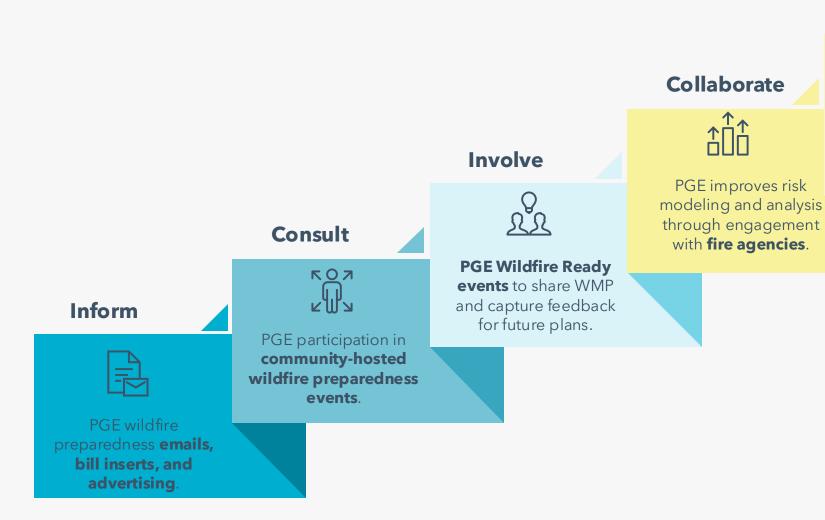


#### Public Safety Partner Engagement

Working closely with public safety partners to facilitate information sharing, community outreach, and wildfire preparedness and response.

# IAP2 Community Engagement Spectrum Implementation





#### **Empower**

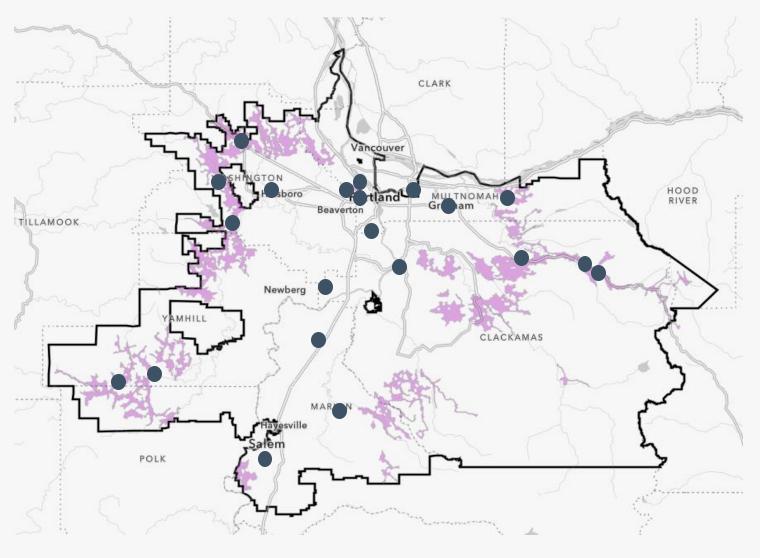


Customer survey revealed a priority resilience need for **well water** backup, potential customer offering available in 2025.

# 2024 Community Outreach

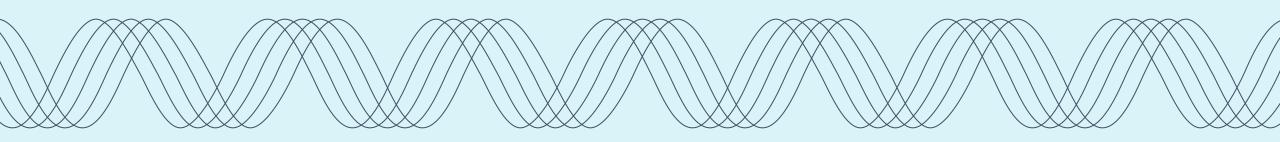
- PGE hosted six Wildfire Ready events, two virtual and four inperson in and near HFRZ
  - All events include ASL and Spanish translators.
- PGE participated in 44 outreach and engagement events across the service area, a **double the amount** from 2023.
  - Provided information on WMP, PSPS, medical certificate, medical battery support, IQBD and more.
- Communications toolkit sent to over 65 organizations and 90 regional Public Information Officers and emergency management personnel to share wildfire safety and preparedness messaging







# New in 2025

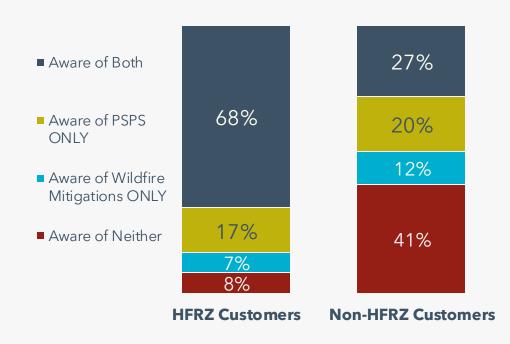




# **New in 2025**

- Implement PGE community engagement strategy for an aligned approach across efforts
- Launch new feedback tracker for wildfire engagement events
- Increase focus on non-HFRZ customer awareness and education
- Improve information about non-PSPS mitigation activities for customers, communities, and public safety partners
- Increase relationships with community-based organizations and other partners in the community to engage with new audiences

#### **Awareness of PSPS & PGE's Wildfire Mitigations**





# 2025 PGE Wildfire Ready Events

Allow customers the opportunity to provide feedback on the PGE's WMP that may be used to inform the development of the 2026-2028 WMP. They also serve to build trusted community relationships that support the execution of the WMP and educate customers on how they can prepare for fire season.

- Willamina, May 13th
- Estacada, May 15th
- Virtual, May 20th
- Gaston, May 21st
- Virtual May 22nd
- Silverton, May 31st



### Questions

- How is your organization and community preparing for wildfires?
- What information from PGE would be helpful in supporting that preparedness?
  - O How does your organization prefer to receive that information?
  - O How does your community members prefer to receive that information?
- Are there opportunities for us to work together?



# Wildfire Legislation

Greg Alderson Senior Manager, State and Federal Government Affairs





# Even with robust Wildfire Mitigation Plans, escalating wildfire risk will drive up utility bills and compromise reliable electrical service

As wildfire risks continue to grow, Oregon needs a clear standard for how electric companies should work to prevent wildfires and keep communities safe. Clear guidance from the state legislature and regulators is critical to utilities' ability to manage wildfire risk and provide reliable, affordable power.

#### Wildfire risk:



Drives up costs and strains access to low-cost capital and insurance, impacting customer affordability



Challenges utilities' ability to invest in the grid, threatening reliable service



Limits the ability to meet customer growth, transition to clean energy, and support Oregon's local economies

While specific policy instruments may vary state-to-state, for Oregon, the goals are to:

- Establish clearer safety standards and best practices for wildfire mitigation and the activities and investments utilities will take to keep communities safe (HB 3666).
- Establish a wildfire fund to individuals and communities a more effective and certain path to compensation

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# HB 3666: Accountability & Clarity to Protect Communities



- As wildfire risk continues to grow, Oregon needs *clear standards* for how electric companies should work to prevent wildfires and keep communities safe much like how state agencies can establish, implement and enforce safety standards in other sectors.
- A safety certificate will raise and clarify the state's expectations and enable the PUC to verify that a utility is acting reasonably in accordance with its approved wildfire mitigation plan
- With clear safety standards and accountability, utilities can manage costs and actions to reduce the risk, mitigating impacts on customer prices and service disruptions.

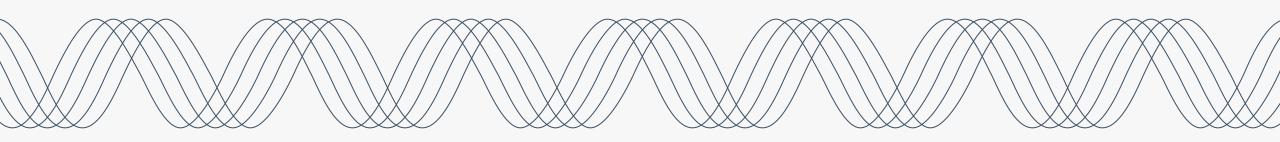
#### HB 3666 creates a wildfire safety certificate that:

- ✓ Audits and verifies that the utility is prudently implementing its PUC-approved, wildfire protection plan and outlines wildfire prevention efforts
- ✓ Confirms the utility's commitment to wildfire safety and continuous improvement
- ✓ Holds utilities accountable by requiring them to explain wildfire mitigation actions not taken and why, and ensures the utility addresses any safety audit deficiencies

If issued, the certificate can be used in court as evidence weighed by the judge or jury and does not make a utility immune from lawsuits



# CBIAG Revised Charter Member Approval



### What We Heard



- Quarterly in-person attendance requirement:
  - Changing the meeting time could make this challenging
  - Hosting the meeting at the organization of members who have difficulty being able to attend in person could be helpful for those folks to meet the requirement
  - Sharing the upcoming meeting locations months in advance will help members to fit in-person attendance into their schedules
- Participation:
  - Appreciation for the clarity around minimum standards
  - There is a sense of responsibility for meaningful engagement and participation from members due to the opportunity to participate and receive compensation
  - Could be helpful to check in annually with members on their participation
    - Is it still working for them, is there someone else at their organization that they'd like to step in?
  - Suggestion for new potential members to have observation period before joining

# **CBIAG Revised Charter - Purpose & Vision**



In accordance with Oregon House Bill 2021, Portland General Electric (PGE) has convened the Community Benefits and Impact Advisory Group (CBIAG) to collaborate with and inform PGE on the prioritization of equity and a clean energy future for the state of Oregon.

By partnering with the CBIAG on a long-term engagement effort, PGE is seeking direct feedback of CBIAG members to understand and prioritize the perspective and needs of underserved and environmental justice communities, as well as to establish an equitable and accessible process for collaboration and input.

### **CBIAG Revised Charter - Objectives & Outcomes**



- Provide opportunities for participation and input from communities that have typically not been engaged in the utility planning process
- Center the perspectives of those who are disproportionately impacted by utility planning decisions
- Identify existing barriers to participation for different groups/communities and provide input on how these barriers could be addressed
- Provide PGE a better understanding of the needs and priorities of various communities
- Develop and implement mechanisms for accountability by informing the creation of performance measurements to track progress over time

## **CBIAG Revised Charter - Scope**



- As defined in HB 2021, PGE will work in consultation with the CBIAG to assess its community benefits and impacts across its service area.
- The topic areas that PGE must engage the CBIAG on include the following:
  - Energy Burden and Disconnection: Energy burden and disconnections for residential customers and disconnections for small commercial customers
  - Increase Contracting: Opportunities to increase contracting with business owned by women, veterans or Black, Indigenous, or People of Color
  - Improve Resilience: Actions within environmental justice communities within the electric company's service territory intended to improve resilience during adverse conditions or facilitate investments in the distribution system, including investments in facilities that generate non-emitting electricity
  - <u>Distribution Infrastructure</u>: Distribution of infrastructure or grid investments and upgrades in environmental justice communities in the electric company's service territory, including infrastructure or grid investments that facilitate the electric company's compliance with the clean energy targets set forth (in the legislation)
  - <u>Community Co-Benefits</u>: Social, economic, or environmental justice co-benefits that result from the electric company's investments, contracts, or internal practices
  - Customer Experience: Review of annual customer satisfaction surveys
  - <u>Customer Engagement</u>: Actions to encourage customer engagement
  - Other: Other items as determined by the electric company and the CBIAG

## **CBIAG Revised Charter - Scope (continued)**



- The topic areas that PGE may engage the CBIAG on include the following:
  - Clean Energy Plan (CEP)
  - Distribution System Planning (DSP)
  - Equitable contracting practices
  - Best practices and strategies for reducing energy burden and disconnections in the electric company's service territory

## **CBIAG Revised Charter – Authority & Duration**



- Pursuant to HB 2021, the CBIAG will advise PGE on ways to advance equity in terms of internal practices, customer engagement, service delivery, and infrastructure investments.
  - CBIAG Beginning date: April 2023
  - Duration: Ongoing
  - Charter Adoption Date: October 25, 2023
  - Charter review date:
    - First two years of CBIAG Review annually
    - Third year and beyond Every two years (or as needed)
  - Charter revision date:

## **CBIAG Revised Charter - Membership**



- The CBIAG will be comprised of customers and/or affected entities from throughout PGE's service territory.
- The group will consist of no more than 15 members.
  - Members will primarily include representatives of community-based organizations (CBOs), with some at-large community members.
- Members will be selected based on criteria developed by the CBIAG Ad Hoc Committee:
  - Organizations serving Environmental Justice Communities: communities of color, rural, people with low incomes, seniors, youth, individuals with disabilities, tribal/indigenous, multi-family home residents/renters, minority & woman-owned small businesses and homeowners
  - Organizations working in the following issue areas: community resilience, health & wellness, economic development, housing, community education, energy assistance

## **CBIAG Revised Charter - Membership (continued)**



- Members will serve a term of two (2) years. Members have the option to extend membership for additional terms on an annual basis, if desired, with a maximum of 5 years per individual.
  - PGE reserves the right to stagger turnover and/or extend terms to allow for continuity and prevent complete turnover of membership - which could result in loss of important background knowledge and perspective.

## CBIAG Revised Charter - Operating Guidelines



- Meeting modality: Meetings will be hybrid (in-person and virtual), with attendance at one in-person meeting required per quarter effective Q3 of 2025.
- Meeting cadence: Meetings will occur on a monthly basis.
- Compensation: \$350 stipend per Work Session, which will be paid at the end of the term (quarterly basis).
- Participation requirements:
  - In order to receive compensation for a given Work Session, members must attend and participate in the respective meeting for that month.
  - There is an expectation that members will attend at least 80% of CBIAG meetings (ex. If there are 11 meetings per year, is expected to attend 9).
    - Member participation including attendance will be tracked discussed annually with members and program team.
  - If a member is unable to participate or misses a meeting, they must reach out to the PGE representative to schedule an alternative one-on-one session (subject to PGE approval) prior to the subsequent meeting to count as "attended" and receive compensation.

## **CBIAG Revised Charter - Governance**



- Modified Consensus: Fist to Five Method
  - Allows a range of response to determine whether there is consensus on a specific decision. Gives members the option to rate their level of agreement on a scale of 1-5.
- Recommendations developed by the CBIAG will be shared with PGE's internal steering committees.
- PGE will be transparent as to the CBIAG's level of influence and/or engagement on the various topic areas within the CBIAG's scope.

## **CBIAG Revised Charter - Commitments**



- PGE Commitments
  - Meeting agendas and relevant materials provided ahead of time
  - Provide the resources for members to make informed decisions
  - Bring topics and issues to the group with enough time for them to meaningfully impact decisions
  - Be transparent & accountable to the CBIAG about their impacts on decisions
- CBIAG Commitments
  - Attend regular meetings having reviewed material provided in advance (as applicable)
  - Adhere to group agreements & norms

## CBIAG Revised Charter - Roles & Responsibilities



#### **PGE**

- Lead development of workplan
- Provide information and resources

#### **CBIAG**

- Help PGE understand the human element in planning and equitable implementation
- Advise on who to engage in the community and how to do so regarding various issues
- Share information with and gather input from the organizations and/or communities they represent, and bring insight and relevant feedback to CBIAG meeting discussions

#### **Meeting facilitators**

- Ensure the group adheres to meeting agendas and outcomes
- Foster an inclusive environment where all feel heard and valued

#### **Observers/Public**

 Stay in observational role rather than active participation or interruption of CBIAG work and discussions

#### **Sub-committees**

 To be defined when/if sub-committees are established

## **Modified Consensus Confirmation**



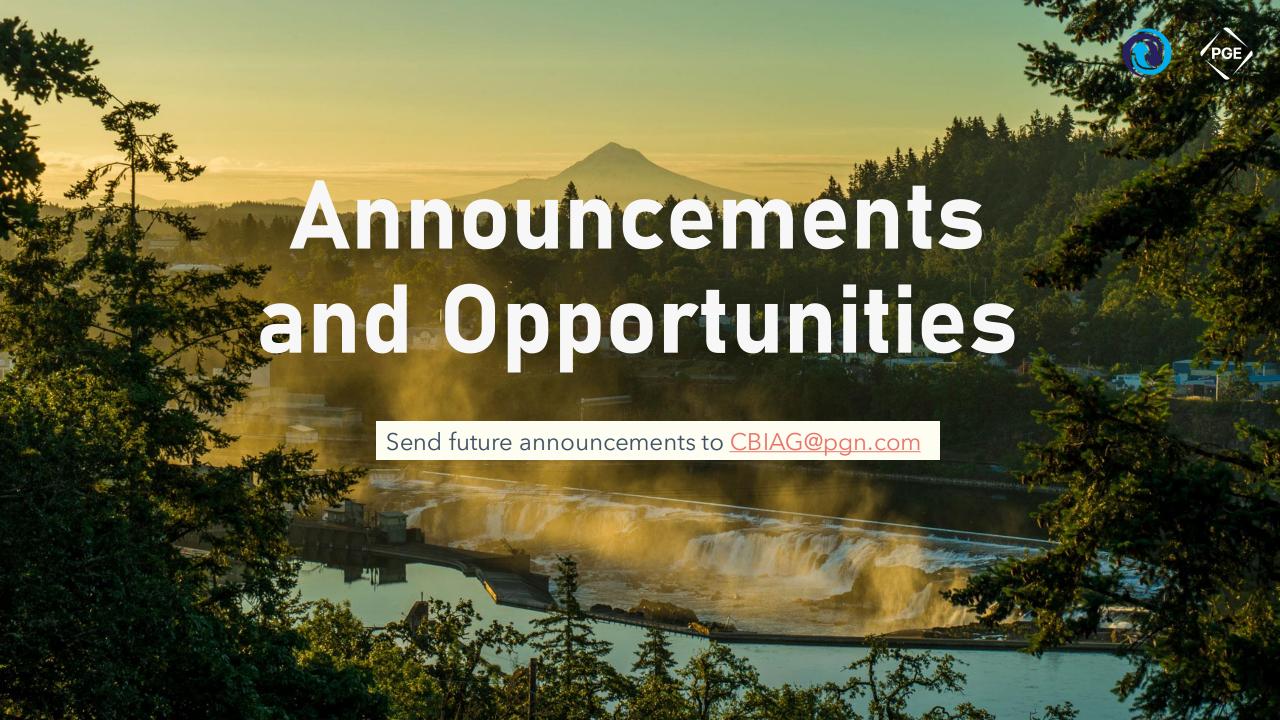




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# PGE Community Engagement Upcoming IQBD Outreach Events

- Just Compassion Supported Living (Clackamas)
  - Thursday, April 24, 12-2 p.m.
- Community Resource Fair (Lafayette)
  - Saturday, April 26, 10 a.m.-12 p.m.
- Urban Gleaners Free Food Market (SE Portland)
  - Thursday, May 1, 12-1:30 p.m.

- Metropolitan Family Services/David Douglas
   School District Resource Fair (SE Portland)
  - Monday, May 12, 5-7:30 p.m.
- Multicultural Family Night (Portland)
  - Thursday, May 22, 5-7 p.m.
- Community Services Network Learn, Share,
   Do Fair (SE Portland)
  - Saturday, May 31, 10 a.m.-2 p.m.



# PGE Community Engagement Upcoming Wildfire Ready Events

- Wildfire Ready Event (Willamina)
  - Tuesday, May 13, 4-6 p.m.
- Wildfire Ready Event (Estacada)
  - Thursday, May 15, 4-6 p.m.
- Wildfire Ready Event (virtual)
  - Tuesday, May 20, 5-6 p.m.
    - Register here

- Wildfire Ready Event (Gaston)
  - Wednesday, May 21, 4-6 p.m.
- Wildfire Ready Event (virtual)
  - Thursday, May 22, 11 a.m.-12 p.m.
  - Register here
- Wildfire Ready Event (Silverton)
  - Saturday, May 31, 11 a.m.-1 p.m.

For more information, visit: <a href="https://portlandgeneral.com/lets-talk-wildfires">https://portlandgeneral.com/lets-talk-wildfires</a>

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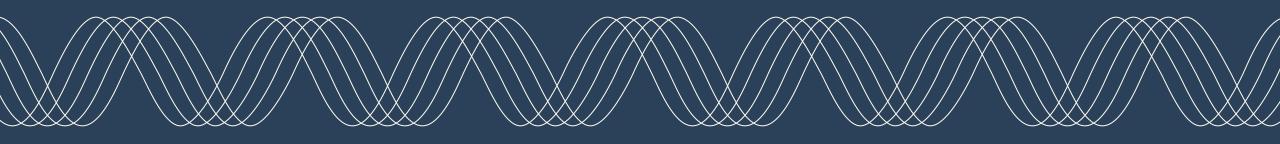
## **Next Steps**

What to expect after this meeting in preparation for next month's meeting

- A high-level recap of the meeting and post meeting survey will be sent to CBIAG members
- Presentation slides will be made available in the member hub as well as the on CBIAG webpage
- Next meeting is May 28th
  - In-person attendance location for May:
     CAPACES: 356 young St, Woodburn, OR 97071



## Appendix



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## **Acronyms and Abbreviations**

When necessary or needed
Application
American Sign Language
Community Benefits and Impacts Advisory Group
Clean Energy Plan
Community Resource Center
Distribution System Plan
Etcetera
House Bill
High Fire Risk Zones
Income Qualified Bill Discount
Immigrant Refugee Community Organization
Oregon Public Utility Commission
Portland General Electric
Public Safety Power Shutoffs
Public Utility Commission
Quarter
Wildfire Mitigation Plan

Internal





## Thank you

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