



**Portland General Electric**  
121 SW Salmon Street · Portland, Ore. 97204

Hello,

As we work toward Oregon's clean energy future, we're strengthening the energy grid to make it smarter, more efficient and more reliable for you. We are aware that your area has experienced unplanned power interruptions and we understand the inconveniences this kind of interruption may have caused. As we strive to be a good neighbor, we want to address any questions and concerns you may have about unplanned power interruptions and our work ahead.

### **Underground equipment upgrades coming to you soon**

Replacing underground power lines and equipment is more complex than overhead line work. The design process takes time and requires permission from property owners and/or municipal permits to dig on public and private property. This work may also require us to relocate our equipment, which can impact other underground utilities. We thank you for your patience as we work to provide safe, reliable power to you and all customers.

### **Building a brighter energy future for you**

When completed, the upgrades will improve overall system operations for all customers by reducing the potential for power interruptions. This is just one of many projects we're working on to modernize the energy grid, making it more resilient and creating a platform for a clean energy future.

If you have any questions about our work, or require more information, please visit [portlandgeneral.com/undergroundupgrades](http://portlandgeneral.com/undergroundupgrades) or call us at 503-612-3730.

*Para obtener información en español, por favor llame 503-612-3730.*

Thank you for your patience as we strengthen the energy grid.

Sincerely,

PGE Line Design and Crew Coordination

**Job number: 0000000000**