

# PGE's Smart Thermostat program Do's and Don'ts



Why is this program one of the easiest ways to save a little on your bill, help keep energy more reliable and support the use of sustainable resources?

It's because your thermostat does all the work.

Here are a few easy hacks (and a few things you can avoid) to successfully reduce your energy use during Peak Time Events.

## Top 3 Do's

### 1. Stay connected

Make sure your smart thermostat is connected to Wi-Fi. It's that easy!

- Before the event, your smart thermostat will pre-heat or pre-cool your home (depending on the season).
- During the event, your thermostat adjusts a few degrees during peak times, when energy demand is high.
- After the event, your thermostat goes back to its original setting.

### 2. Stay in control

You can always adjust the thermostat for your comfort during peak times.

- To receive your \$25 reward, participate in at least half of the total event hours during the season.

### 3. Stay informed

Be on the lookout for PGE emails and notifications on your Smart Thermostat app.

- We'll let you know when and what time a Peak Time Event is scheduled before it occurs.

## 3 Don'ts

### 1. Don't turn it off

We'll never ask you to turn your heating or cooling system off during a Peak Time Event.

- The program works with your smart thermostat to adjust a few degrees to reduce energy use when it matters. If your system is turned off, your thermostat can't do its job, and your participation won't be counted.

### 2. Don't risk safety

Your health and safety come first and you're always in control.

- You can change your thermostat setting at any time. Adjust your thermostat and follow the prompts to opt out of an event.
- To earn your program rewards, make sure to participate in at least half of the event hours in a season.

### 3. Don't worry

Your thermostat is so smart; it adjusts the temperature a few degrees before and during the Peak Time Event. You don't have to do a thing!

- We'll contact you before an event is scheduled. You'll know exactly when it starts and ends — no surprises.



For more info about the Smart Thermostat program, visit [portlandgeneral.com/therminfo](http://portlandgeneral.com/therminfo).