

Peak Time Rebates



Reduce your energy use during peak times to earn rebates, help keep energy reliable and support a clean energy future.

Make a difference by shifting your energy use

Peak Time Rebates rewards you for helping keep energy reliable by reducing strain on the grid when energy demand is high.

When you shift your energy use during these times of high demand — we call them "Peak Time Events" — you can earn a rebate on your PGE bill.

Together, we can create a future that's reliable and supports the use of more sustainable resources

Learn more at portlandgeneral.com/ptrstart.



Earn rebates on your bill

Peak Time Rebates gives eligible residential customers the choice to earn rebates on their PGE bill for reducing their energy use during times of high demand. There's no cost to join, and you choose when and how often you participate.

When are Peak Time Events called?

PGE calls events most often during very hot and cold days, when everyone is using more energy all at the same time.

Peak Time Events usually last for about three hours. You'll receive a notification the day before the event with the exact time.

Events happen within two seasons:



SUMMER
June 1 to Sept. 30



Nov. 1 to Feb. 28

Get savings tips to help you shift your energy use* and learn more about how rebates are calculated by visiting **portlandgeneral.com/ptrstart**.

You should always exercise discretion during Peak Time Events and consider health impacts when reducing energy use.

How it works

1 Get notified

We'll send you a text or email the day before each Peak Time Event.**

2 Shift use

During the event, you can reduce your energy use with simple changes. Try waiting to do laundry or adjusting your thermostat a few degrees if you have air conditioning or an electric heat source.

3 Earn rebates

If you reduce your energy use during the Peak Time Event, you can get rewarded with a rebate on your next bill.



^{**} We also usually send you a same-day reminder about the event and you'll receive a message after the event that lets you know how you did.

Ready to get started?

portlandgeneral.com/ptrstart 503-228-6322



^{*} PGE customers do not need to participate in Peak Time Rebates in order to continue receiving electric service. Peak Time Rebates participation is voluntary.